

**District Student Services In-Service Meeting**  
**Friday, March 4, 2005**  
**Ybor City Campus/Ybor Room**  
**1:30 p.m.**

**AGENDA**

- Welcome.....Pamela Heglar
- Voices of the Student.....Student Panel: (David Alvarado,  
Brown Charite, DuJuan Vass,  
Saleem Chaudhry)
- Learning College.....Dr. Helton "Hep" Aldridge  
Dean, Student Affairs  
Brevard Community College
- FACC.....Cindy Coppersmith
- Break.....Sponsored by FACC
- Super Student Services Awards.....Dionna Doss
- District Updates.....Pamela Heglar  
Campus Updates.....Dean Babcock  
Dean Bentrovato  
Dean Joiner  
Dean Thomas
- Closing.....Pamela Heglar

**District Student Services  
In-Service  
Friday, September 16, 2005  
Brandon Campus  
Library Building/Auditorium  
1:30 p.m.**

**AGENDA**

1. Welcome.....Pam Heglar/Dr. Carley
2. Campus Updates & Introduction of New Staff....Deans Babcock, Bentrovato, Joiner and Thomas
3. Higher One Card.....Sladen MacLaughlin
4. District Student Services Updates.....Pam Heglar
5. Super Service Awards.....Dionna Doss
6. Campus Cruiser.....Lisa De Jesus
7. Customer Service Training.....Dionna Doss
8. Break (Provided and Served by FACC)
9. Mission Statements.....Pam Heglar/Dionna Doss

*“When Students Succeed, We Succeed”*