Welcome Students! MathXL is an interactive website where you can:
- Study more efficiently with a personalized study plan and exercises that match your book.
- Get help when YOU need it. MathXL includes multimedia learning aids, like videos and animations.

Before You Begin:
To register for MathXL you will need:
- A MathXL student access code (packaged with your new text, standalone at your bookstore, or available for purchase with a major credit card at www.mathxl.com)
- Your school’s zip code: 33614
- Your school’s name: HILLSBOROUGH CMTY COLL DM (do not choose any other variation of the HCC name)
- A valid email address

In addition, your instructor will provide you with a Course ID to enroll in the class he or she created:
- “Course ID”: ________________________________

Student Registration:
- If you already have a MathXL access code, then go to http://www.mathxl.com and click the Register button under “First Time User?” If you need to purchase access, click “Buy Now” and follow the instructions on those screens to buy access and register.
- Read the License Agreement and Privacy Policy and click “I Accept.”
- On the Access Information Screen, you’ll be asked whether you already have a Pearson Education Account. Click:
  - “YES” if you have registered for other Pearson online products and already have a login name and password. Boxes will appear for you to enter your existing login information.
  - “NO” if this is the first time you have registered for a Pearson online product. Boxes will appear for you to create your login name and password.
  - “NOT SURE” if you want to check for a pre-existing account and receive an email with your login name and password.
- Type in your Access Code in the fields provided (one “word” per field) and click Next. A sample access code looks like this: SIMPLE-FRILL-TONLE-WEIRS-CHOIR-FLEES.
- Simply follow the registration screens and enter your information as prompted. You will enter your name, email address, school information, and provide a security question/answer to ensure the privacy of your account.

Once your registration is complete, you will see a Confirmation screen (this information will also be emailed to you). Now that you have registered, click Log In button to continue to enroll in your instructor’s course.

Logging In:
- Go to www.mathxl.com, enter the login name and password you just created, and click Log In.
- Click the Enter MathXL button.
- The first time you log in to MathXL, you have the option of either enrolling in your instructor’s course or studying on your own:
  - If your instructor has set up a course for you, select “I am taking a course that is using MathXL and need to enroll in my instructor’s course” and then enter your Course ID in the fields provided.
  - If your instructor has not set up a course, select “I am studying on my own” and then choose your textbook by browsing all available titles or searching by Author. NOTE: You will always have the option to “Enroll in a new course” in case you receive the Course ID from your instructor later.
- Click the Enroll button.
- Run the Browser Check or Installation Wizard to install any plug-ins or players your computer needs to run MathXL. After completing the installation process, close the wizard and you will be on your course home page!

Please note that you will need TWO codes to complete your registration.
- The first, a MathXL "Access Code", is required to gain access to the program (to get a login name and password). The Access Code comes packaged with some new texts or it can be bought standalone at your bookstore or online at www.mathxl.com.
- The second is a "Course ID" which will be provided by your instructor and is necessary to get "enrolled" in the correct course in MathXL so you can see your instructor’s assignments.
MathXL FAQs

1. My MathXL package contains an access code, but no software disk. Isn’t there software I have to load?
   You do not need a disk. Once you register on www.MathXL.com and enter your Course ID (provided by your instructor), you will need to run the Installation Wizard and that’s it.

2. I used MathXL in a previous course. Do I have to get a new access code?
   That depends on how recently you first used MathXL. A single MathXL access code is good for either 12 or 24 months, so if you first used that code in a recent course, then there is a chance that your access will last through the end of this semester. To verify when your access will expire, you can contact MathXL’s technical support at 1-800-677-6337.

   If your access will last through the end of this semester, then changing courses within MathXL is easy:
   a. Login to MathXL using the same login name and password that you used in the previous course.
   b. In the upper left corner, click on My Courses.
   c. On the right side of the next screen, click on “Enroll in Another Instructor’s Course”.
   d. Choose the first option that says: “I am taking a course that is using MathXL, and need to enroll in my instructor’s course.”
   e. Enter the Course ID provided by your instructor, then click the “Enroll” button.

3. I am having problems registering or getting started.
   Call technical support at 1-800-677-6337. They can usually correct your problem quickly. Alternatively, visit http://www.mathxl.com/support/contactus_stu.htm. They have Live Chat available 24/7.

4. I’ve enrolled in my instructor’s class. Now what do I do?
   First, run the installation wizard to install the required plugins and players. Second, run the “How to enter answers” tour for some helpful hints on using MathXL. Both of these tools are found on the opening page of MathXL once you log in.

5. How many attempts do I get for each homework question?
   Most of the problems allow 3 attempts. If you get the answer wrong 3 times, a red “X” will appear next to the exercise number at the top of the screen. However, if you choose “Similar Exercise”, you will get another 3 attempts at a similar question and still be able to receive credit. You can repeat this process as many times as it takes for you to get the problem correct. The "Similar Exercise" button will be your best friend!

6. How can I put in special characters like π or math symbols?
   You can use the symbol palette that appears on the left of your screen. For more tips, click on the “How to enter answers” link near the top of the class home page.

7. I’m sure my answer is correct, but it is being marked wrong! What can I do?
   Make sure your answer is simplified and in the correct format. If you are not sure what format is being asked for, try clicking on “View an Example”, and check the format of the answer in the example.

8. I used “Help Me Solve This” to work a question, but the question was marked incorrect. Why?
   If you use “Help Me Solve This”, you will not get credit for working the question since you were being guided through the problem step-by-step. You will have to solve a problem by yourself in order to get credit for it.

9. How do I get my current homework average?
   Click on the “Results” button on the left of your screen.

10. What is the Study Plan for?
    One of the features of Study Plan is that you may access all of the available homework questions from any section, not just the ones your instructor assigned. Also, you can use Study Plan to watch a short video for an entire section. Just select a section, then click on the “Watch Section Video” link at the top right of the screen.

11. I want to re-work homework assignments to prepare for my test, but I can’t access the homeworks that are past their due date. What can I do?
    To re-work homework assignments after the due date, you simply access them through the “Results” button rather than through the “Homework and Tests” button. Working problems through the “Results” button will not change the score you previously received.

Need help? Contact Product Support at http://www.mathxl.com/support/contactus.htm for live CHAT, email or phone support.