### Year 3 Activity Objectives & Performance Indicators

**Objective:** By Sept. 2013, At least 40% of Hispanic Students participating in Career planning process will report they are "very satisfied" with Advising Services (compared with 14% in 2009)

**Performance Indicator 7.1:** By Sept. 2013, at least 200 first-time-in-college Hispanic Students will have participated in pilot of new career planning process in Connections Center

**Performance Indicator 7.2:** By Sept. 2013, this cohort of 200 students will have participated in Student Opinion Survey, with results tabulated by Institutional Research Office

### Implementation Strategies and Timetable (approved by key college Stakeholders)

**Specific Tasks to be Completed:**
- A. Train Advisors in education/career planning process.
- B. Pilot Education/Career Planning process with students in Connections Center
- C. Design Early Alert Process

**Primary Participants (of this Implementation Strategies):**
- A. Activity Coordinator, CC Developer, Advisors
- B. Activity Coord., CC Director & Students
- C. Activity Coord., CC Developer, Student Services, Advisors, IT

**Methods Involved, Tangible Results:**
- A. 8 prof. advisors, min. 5 faculty advisors trained in ed./career planning process, using new tracking system
- B. At least 200 first-time-in-college Hispanic Students will participate in education/career planning process. Results meet Year 3 Objective
- C. Identify factors to be used in mapping Early Alert. Integrate process into tracking software (Phase IV). Early Alert Pilot-Ready.

### Completions

- Trained
- Started Jan 28, 2013
  - completed
- active
- active
  - active
- completed
- in progress
  - completed
The Connections Center

Hillsborough Community College
Total Visits by Month
From 10/1/2012 to 9/30/2013

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Visits</th>
<th>Total Wait Time</th>
<th>Avg. Wait Time</th>
<th>Total Session Time</th>
<th>Avg. Session Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>123</td>
<td>1 hr 3 mins.</td>
<td>1 min.</td>
<td>1 day 12 hrs 41 mins</td>
<td>18 mins.</td>
</tr>
<tr>
<td>February</td>
<td>155</td>
<td>1 min.</td>
<td>0 min.</td>
<td>1 day 16 hrs 35 mins</td>
<td>16 mins.</td>
</tr>
<tr>
<td>March</td>
<td>123</td>
<td>0 min.</td>
<td>0 min.</td>
<td>2 days 13 hrs 14 mins</td>
<td>30 mins.</td>
</tr>
<tr>
<td>April</td>
<td>237</td>
<td>2 hrs 33 mins.</td>
<td>1 min.</td>
<td>4 days 9 hrs 54 mins</td>
<td>27 mins.</td>
</tr>
<tr>
<td>May</td>
<td>191</td>
<td>5 hrs 43 mins.</td>
<td>3 mins.</td>
<td>2 days 4 hrs 40 mins</td>
<td>17 mins.</td>
</tr>
<tr>
<td>June</td>
<td>191</td>
<td>16 hrs 11 mins.</td>
<td>5 mins.</td>
<td>2 days 17 hrs 34 mins</td>
<td>21 mins.</td>
</tr>
<tr>
<td>July</td>
<td>211</td>
<td>5 hrs 30 mins.</td>
<td>2 mins.</td>
<td>3 days 13 hrs 5 mins</td>
<td>24 mins.</td>
</tr>
<tr>
<td>August</td>
<td>250</td>
<td>3 hrs 53 mins.</td>
<td>1 min.</td>
<td>4 days 10 hrs 49 mins</td>
<td>26 mins.</td>
</tr>
<tr>
<td>September</td>
<td>114</td>
<td>3 hrs 48 mins.</td>
<td>2 mins.</td>
<td>1 day 3 hrs 12 mins</td>
<td>14 mins.</td>
</tr>
<tr>
<td>October</td>
<td>50</td>
<td>10 days 16 hrs 24 mins</td>
<td>5 hrs 8 mins.</td>
<td>13 hrs 22 mins</td>
<td>16 mins.</td>
</tr>
<tr>
<td>November</td>
<td>119</td>
<td>19 hrs 41 mins.</td>
<td>10 mins.</td>
<td>1 day 18 hrs 48 mins</td>
<td>22 mins.</td>
</tr>
<tr>
<td>December</td>
<td>54</td>
<td>1 hr 39 mins.</td>
<td>2 mins.</td>
<td>23 hrs 32 mins</td>
<td>26 mins.</td>
</tr>
<tr>
<td>Total of Department Visits:</td>
<td>1,838</td>
<td>13 days 7 hrs 26 mins.</td>
<td>11 mins.</td>
<td>27 days 13 hrs 26 mins</td>
<td>22 mins.</td>
</tr>
</tbody>
</table>
Visits to The Connections Center

Hillsborough Community College
Total Visits by Month
From 10/1/2012 to 9/30/2013

Grand Total of Department Visits: 1,818 13 days 7 hrs 26 mins. 11 mins. 27 days 13 hrs 26 mins. 22 mins.
Career Advising Pilot

- **Academic & Career Advising**

- Students take an assessment called MAPP (Motivational Appraisal of Personal Potential).

- Students request a one-on-one advising session to discuss their 28 page MAPP results with one of the Faculty Advisors in The Connections Center.

- Students receive resources and referrals to help them map an academic path towards their career.
Total number completing MAPP Assessment from January – September 2013

- Total Students completing MAPP: 123
- Total Hispanic Students completing MAPP: 99
- Total Non-Hispanic Students completing MAPP: 24
- Total Staff/Admin/Faculty completing MAPP: 30
- Total number completing MAPP: 153
Total students who started the Career Pilot Process from January - September 2013

- Total students who received detailed pilot information as a result of stating they had interest in participating. 170

- Total Hispanic students who received detailed pilot information as a result of stating they had interest in participating. 139

- Total non-Hispanic students who received detailed pilot information as a result of stating they had interest in participating. 31

Total Students Stating to Have Interest in Career Pilot
Total Students Who Completed a Career Advising Session

- Total students who completed a Career Advising Session 113
- Total Hispanic students who completed a Career Advising Session 91
- Total non-Hispanic students who completed a Career Advising Session 22
Total Students Who Did Not Complete a Career Advising Session

- Total students who did not complete a Career Advising Session: 57
- Total Hispanic students who did not complete a Career Advising Session: 48
- Total non-Hispanic students who did not complete a Career Advising Session: 9

Total Students Who Did Not Complete a Career Advising Session
Completed Student Survey after Advising Session

- Total students who completed a survey: 103
- Total Hispanics who completed a survey: 84
- Total non-Hispanics who completed a survey: 19

Total Completed Surveys

- Hispanics
- Non-Hispanics