288 Student responses

1. Most of my classes this semester are
   A. 66 at night   B. 216 during the day   C. 0 on weekends

2. I use this library
   A. 22 daily   B. 69 weekly   C. 135 a few times a semester   D. 37 never
   (if never, skip to # 23.)

<table>
<thead>
<tr>
<th>Number of students responses</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Unsatisfied</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. STAFF AVAILABILITY</td>
<td>116</td>
<td>129</td>
<td>9</td>
<td>9</td>
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<td>4. STAFF KNOWLEDGE</td>
<td>125</td>
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<td>5. STAFF COURTESY/HELPFULNESS</td>
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<td>6. HOURS OPEN</td>
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<td>7. AVAILABILITY OF SEATING</td>
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<td>8. GENERAL APPEARANCE OF THE LIBRARY</td>
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<tr>
<td>9. TEMPERATURE</td>
<td>105</td>
<td>135</td>
<td>18</td>
<td>4</td>
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<td>10. NOISE LEVEL</td>
<td>125</td>
<td>120</td>
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<td>11. LIBRARY ORIENTATION WITH MY CLASS</td>
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<td>12. LIBRARY INSTRUCTIONAL HANDOUTS AND/OR RESEARCH GUIDES</td>
<td>145</td>
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<tr>
<td>13. INTERLIBRARY LOAN (ILL)</td>
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<td>14. BOOK COLLECTION</td>
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<td>45</td>
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<tr>
<td>15. MAGAZINES/JOURNALS</td>
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<td>16. VIDEO/AUDIO TAPES</td>
<td>70</td>
<td>85</td>
<td>13</td>
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<td>17. ELECTRONIC RESOURCES: LINCC &amp; OTHER DATABASES, CD-ROMS</td>
<td>110</td>
<td>95</td>
<td>12</td>
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<tr>
<td>18. ACCESS TO THE INTERNET</td>
<td>160</td>
<td>80</td>
<td>12</td>
<td>10</td>
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<tr>
<td>19. AVAILABILITY OF COMPUTERS</td>
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<td>95</td>
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<tr>
<td>20. HCC LIBRARY WEBSITE</td>
<td>125</td>
<td>105</td>
<td>11</td>
<td>20</td>
</tr>
</tbody>
</table>

What subject area did you last research in the library? (write in subject) See page 2

Did you find what you needed to complete the research?
   A. 227 yes   B. 13 no

22. Did you ask for assistance to complete the research?
   A. 146 yes   B. 96 no

23. If you answered “NEVER” in #2, please briefly explain why you never use this library
   See pages 3 – 4

Please write any additional comments
   See pages 4 – 7
What subject area did you last research in the library? (write in subject)

Music (3)
African humanities (2)
Child abuse
Government in South Africa
Canadian government
Korea
American government (10)
English (11)
Social studies
Jamaica
Geography
Microbiology
Haiti
Earth science (2)
Brazilian government
Government regimes in various countries
Politics (3)
Dubai ports business deal
State and local government
Dance (4)
Hula
History (3)
English 1101 (5)
Literature (6)
Spanish language
Outsourcing work
Criminal justice
World War I field medicine
Economics
Reading (3)
Violence and video games (2)
Deficit
Wicket
Cricket
Pollution in the United States
Subcultural level of pediatricians
SLS 1000
Humanities
Hurricanes
English 1102 (14)
English literature (3)
How to buy a house (2)
Social science
Governor Jeb Bush
Famous musical artists
Political science (4)
Immigration
Mary Shelly
Great exhibition/Crystal Palace
Tajikistan

Early American history
Animal rights
Welfare
Photography
Joseph Stalin
French Revolution
Isaac Newton (2)
Bill Gates
Psychology
Marxism
Grand Canyon
Whales
Cancer
Stem cells
Abortion
Poor countries
Vocabulary
Math tapes
Protection of rain forests
Sociology
Black holes
Radio production
Avian flu
The sun
Arthritis
Breast cancer
Earthquakes
Prison population statistics
Maya Angelou
Nutcracker
Best places to live (2)
What house should I buy? (4)
Roman Empire
Mount Vesuvius
MLA format (2)
Environment
The newspaper
Careers
Jet magazine
Legal sources
Asia online data
Decisions in life for ENC 1102
College, loans, home purchase
Purchasing personal health insurance
Hemingway quote, “Hills are like white elephants”
Academic journals
United States Census
Phobias
Anatomy
Writing a business plan
Records management
23. If you answered “never” in #2, please briefly explain why you never use this library

What I’ve needed to get so far I’ve been able to get on the internet or from resources at the center that I work at.

I haven’t had a reason to use it for any of my classes yet. (3)

Lack of time. (3)

Far from my house.

Use the MacDill AFB Library.

Really use home computer for research needs.

I work and live on the other side of town. I just don’t have the extra time to come early to use it or come any other free time.

Because there are not enough hours in the day to waste my time in that poorly staffed and poorly set up place. I have the Internet at home.

Never needed to since I have my own computer. (2)

I never have the need to use the library. I’ve got all the resources I need at home.

I have a computer at home. I google everything I research. The campus is too far from my house.

I don’t know where it is.

I never have time to visit the library so I go to the one closest to my house.

Use public library or use USF library.

I usually don’t have the time other than my class time to spend at the ybor campus.

Unable to attend due to work schedule.

Just never really had a need. Hours aren’t good, and I can get it at my local library. Also for me the hours aren’t good. I work during the day and have class from 5 – 7 so when I get out the library is closed.

I like the web for my information.

I don’t use the library because I have the internet at home.

Libraries are a pain to use. I use my computer.

