

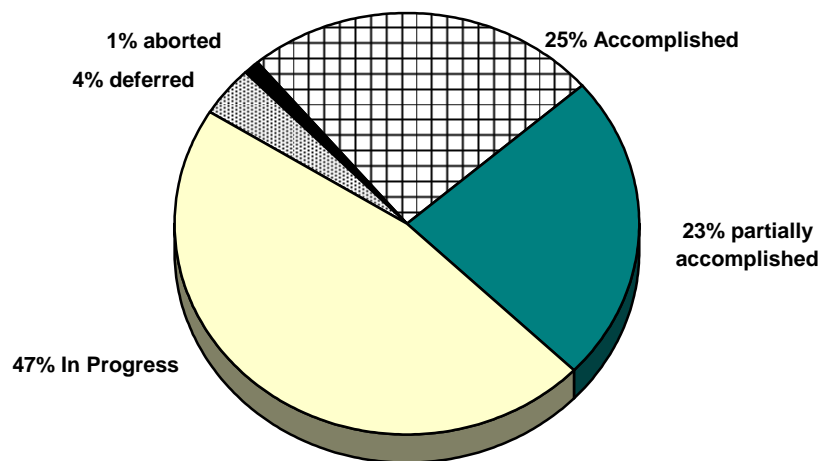
FACTOR D: QUALITY ASSURANCE

Key things to know....

- 48% of the institution's 2005-07 objectives have been accomplished or partially accomplished as of the fall 2005 progress report.
- 14% of academic/nonacademic units have been reviewed since the beginning of the 5-year cycle in 2004-05.
- 95% of full-time faculty hold graduate degrees.
- Faculty & staff are most satisfied with services rendered by the print shops.
- Faculty & staff are least satisfied with classroom equipment.

D-1, Strategic Accomplishment

The 2005-07 Institutional Effectiveness Plan of the college encompasses a *strategic* plan with six college goals (see page 3). The operational units across the institution have developed *tactical* plans that collectively include 295 objectives striving toward fulfillment of the six goals. The chart below reflects the status of those objectives as of fall semester 2005.



D-2, Review of Programs and Services

Year 2004-05 began a new five-year review cycle of 42 academic, administrative, and educational support programs. The table displays the number and cumulative percent of all programs that have completed a review thus far. On average four reviews are to be completed per each semester with the exception of spring semester 2005 in which a new review model was piloted. Two progress reports follow each review. Recommendations not achieved after the 2nd progress reports are incorporated into unit plans as objectives (see D-1, Strategic Accomplishment).

Term	# of Reviews	Cumulative %
Spring 2005	2	5
Fall 2005	4	14