

Help when you need it: 24 hours a day! That's



Online Tutoring: Anywhere, Anytime

*Math ▪ Bilingual Math ▪ Biology ▪ Chemistry ▪ Physics
Economics ▪ Accounting ▪ Statistics ▪ Spanish ▪ Writing*

It's 12am the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

With SMARTHINKING, you can

- **Connect With an e-structor** and interact with a live tutor.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



Follow these steps to get started:

1. **Go to the HCC website at www.hccfl.edu**
2. **Click on the HawkNet link at the bottom of the page**
3. **Click on the SmarThinking link**
4. **Login using your HawkNet (Hawk mail and Web Advisor) username and password**

Technology Requirements

- **OS:** Windows 98 +, Mac OS9 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +. **Apple Mac: Internet Explorer 5.0+ required.**
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/Javascript** should be enabled.
- **Popup Blockers?** Please disable all popup blockers for www.smarthinking.com

Troubleshooting Tips:

- Make sure that your browser is set up to allow cookies and pop-up windows. SMARTHINKING uses both of these.
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.