In collaboration with the HCC library staff, the Office of Institutional Research & Grants (IR&G) conducted an online survey of HCC students who were enrolled at the College in spring 2011. Using Snap Online survey software, email invitations were sent to 28,845 students on February 10, and a reminder email was sent on February 17 requesting students to complete the survey by Thursday, February 24. The email invitation requested that students provide feedback even if they had not used an HCC library during the past year in an effort to determine reasons that students don’t take advantage of library services. A total of 1,255 students completed the survey (a 4.4% response rate).

Q1: Most of my classes this semester are:

<table>
<thead>
<tr>
<th>Library</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>At night</td>
<td>376</td>
<td>30.0%</td>
<td>72 30.9%</td>
<td>116 23.7%</td>
<td>35 34.7%</td>
<td>24 30.4%</td>
</tr>
<tr>
<td>During the day</td>
<td>780</td>
<td>62.2%</td>
<td>146 62.7%</td>
<td>346 70.6%</td>
<td>61 60.4%</td>
<td>46 58.2%</td>
</tr>
<tr>
<td>On weekends</td>
<td>17 1.4%</td>
<td>2 0.9%</td>
<td>3 0.6%</td>
<td>2 2.0%</td>
<td>2 2.5%</td>
<td>0 0.0%</td>
</tr>
<tr>
<td>Online</td>
<td>82 6.5%</td>
<td>13 5.6%</td>
<td>25 5.1%</td>
<td>3 3.0%</td>
<td>7 8.9%</td>
<td>7 4.4%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,255</td>
<td>233</td>
<td>490</td>
<td>101</td>
<td>79</td>
<td>159</td>
</tr>
</tbody>
</table>

Of the 1,255 students who completed the survey, 1,062 (84.6%) indicated the primary campus library that they had used; 193 had not used an HCC library during the past year.

Q2: Which campus library did you use most often during the past year?

<table>
<thead>
<tr>
<th>Library</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>233</td>
<td>21.9%</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>490</td>
<td>46.1%</td>
</tr>
<tr>
<td>Plant City</td>
<td>101</td>
<td>9.5%</td>
</tr>
<tr>
<td>SouthShore</td>
<td>79</td>
<td>7.4%</td>
</tr>
<tr>
<td>Ybor City</td>
<td>159</td>
<td>15.0%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td></td>
</tr>
</tbody>
</table>

Q3: I use the _library named in Q2_ Campus Library:

<table>
<thead>
<tr>
<th>Library</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>166</td>
<td>15.6%</td>
<td>37 15.9%</td>
<td>80 16.3%</td>
<td>12 11.9%</td>
<td>11 13.9%</td>
</tr>
<tr>
<td>Weekly</td>
<td>349</td>
<td>32.9%</td>
<td>74 31.8%</td>
<td>171 34.9%</td>
<td>38 37.6%</td>
<td>25 31.6%</td>
</tr>
<tr>
<td>A few times a semester</td>
<td>547</td>
<td>51.5%</td>
<td>122 52.4%</td>
<td>239 48.8%</td>
<td>51 50.5%</td>
<td>43 54.4%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td>233</td>
<td>490</td>
<td>101</td>
<td>79</td>
<td>159</td>
</tr>
</tbody>
</table>

Q4: I use print resources from the _library named in Q2_ Campus Library (books, reference books, magazines/journals/newspapers):

<table>
<thead>
<tr>
<th>Library</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>51</td>
<td>4.8%</td>
<td>11 4.7%</td>
<td>16 3.3%</td>
<td>8 7.9%</td>
<td>3 3.8%</td>
</tr>
<tr>
<td>Weekly</td>
<td>173</td>
<td>16.3%</td>
<td>25 10.7%</td>
<td>92 18.8%</td>
<td>21 20.8%</td>
<td>15 19.0%</td>
</tr>
<tr>
<td>A few times a semester</td>
<td>490</td>
<td>46.1%</td>
<td>112 48.1%</td>
<td>227 46.3%</td>
<td>51 50.5%</td>
<td>28 35.4%</td>
</tr>
<tr>
<td>Never</td>
<td>348</td>
<td>32.8%</td>
<td>85 36.5%</td>
<td>155 31.6%</td>
<td>21 20.8%</td>
<td>33 41.8%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td>233</td>
<td>490</td>
<td>101</td>
<td>79</td>
<td>159</td>
</tr>
</tbody>
</table>
Q5: I use electronic resources from the ___ library named in Q2 ___ Campus Library (e-books, article databases):

