

# HILLSBOROUGH

Community College 

## Former Student Survey

Please take a few moments to complete this short survey with a #2 pencil.

### Dear Former HCC Student:

We would like to learn from you about your experience at HCC and your current activities. Return the survey by **December 16th**. Your response is private and confidential. Timely return of the survey entitles you to participate in our raffle for a 'lunch on us' to thank you for your survey participation.

**Part 1. Your learning at Hillsborough Community College.** Items 1-10 are areas that you may have developed during your time at HCC. Rate how well you developed in each area by grading your learning experience as: **A=excellent, B=good, C=average, D=poor, F=not at all**. Rate the area **X** if your learning at the College did NOT include this area.

AREA	RATING					
	A	B	C	D	F	X
1. Write clearly .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Speak clearly .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Think critically .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Solve math problems .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Use technology .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Work with others .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Learn on my own .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Apply general knowledge .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Continue my education .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Develop career skills .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Part 2. Your Satisfaction with Hillsborough Community College Services.** Items 11-30 are services the College provides. Rate your satisfaction with each service as: **1=very dissatisfied, 2=dissatisfied, 3=satisfied, 4=very satisfied**. Rate the service **X** if you did NOT use it.

SERVICE	RATING				
	1	2	3	4	X
11. Course scheduling .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Libraries .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Math/reading/writing labs .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Tutoring .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Academic advising .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Career counseling .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17. Financial aid services .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
18. Registration process .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19. Services for students with disabilities .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. Transfer center .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21. Computer labs on campus .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22. Campus facilities (clean, maintained) .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23. Food service .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
24. Parking .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25. Child care .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. Quality of instruction .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27. Distance learning (e.g., on-line courses) .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28. Web resources (e.g., College web site, Hawknet) .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
29. Responsiveness to diverse population .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30. Overall service quality .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please complete survey on back. Thank you.

**Part 3. Your goals and current activity.**

**31.** What was your primary goal when you attended HCC?

- |   |   |
|---|---|
| <input type="radio"/> A Earn a two-year degree (A.A. or A.S.) | <input type="radio"/> C Update my employment skills |
| <input type="radio"/> B Get employment skills                 | <input type="radio"/> D Other, _____                |

**32.** Did you achieve your educational or career goal at HCC?

- A Yes       B No       C Uncertain

**33.** Do you plan to continue your college education?

- A Yes, at HCC       B Yes, at other college/ university       C No       D Uncertain

**34.** What was the major reason you stopped attending HCC before graduation?

- |  |  |
|--|--|
| <input type="radio"/> A I completed the courses I needed | <input type="radio"/> D I wanted to transfer to a four-year university |
| <input type="radio"/> B I could not meet my goals at HCC | <input type="radio"/> E My personal life changed                       |
| <input type="radio"/> C Other: _____                     |  |

**If you answered A or B, skip question 35, and answer 36**

**If you answered C, D or E, please answer 35, then continue**

**35.** Tell us more about the reasons you stopped attending. Check all that apply, or explain in your own words.

- |   |  |
|---|--|
| <input type="radio"/> A Classes not offered at convenient times | <input type="radio"/> G Moved out of the area    |
| <input type="radio"/> B Did not feel comfortable at HCC         | <input type="radio"/> H Not enough time to study |
| <input type="radio"/> C Family or personal problems             | <input type="radio"/> I Not making good grades   |
| <input type="radio"/> D Financial difficulties                  | <input type="radio"/> J Work schedule conflict   |
| <input type="radio"/> E Illness/health problems                 | <input type="radio"/> K Other reason: _____      |
| <input type="radio"/> F Missed too many classes                 | _____  |

**36.** Please use the space below to comment on your experience at HCC. Identify at least one strength and one area where the College could improve.

**Strength:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Improvement:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Thank you for participating.**  
**Please check our web site at [www.hccfl.edu](http://www.hccfl.edu)**  
**or call the advising office on our campuses to support your return to HCC.**