INSTRUCTIONS
Please circle letter of your response: A.  B.  C.  or  D.

1. Most of my classes this semester are
   A. 24 at night  B. 224 during the day  C. 1 on weekends

2. I use this library
   A. 27 daily  B. 63 weekly  C. 111 a few times a semester  D. 54 never
   (if never, skip to # 22. on back)

Rate the Ybor City Campus Library services listed below:

<table>
<thead>
<tr>
<th>Response</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Unsatisfied</th>
<th>Unknown</th>
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</thead>
<tbody>
<tr>
<td>3. STAFF AVAILABILITY</td>
<td>121</td>
<td>81</td>
<td>3</td>
<td>4</td>
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<td>4. STAFF KNOWLEDGE</td>
<td>125</td>
<td>77</td>
<td>3</td>
<td>6</td>
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<td>5. STAFF COURTESY/HELPFULNESS</td>
<td>129</td>
<td>75</td>
<td>1</td>
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<td>6. HOURS OPEN</td>
<td>88</td>
<td>100</td>
<td>17</td>
<td>4</td>
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<td>7. AVAILABILITY OF SEATING</td>
<td>104</td>
<td>89</td>
<td>14</td>
<td>2</td>
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<td>8. GENERAL APPEARANCE OF THE LIBRARY</td>
<td>112</td>
<td>79</td>
<td>5</td>
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<td>9. TEMPERATURE</td>
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<td>10. NOISE LEVEL</td>
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<td>11. LIBRARY INSTRUCTION SESSIONS</td>
<td>114</td>
<td>75</td>
<td>4</td>
<td>18</td>
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<tr>
<td>12. INTERLIBRARY LOAN</td>
<td>59</td>
<td>61</td>
<td>2</td>
<td>84</td>
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<td>13. BOOK COLLECTION</td>
<td>73</td>
<td>101</td>
<td>15</td>
<td>20</td>
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<td>14. MAGAZINES/JOURNALS</td>
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<td>15. VIDEO/AUDIO TAPES</td>
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<td>16. ELECTRONIC RESOURCES</td>
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<td>17. ACCESS TO THE INTERNET</td>
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<td>18. AVAILABILITY OF COMPUTERS</td>
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<td>19. HCC LIBRARY WEBSITE</td>
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What subject area did you last research in the library?  (write in subject)  See Attached.

20. Did you find what you needed to complete the research?
    A. 171 yes  B. 12 no

21. Did you ask for assistance to complete the research?
    A. 112 yes  B. 70 no

22. IF YOU ANSWERED “NEVER” IN #2, PLEASE BRIEFLY EXPLAIN WHY YOU NEVER USE THIS LIBRARY
    See attached.

Please write any additional comments
    See attached.
What subject area did you last research in the library? (write in subject)

9/11
Abortion (2)
Aids
Africa, map
Animals
Art (3)
Art appreciation
Beauty
Belize
Biography
Burundi
Careers (4)
Careers, job outlook
Careers, financial advisor
Cells
Chemistry
Child care
Chopin, Kate
Church, Masonic and Christian
Cloning
Cloning, human (2)
Colleges (3)
Dance, West African
Death penalty
Diversity
DNA (2)
Email
Encyclopedia
English (19)
English paper (8)
English, poetry
Environment
ESL and EAP
Flowers
Frankenstein (3)

Geology (2)
Ghana (2)
Government, American (3)
Government, national (5)
Gun control
Haiti
Hamlet
HCC library website
History (4)
Holocaust
Homes (5)
Humanities, African
Insurance
Insurance, health (3)
Internet
Jamaica
Job outlook
Jupiter’s moons
Juvenile court
Language, variation (2)
Language, shift (3)
Legal research
Light bulb
Math
Math, algebra
Math videos
Medical marijuana
Milky Way
Military draft
MLA
MP3, court ruling
Music (2)
New York
New York City
Painting
Places to live, best (2)

Plays
Political science (4)
Pope John Paul II
Presidents
Psychology
Rape, date
Reading, leisure
Religion, American
Research paper (2)
Rivera, Diego
Same-sex partnerships
Schiavo, Terry
Science
Science, earth (2)
Shelley, Mary
Spain
Speech, public
Social Security
Sociolinguistics (3)
Sociology (3)
Steroids and sports
Teen pregnancy
Thermodynamics
Tobacco
Transport phenomenon
Tsunami
USF (3)
Violence in media
Volcanoes
Wal-Mart
Wildlife, Florida
Women’s issues
World War II
Writing
Doesn’t remember

