Plant City Library
FACULTY SURVEY
2004

Please help us improve our library services by completing the following questionnaire.
12 Faculty Responses

FOLD AND RETURN VIA CAMPUS MAIL OR DROP OFF AT LIBRARY.

Please check appropriate space:

I am 4 full-time
8 part-time faculty. I teach [write subject(s)]______________________________

I use the service of the Library 0 daily 3 weekly 7 a few times a semester 1 never 1 undeclared
(If “never,” please tell us why in “Comments”)

Using the following scale, please rate the Plant City Campus Library services listed below by checking appropriate column:

<table>
<thead>
<tr>
<th></th>
<th>3 = Very satisfied</th>
<th>2 = Satisfied</th>
<th>1 = Unsatisfied</th>
<th>0 = Not Known</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Staff availability</td>
<td>4</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Staff knowledge/expertise</td>
<td>8</td>
<td>3</td>
<td></td>
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<tr>
<td>3. Staff courtesy/helpfulness</td>
<td>10</td>
<td>1</td>
<td></td>
<td></td>
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<tr>
<td>4. Hours open</td>
<td>2</td>
<td>8</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>5. Reference services</td>
<td>3</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Library instruction</td>
<td>6</td>
<td>2</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>7. Interlibrary loan (ILL)</td>
<td>4</td>
<td>3</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>8. Book Collection</td>
<td>2</td>
<td>5</td>
<td>2</td>
<td></td>
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<tr>
<td>9. Periodical Collection</td>
<td>1</td>
<td>7</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>10. AV Collection</td>
<td>2</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Electronic resources</td>
<td>5</td>
<td>6</td>
<td></td>
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<tr>
<td>12. Availability of computers</td>
<td>3</td>
<td>6</td>
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</tbody>
</table>

13. HCC Library Website 2

COMMENTS

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thank you!

2004 Faculty Satisfaction
Survey Responses

Subjects Taught:
Math
Humanities
Freshman English 1 & 2
Sociology
Prep Reading
College Success
Astronomy
Earth Science
Biology
Introduction to Education
Teaching Diverse Populations
Microbiology

Note: some instructors listed that they taught multiple classes

Comments:
1. “We do not have research projects in our advanced classes. Perhaps our beginning classes view videos n the Library (?). I use my website to giver reference to websites of interest and students use this at home.”

2. “Everyone has been friendly and helpful! Thanks”.

3. “Very helpful with research paper for ENC 1102”


5. “Rarely use it” (in reference to reference services). “Have not used it under the new regime” (in reference to Library instruction).

6. “The staff especially Ms. Carlene Reeves is all that a librarian should be and more. She is knowledgeable, pleasant and always available. I can not begin to say enough about her.”

7. “The main service I use is services provided by Shari Colgain. She has always been helpful and follows through with what she said she would do.”