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
</tr>
<tr>
<td>Daily</td>
<td>51</td>
<td>4.8%</td>
<td>8</td>
<td>3.4%</td>
<td>24</td>
<td>4.9%</td>
</tr>
<tr>
<td>Weekly</td>
<td>161</td>
<td>15.2%</td>
<td>24</td>
<td>10.3%</td>
<td>81</td>
<td>16.5%</td>
</tr>
<tr>
<td>A few times a semester</td>
<td>494</td>
<td>46.5%</td>
<td>114</td>
<td>48.9%</td>
<td>216</td>
<td>44.1%</td>
</tr>
<tr>
<td>Never</td>
<td>356</td>
<td>33.5%</td>
<td>87</td>
<td>37.3%</td>
<td>169</td>
<td>34.5%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td>100%</td>
<td>233</td>
<td>100%</td>
<td>490</td>
<td>100%</td>
</tr>
</tbody>
</table>

Q6: Which format would you prefer for books?

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
</tr>
<tr>
<td>Print</td>
<td>503</td>
<td>47.4%</td>
<td>125</td>
<td>53.6%</td>
<td>227</td>
<td>46.3%</td>
</tr>
<tr>
<td>Electronic</td>
<td>210</td>
<td>19.8%</td>
<td>38</td>
<td>16.3%</td>
<td>108</td>
<td>22.0%</td>
</tr>
<tr>
<td>No preference</td>
<td>349</td>
<td>32.9%</td>
<td>70</td>
<td>30.0%</td>
<td>155</td>
<td>31.6%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td>100%</td>
<td>233</td>
<td>100%</td>
<td>490</td>
<td>100%</td>
</tr>
</tbody>
</table>

Q7: Which format would you prefer for articles (magazines / journals / newspapers)?

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
<td>#</td>
<td>%</td>
</tr>
<tr>
<td>Print</td>
<td>387</td>
<td>36.4%</td>
<td>88</td>
<td>37.8%</td>
<td>175</td>
<td>35.7%</td>
</tr>
<tr>
<td>Electronic</td>
<td>356</td>
<td>33.5%</td>
<td>72</td>
<td>30.9%</td>
<td>179</td>
<td>36.5%</td>
</tr>
<tr>
<td>No preference</td>
<td>319</td>
<td>30.0%</td>
<td>73</td>
<td>31.3%</td>
<td>136</td>
<td>27.8%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,062</td>
<td>100%</td>
<td>233</td>
<td>100%</td>
<td>490</td>
<td>100%</td>
</tr>
</tbody>
</table>
Q8-Q9: Please rate the _campus library named in Q2_ on each of the services listed below.

- Staff availability
- Staff knowledge
- Staff courtesy / helpfulness
- Library hours
- Availability of seating
- General appearance of the library
- Temperature
- Noise level
- Library orientation with my class
- Library instructional handouts
- Library instructional guides online (LibGuides)
- Interlibrary loan (ILL)
- Print book collection
- Print collection of magazines and journals
- Audio / Visual collection
- Electronic resources (e.g. LINCCWeb, article databases, eBooks)
- Availability of computers with Internet access
- Wireless access in the library
- HCC library website
- Ask Me Mobile Library (Plant City Campus only)

As can be seen in Chart 1 below, students were satisfied or very satisfied with the library services that they rated, with few exceptions. Many of the services were rated as satisfactory by more than 90% of the students who expressed an opinion. Only availability of computers with Internet access was below 80%.

