Please take a few minutes to rate the services of the HCC library that you use most often.

Your responses are completely anonymous, unless you choose to identify yourself.

Your feedback will be used to assist in the improvement of library services.

Q1 Most of my classes this semester are:
   3 at night
   9 during the day
   0 on weekends
   1 online

Q2 Which campus library did you use most often during the past year?
   0 Brandon
   0 Dale Mabry
   0 Plant City
   13 SouthShore
   0 Ybor City
   0 I did not use an HCC library during the past year.

Q3 I use the Which campus library did you use most often during the past year? Campus Library:
   3 daily
   4 weekly
   6 a few times a semester

Q4 I use print resources from the Which campus library did you use most often during the past year? Campus Library (books, reference books, magazines / journals / newspapers):
   2 daily
   2 weekly
   4 a few times a semester
   5 never
Q5  I use electronic resources from the **Which campus library did you use most often during the past... Campus Library** (e-books, article databases):

1  daily
3  weekly
8  a few times a semester
1  never

Q6  **Which format would you prefer for books?**

6  print
3  electronic
4  no preference

Q7  **Which format would you prefer for articles (magazines / journals / newspapers)?**

5  print
5  electronic
3  no preference
Q8 Please rate the **Which campus library did you use most often during the pa... Campus Library** on each of the services listed below. If you have no experience with a service or do not wish to express an opinion, please click 'No Opinion/Unknown'.

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Unknown / No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Staff availability</td>
<td>8</td>
<td>4</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>b. Staff knowledge</td>
<td>10</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>c. Staff courtesy / helpfulness</td>
<td>8</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>d. Library hours</td>
<td>7</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>e. Availability of seating</td>
<td>4</td>
<td>7</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>f. General appearance of the library</td>
<td>10</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>g. Temperature</td>
<td>7</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>h. Noise level</td>
<td>5</td>
<td>6</td>
<td>2</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>i. Library orientation with my class</td>
<td>7</td>
<td>4</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>j. Library instructional handouts</td>
<td>5</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>4</td>
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<tr>
<td>k. Library instructional guides online (LibGuides)</td>
<td>4</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>6</td>
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<tr>
<td>l. Interlibrary Loan (ILL)</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>8</td>
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<tr>
<td>m. Print book collection</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>n. Print collection of magazines and journals</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>o. Audio / Visual collection</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>p. Electronic resources (e.g. LINCCWeb, article databases, eBooks)</td>
<td>5</td>
<td>5</td>
<td>0</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>q. Availability of computers with Internet access</td>
<td>5</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>r. Wireless access in the library</td>
<td>4</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>4</td>
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<tr>
<td>s. HCC library website</td>
<td>4</td>
<td>4</td>
<td>2</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>t. Ask Me Mobile Library (Plant City Campus only)</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>11</td>
</tr>
</tbody>
</table>
Q9 If you have done research in the library, what subject area did you last research? (Please write in the subject.)

10

Q10 Did you find what you needed to complete the research at the Which campus library did you use most often during the past year? Campus Library?

7 Yes
3 No
3 Not applicable

Q11 Did you ask for assistance to complete the research at the Which campus library did you use most often during the past year? Campus Library?

6 Yes
2 No
5 Not applicable

Q12 Please provide any additional constructive comments that you believe would help improve the Which campus library did you use most often during the past year? Campus Library.

5

Q13 Please briefly explain why you didn't use an HCC library during the past year.

0
Thank you for your time!

Please click the SUBMIT button to end this survey.