22. If you answered “never” in #2, please briefly explain why you never use this library
Never had to go.
I use my neighborhood library most of the time.
There is a library in front of my house.
I use library database or public library.
I use USF’s library.
USF has a bigger library. I go there sometimes.
It [library] is far away from where I live.
I never had to use it, my classes do not need to use it.
I never use this library because I don’t have research based classes this semester. Also, I have a Public Library five minutes away from my house.
I do not use the library due to the fact of convenience. There is a library near my house that is closer and bigger.
I have a computer at home and a library right by my house so it’s just easier to go there.
I never use the library because I never have time to, or because I would rather go to my neighborhood library.
I usually have time after classes to go to the public libraries. It gives me the information I need. Between work and home responsibilities, I don’t stay on campus long after class.
Because it doesn’t match the time I can go – working full-time, school full-time.
Because I don’t have time to get here with work and my classes.
My classes are during the day and as soon as I get out, I head straight to work. I would love to use the library, but I get out of work at 7:00 p.m. and the hours are just inconvenient for me.
I don’t like libraries.
Librarians bore me – I hate to read books.
Most of my classes this semester provide textbooks and therefore I had no need to use library except to make copies.
Unnecessary for class.
Not required for class.
Too busy with work and my kids.
Too busy and no need. (3)
No need. (2)
No need for my classes.
No need -- internet is better for research.
No need since I have a computer at home. (4)
So far no classes have needed the library services – doing my research online.
Do not have enough time. I would rather use the internet.
I really never have time and some things are on the internet.
I have a computer with internet.
I have computer at home.
I have internet at home. (2)
I never use the library because I never really need to. I have a computer at home, so I use my own computer to do research.
I have a computer at home for my research. (2)
I rarely use the library because I have the internet at home where I do all my research.
Internet is better for research.
[I] use the internet. Google has really all I need.
[I] use google instead. (2)
Google takes care of my library needs.
Libraries are no longer needed. Google is better.
Please write any additional comments

Keep up the great work. Sometimes the noise level can be a little higher than some public library. I would like to see better weekend hours.

I had a fabulous time in the library.

The library isn’t just great for students, but for teachers as well.

More computers. (4)

Twelve [computers] isn’t enough.

Try to get better computers.

Having more computers would be excellent.

Have word processing in the library.

Just O.K.

I think the library needs more audiotapes about EAP.

The library should be expanded to have more room and more computers.

I think the library should open on Saturday. (2)

Book collection

Always [have] people there to recheck out books. Not [a] big variety on DNA.

Sometimes it seems that best sellers etc… take more priority than current social issues/books… reference section is ok.

Too noisy. I think they need to open on Saturday.

This is my second semester at HCC. I really like my English teacher last semester, but this semester was terrible.

I suggest that we need more people in the library to teach the students how to use the internet and to do research.

I think the library is very easy to use and clean.

Books displayed in library are well organized. Books on sports and horse racing were not hard to find with the kind help of Ms. Sorrentino.

Great library to come to for extra assistance on the projects! Very quiet, except the clicking on the keyboards or mouse. All the talking low or even sent outside to talk. Great place for projects and enough to look up on research info!
I want the library to be open on Saturday, so I can use the computer without timing. At other libraries, they only let you use for 30 minutes, so I need more time to use the computer.

Library should be open on Saturday for students who cannot do any research during the week, to have the possibility to do it on the weekend.

The library has contributed greatly to my success with the most challenging semester yet. I appreciate Joe and Carolyn's help whenever needed. Jeneice and Alicia are always more than willing to assist also. The station where I do most of my work, students w/disabilities, has been a Godsend to me!!

Thanks a lot!

Cold and noisy.

I think the library is very good, but we need more computers. Also, the air condition is too freezing, please set a little bit hotter.

Too hot. It's a library, no talking! or typing. . . or breathing for that matter. The new "New York Post" wasn't there. Access to the internet is so bloody restricted. There's 12 [computers]? maybe a few more [are needed]. It [library website] is rather useful.

Noisy at times. 3

Too loud in the hall.

The librarian is awesome. This is my fourth trip to the library. She (Alicia) is one of the most helpful people I have met at HCC.

I relied heavily on the handouts that the librarian gave us to help us research a topic. The information to access the databases was helpful.

I received my student ID at the library and they failed to tell me it needed to be activated in order for me to use it on the online databases. The problem was eventually resolved, but it definitely slowed my research.

The library is good. I am satisfied. But sometimes when I ask for a book like a dictionary, they don't have it. I suggest the library have more new edition dictionaries.

The library is good. The librarian staff always helps students.

Very helpful staff. I give them an A+.

I have the USF resources at home because my mom works there. Because I prefer to study at home, I use those instead. The presentation was well done and informative.

I felt the presentation was informative, but way too juvenile. A twelve-year-old would be bored.

Please bring back Flex magazine!! Thanks.

Ed is a swell guy. He helped me a lot.

I have enjoyed the library.

Nice place with really nice people.
Everyone is always nice. I wish the typing room opened at the same time [as the library] every day. More computers please!

Nice staff – very helpful.

Everyone is nice and helpful.

I think we can grow in the amount of magazines such as: Discover, National Geographic.

Wonderful help, thank you.

The video librarians are real nice and speak Spanish. I like that. [The] videos help me a lot.

I think the library is an unknown great resource for many, young and old alike. The staff has always been so helpful.

I am starting the end of this semester to use our library.

The first time I went in the library I didn’t know which way to go and went into the reference room first by mistake.

The Ybor campus library is much more welcoming and homey than the Brandon campus. The staff is friendlier and it just seems like a more relaxed environment. I am not scared to walk in.

The research prepared by the librarian was very helpful, although I didn’t use but one entry. [I] mostly use library to study for other classes. Could be more quiet – had TV on, phone rings a lot and cell phones on.

The staff is very helpful.

Great staff, very helpful. I think the library needs an update on books. The books are very old.

Great job!

😊

The staff is always nice and willing to help. 😊

Great help from the librarians in all three rooms.

When I was in the Library a few weeks ago, I received extensive help from the Library staff. I was able to find all of the information I needed and was very satisfied with the overall experience.

I think it [the library] is good and I will use it more in the future.

I think the library services are very good. The environment is a good one and allows good studying opportunities, but the information kind of outdated, nothing [on abortion] for past 3 years. I would recommend more computers for the library though.

Thanks a bunch, guys.

Thank you!