Chart 1
Percentages of Students Who Were Satisfied or Very Satisfied
Q8/Q9 (continued):

The following tables provide the number of students who responded to items Q8a through Q9t and the percentage of respondents who expressed an opinion (i.e. were very satisfied, satisfied, dissatisfied, or very dissatisfied). Students were instructed to respond ‘No Opinion / Unknown’ if they had no experience with the service or did not wish to express an opinion. The response categories were:

VS = Very Satisfied   S = Satisfied   D = Dissatisfied    VD = Very Dissatisfied    U = No Opinion / Unknown

<table>
<thead>
<tr>
<th>Number of Respondents</th>
<th>% of Respondents Who Expressed an Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>VS</td>
</tr>
<tr>
<td>a. Staff availability</td>
<td></td>
</tr>
<tr>
<td>Brandon</td>
<td>463</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>191</td>
</tr>
<tr>
<td>Plant City</td>
<td>56</td>
</tr>
<tr>
<td>SouthShore</td>
<td>48</td>
</tr>
<tr>
<td>Ybor City</td>
<td>77</td>
</tr>
<tr>
<td>b. Staff knowledge</td>
<td></td>
</tr>
<tr>
<td>Brandon</td>
<td>476</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>204</td>
</tr>
<tr>
<td>Plant City</td>
<td>53</td>
</tr>
<tr>
<td>SouthShore</td>
<td>50</td>
</tr>
<tr>
<td>Ybor City</td>
<td>78</td>
</tr>
<tr>
<td>c. Staff courtesy</td>
<td></td>
</tr>
<tr>
<td>Brandon</td>
<td>540</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>106</td>
</tr>
<tr>
<td>Plant City</td>
<td>242</td>
</tr>
<tr>
<td>SouthShore</td>
<td>51</td>
</tr>
<tr>
<td>Ybor City</td>
<td>78</td>
</tr>
<tr>
<td>d. Library hours</td>
<td></td>
</tr>
<tr>
<td>Brandon</td>
<td>364</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>79</td>
</tr>
<tr>
<td>Plant City</td>
<td>166</td>
</tr>
<tr>
<td>SouthShore</td>
<td>38</td>
</tr>
<tr>
<td>Ybor City</td>
<td>29</td>
</tr>
<tr>
<td>e. Availability of seating</td>
<td></td>
</tr>
<tr>
<td>Brandon</td>
<td>349</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>84</td>
</tr>
<tr>
<td>Plant City</td>
<td>141</td>
</tr>
<tr>
<td>SouthShore</td>
<td>34</td>
</tr>
<tr>
<td>Ybor City</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>VS</td>
</tr>
<tr>
<td>----------------</td>
<td>----</td>
</tr>
<tr>
<td><strong>f. Library appearance</strong></td>
<td>477</td>
</tr>
<tr>
<td>Brandon</td>
<td>95</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>219</td>
</tr>
<tr>
<td>Plant City</td>
<td>47</td>
</tr>
<tr>
<td>SouthShore</td>
<td>52</td>
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<tr>
<td>Ybor City</td>
<td>64</td>
</tr>
<tr>
<td><strong>g. Temperature</strong></td>
<td>418</td>
</tr>
<tr>
<td>Brandon</td>
<td>82</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>202</td>
</tr>
<tr>
<td>Plant City</td>
<td>39</td>
</tr>
<tr>
<td>SouthShore</td>
<td>39</td>
</tr>
<tr>
<td>Ybor City</td>
<td>56</td>
</tr>
<tr>
<td><strong>h. Noise level</strong></td>
<td>389</td>
</tr>
<tr>
<td>Brandon</td>
<td>80</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>175</td>
</tr>
<tr>
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<td>51</td>
</tr>
<tr>
<td>SouthShore</td>
<td>28</td>
</tr>
<tr>
<td>Ybor City</td>
<td>55</td>
</tr>
<tr>
<td><strong>i. Library orientation</strong></td>
<td>355</td>
</tr>
<tr>
<td>Brandon</td>
<td>73</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>154</td>
</tr>
<tr>
<td>Plant City</td>
<td>46</td>
</tr>
<tr>
<td>SouthShore</td>
<td>23</td>
</tr>
<tr>
<td>Ybor City</td>
<td>59</td>
</tr>
<tr>
<td><strong>j. Instructional handouts</strong></td>
<td>312</td>
</tr>
<tr>
<td>Brandon</td>
<td>61</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>141</td>
</tr>
<tr>
<td>Plant City</td>
<td>38</td>
</tr>
<tr>
<td>SouthShore</td>
<td>19</td>
</tr>
<tr>
<td>Ybor City</td>
<td>53</td>
</tr>
<tr>
<td><strong>k. Online LibGuides</strong></td>
<td>234</td>
</tr>
<tr>
<td>Brandon</td>
<td>50</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>99</td>
</tr>
<tr>
<td>Plant City</td>
<td>24</td>
</tr>
<tr>
<td>SouthShore</td>
<td>19</td>
</tr>
<tr>
<td>Ybor City</td>
<td>42</td>
</tr>
</tbody>
</table>
### 1. Interlibrary Loan (ILL)