I live in temple terrace and I use their library.

Just don’t.

Don’t need it.

No need, I have a computer.
I use the Hillsborough Public Library by my house and the online library offered by the Hillsborough County Public Library.

Libraries aren’t needed with Google

I haven’t had the need to yet. I am only taking one class a semester and all of my research is done at home on-line. I’m sure I will eventually use this very nice facility.

I don’t come to Ybor Campus other than for my childcare class. I use the MacDill AFB Library from HCC.

I always go to InfoPlace to find any information.

I haven’t gotten a research project yet.

Because I have no time. Work 30 hours a week and go to school 26 hours per week. Have a computer at home so don’t really need the extra help.

Please write any additional comments

I have had the beginning orientation tour as well as the class that was held there for a class. I have only been in there to get my student ID. The library always looks so busy (in a good way) and very user friendly. If I ever need to use it I feel confident that I will with great success.

Nice computers.

Keep up the great work. Wonderful people.

The staff and librarians are fantastic.

It would be helpful if we could get AV materials that are housed on other campuses delivered to this campus through interlibrary loan.

The library is a great resource for HCC. Students need to take more time in the library than the computer lab. If you need help they will help.

The library needs more video collection.

Outdated, need new material.

Mrs. Sorrentino is always kind and patient. She has helped me a lot and never makes me feel dumb for asking.

Keep doing good job.

Ms. Alicia Ellison has been a wonderful resource! Her knowledge and service skills are outstanding. She is a beautiful example of kindness, concern, and compassion for all of us. I feel fortunate to have Ms. Ellison as a resource.

Computers are sometimes hard to get on. I don’t know how to fix that though!

Ms. Ellison has been extremely helpful to me. Much thanks!
Student Survey Results 2006

Make Hawknet better.

I love our library.

We need more computers.

Not enough parking spaces on campus. Printers never seem to work in tutor room. That’s the only place to print, everywhere else charges.

Joe is a huge help to me when I’m stuck.

The staff at HCC Ybor Campus Library is very satisfying and very nice people who are willing to help when asked.

Put Word on your computers.

Great people but ancient books. (2)

Keep the library open on Saturdays.

The staff was helpful in finding an article that was not in HCC’s database.

The librarians at the HCC Ybor Campus are very friendly and helpful and professional.

I’m very comfortable with library space and noise level.

Needs to have more material-books available in foreign language for students to borrow.

Very satisfied with the library. Thank you very much.

Our teacher Mr. Elmendorf was such a great help to us. He taught how to use Internet to access the online library and we all are thanking him.

All teachers seem to care and are caring. I love the environment of this campus.

Ybor Campus is the best campus for me. It is way better than Brandon Campus. The teachers here are great.

The staff of the library are very helpful and I have learned most of the library medias by researching.

Just wanted to mention what a great job and the amount of help given by Mrs. Ellison. Thank you.

Give more money to the music department.

Good people and computers, old books.

Mrs. Sorrentino is really nice and helpful. She has encouraged me a lot this year.

It is very good, thank you

Love the library. I study there in peace and quietness with nobody bothering me. All the librarians are happy and smile.

Books are too outdated; you can’t type a paper in Microsoft Word. There are not enough pc’s.
Overall everything is ok, but I’d like to see more computers. At times it is full.

We need more parking spaces. Printers in tutoring center never work. Work has to be placed on disks and taken to advisors to be printed. Library hours are inconvenient I have to go to USF.

Librarians are always helpful and sweet.

In general, it is very helpful.

The library is awesome! I wish I could go there late night.

I like the library very much and have learned about research with the help of the librarian. The only problem I have ever had is with the HCC link database. It should be opened without the need to type in a password or student ID. It took me for ever to find my ID card losing valuable time.

Keep up the good work.

I hate libraries and never use them. They have old books that smell. The library should be closed and the money used for parking and students.

Outstanding assistance was given to me for my research paper for ENC by librarian Alicia Ellison.

The computers should have Word and I think there needs to be more computers available.

All really good, keep up the good work.

Peaceful place to study. Thanks to all of you who work there.

Open longer on Friday and open on Saturday and Sunday.

Need more computers for students to access the internet and more seating.

Need current selection of books.

It is a great place for research and the librarians are helpful.

Good job.

I never come to the library during the week. I just use the online database because on weekends you are not open. You should be open because students in the afternoon work during the day. Then come here for class and when the class end and we can’t to go use the library it is already closed.

It would be nice if the library had more computers.

HCC library staff are helpful and convenient. I did most of my research there.

We need more computers to use and sometimes there isn’t enough seats in the library.

The library is a powerful tool for academic learning.

As a student I think the library should have longer hours. If I need to really get my assignments completed I have to go to other libraries far away to do research. Additionally, HCC should update all books of interest so that information provided is current.
Student Survey Results 2006

The times I have gone to the library I have had very good experiences, especially with services offered by the librarians. Internet access, good resources and a relaxed ambient.

Overall the library is a very helpful place.

Sometimes people do not respect and make too much noise. Should have “be quiet” signs.

I can’t log in to the online databases with my ID. I’ve asked 3 times but nobody was able to find the mistake in my data.

People need to help with FAFSA, not send us back downstairs to wait.

More terminals needed for student access.

Haven’t had an orientation and I am about to graduate. Maybe this is the teacher’s fault, not yours. Who knows.

As a busy student I need to use the Internet from home. But weekends, especially on Sunday I couldn’t login to the system of the library. I had to wait for a weekday to reach it.

The library is a powerful center for academic learning and studying. It gives us enough paths and links to improve our studying level.

The library workers are very polite.