

**Unit Objective:** 1. Increase student use of technology to accomplish routine registration processes and other services via technology.

Objective Type: Information/Com. Technology Facilities Diversity

Target date: 8/1/2006 Position responsible: Director of Student Services and SS Deans

***This unit objective supports achievement of the following:***

College Goal: 4. Provide the resources and skills necessary to prepare students, faculty, and staff to function effectively in a technologically-driven world.

State Performance Standard: None at this time. Development by the State is pending.

Priority Initiative: None at this time.

Review Recommendation: **Responds to unit review recommendation #1:** Empower students by providing anytime, anywhere, easy access to registration and other student services via technology. This objective also addresses College Goal 1, 2 and 3.

**Total cost to achieve this objective:** \$90,000

**Cost exceeds unit base budget:**

Full-time salaries	\$0	Professional development	\$0
Part-time salaries	\$30,000	Capital costs	\$20,000
Hourly salaries	\$40,000	Expenses	\$0
Contract salaries	\$0		

Describe costs: Part-time Salaries: Employment of student workers to serve as Peer Assistants for HawkNet. Hourly Salaries: Part-time Technicians to maintain computers located throughout the campuses in good working order. Capital Costs: Purchase of additional computers to be placed around the campuses for student use.

**Strategies:**

1. A committee will be formed to review process changes necessary to increase student use of on-line services by Fall 2005.
2. Each campus orientation will include instructions on on-line registration by Fall 2005.
3. Each ARR Office will select and train students to function as Peer Assistants for HawkNet by Spring 2006.
4. A committee will be formed to develop and implement the E-Advising System by Fall 2007.
5. The CampusCruiser Committee will market the system at all campuses by Fall 2005.

**Expected Outcomes/  
Success Criteria:**

1. The percentage of eligible students using the on-line registration system will increase each term.
2. By Fall 2006, eligible student use of HawkNet will increase 5% above Fall 2005 usage.
3. By Fall 2007, eligible student use of HawkNet will increase 5% above Fall 2006 usage.
4. By Fall 2006, the E-Advising System will be available to students.

**Means of Assessment:**

1. Beginning Fall 2005, term by term reports will be developed tracking student use of on-line registration.
2. By Fall 2006, each campus will develop a report of the number of peer assistants, their hours worked and an assessment of the effectiveness of the peer training initiative.
3. Beginning Fall 2006, biannual reports on the status of the E-Advising System will be provided.

**Results of Assessment:**

As of Fall 2005, OIT has developed a report that tracks student registration activity by type (on-line, telephone, etc.) Baseline data has been established for Fall 2005 which be compared to future terms.  
This strategy will be evaluated in Fall 2006.  
  
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A Datatel Webinar on E-Advising is scheduled for November 30th. Staff will begin evaluating the process for implementation at that time.  
This outcome will be evaluated in Fall 2006.