Please take a few minutes to rate the services of the HCC library that you use most often.

Your responses are completely anonymous, unless you choose to identify yourself.

Your feedback will be used to assist in the improvement of library services.

Q1 Most of my classes this semester are:
   8 at night
   25 during the day
   2 on weekends

Q2 Which campus library did you use most often during the past year?
   0 Brandon
   0 Dale Mabry
   0 Plant City
   0 SouthShore
   35 Ybor City

Q3 I use the Which campus library did you use most often during the past year Campus library:
   5 daily
   10 weekly
   17 a few times a semester
   3 never

Q4 I use print resources from the Which campus library did you use most often during the past year Campus library (books, reference books, magazines/journals/newspapers):
   3 daily
   9 weekly
   17 a few times a semester
   3 never
Q5 I use electronic resources from the Which campus library did you use most often during the past... Campus library (e-books, article databases):
   4 daily
   7 weekly
   16 a few times a semester
   5 never

Q6 Which format would you prefer for books?
   8 print
   9 electronic
   15 no preference

Q7 Which format would you prefer for articles (magazines/journals/newspapers)?
   6 print
   17 electronic
   9 no preference
Q8 Please rate the Which campus library did you use most often during the past... Campus Library on each of the services listed below. If you have no experience with a service or do not wish to express an opinion, please click 'No Opinion/Unknown'.

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Unknown / No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Staff availability</td>
<td>19</td>
<td>11</td>
<td>2</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>b. Staff knowledge</td>
<td>23</td>
<td>7</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>c. Staff courtesy/helpfulness</td>
<td>23</td>
<td>8</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>d. Library hours</td>
<td>15</td>
<td>10</td>
<td>5</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>e. Availability of seating</td>
<td>20</td>
<td>8</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>f. General appearance of the library</td>
<td>18</td>
<td>10</td>
<td>3</td>
<td>1</td>
<td>0</td>
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<tr>
<td>g. Temperature</td>
<td>15</td>
<td>13</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>h. Noise level</td>
<td>17</td>
<td>11</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>i. Library orientation with my class</td>
<td>16</td>
<td>6</td>
<td>2</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>j. Library instructional handouts / research guides / online LibGuides</td>
<td>15</td>
<td>10</td>
<td>0</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>k. Interlibrary Loan (ILL)</td>
<td>7</td>
<td>6</td>
<td>1</td>
<td>0</td>
<td>18</td>
</tr>
<tr>
<td>l. Book collection</td>
<td>10</td>
<td>14</td>
<td>2</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>m. Collection of magazines / journals</td>
<td>9</td>
<td>13</td>
<td>2</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>n. Audio / Visual collection</td>
<td>7</td>
<td>8</td>
<td>6</td>
<td>1</td>
<td>10</td>
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<tr>
<td>o. Electronic resources: LINCC &amp; other databases</td>
<td>16</td>
<td>7</td>
<td>2</td>
<td>0</td>
<td>7</td>
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<tr>
<td>p. Access to the Internet</td>
<td>17</td>
<td>13</td>
<td>1</td>
<td>0</td>
<td>1</td>
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<tr>
<td>q. Wireless access in the library</td>
<td>14</td>
<td>6</td>
<td>2</td>
<td>1</td>
<td>9</td>
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<tr>
<td>r. Availability of computers</td>
<td>10</td>
<td>15</td>
<td>4</td>
<td>1</td>
<td>2</td>
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<tr>
<td>s. HCC Library website</td>
<td>14</td>
<td>13</td>
<td>3</td>
<td>0</td>
<td>2</td>
</tr>
</tbody>
</table>
Q9 If you have done research in the library, what subject area did you last research? (Please write in the subject.)
25

Q10 Did you find what you needed to complete the research at the Which campus library did you use most often during the pa... Campus library?
   21 Yes
   6 No
   5 Not applicable

Q11 Did you ask for assistance to complete the research at the Which campus library did you use most often during the pa... Campus library?
   18 Yes
   8 No
   6 Not applicable

Q12 Please briefly explain why you never use this library.
   2
Q13 Please provide any additional constructive comments that you believe would help improve the Which campus library did you use most often during the pa... Campus Library.

Thank you for your time! Thank you for your time! Thank you for your time! Thank you for your time!

Please click the SUBMIT button to end this survey.