<table>
<thead>
<tr>
<th></th>
<th>VS</th>
<th>S</th>
<th>D</th>
<th>VD</th>
<th>U</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>41</td>
<td>41</td>
<td>2</td>
<td>4</td>
<td>145</td>
<td>193</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>101</td>
<td>9</td>
<td>2</td>
<td>284</td>
<td>629</td>
<td></td>
</tr>
<tr>
<td>Plant City</td>
<td>23</td>
<td>1</td>
<td>1</td>
<td>61</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SouthShore</td>
<td>18</td>
<td>0</td>
<td>0</td>
<td>48</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ybor City</td>
<td>30</td>
<td>35</td>
<td>3</td>
<td>91</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>VS</th>
<th>S</th>
<th>D</th>
<th>VD</th>
<th>U</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>218</td>
<td>15</td>
<td>7</td>
<td>629</td>
<td>50.3%</td>
<td>44.6%</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>145</td>
<td>46.6%</td>
<td>2.3%</td>
<td>4.5%</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Plant City</td>
<td>61</td>
<td>37.5%</td>
<td>57.5%</td>
<td>2.5%</td>
<td>2.5%</td>
<td>100.0%</td>
</tr>
<tr>
<td>SouthShore</td>
<td>48</td>
<td>41.9%</td>
<td>58.1%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Ybor City</td>
<td>91</td>
<td>44.1%</td>
<td>51.5%</td>
<td>4.4%</td>
<td>0.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### m. Book collection

<table>
<thead>
<tr>
<th></th>
<th>VS</th>
<th>S</th>
<th>D</th>
<th>VD</th>
<th>U</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>85</td>
<td>5</td>
<td>16</td>
<td>368</td>
<td>145</td>
<td>241</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>157</td>
<td>24</td>
<td>7</td>
<td>192</td>
<td>629</td>
<td></td>
</tr>
<tr>
<td>Plant City</td>
<td>40</td>
<td>1</td>
<td>2</td>
<td>33</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SouthShore</td>
<td>28</td>
<td>10</td>
<td>0</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ybor City</td>
<td>58</td>
<td>11</td>
<td>1</td>
<td>55</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>VS</th>
<th>S</th>
<th>D</th>
<th>VD</th>
<th>U</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>368</td>
<td>62</td>
<td>15</td>
<td>376</td>
<td>53.6%</td>
<td>35.1%</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>192</td>
<td>72</td>
<td>4</td>
<td>284</td>
<td>42.7%</td>
<td>36.9%</td>
</tr>
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### n. Magazines / journals

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### s. HCC Library website

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[Asked only of students who had used the Plant City library most often during the past year (answer to Q2).]

### t. Ask Me Mobile Lib.

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### Q10: If you have done research in the library, what subject area did you last research? [Responses are included with the comments]

### Q11: Did you find what you needed to complete the research at the library named in Q2 Campus Library?

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<th>% Expressed an Opinion</th>
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### Q12: Did you ask for assistance to complete the research at the library named in Q2 Campus Library?

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Responses to the following two open-ended items are listed in the comments section of this report.

### Q13: Please provide any additional constructive comments that you believe would help improve the library named in Q2 Campus Library.

### Q14: Please briefly explain why you didn’t use an HCC library during the past year. [Asked only of students who responded ‘I did not use an HCC library during the past year’ on item Q2.]
These comments and responses that are for public distribution have been imported exactly as they were typed by the respondents. However, in those cases that an individual(s) could be identified in a negative context, either by name or by inference, a notation such as [name of staff member] is listed. Personal information (such as student names, ID numbers, and phone numbers) has been omitted from this document.

The responses to the open-ended items are sorted by the student’s answer to Question 2: “Which campus library did you use most often during the past year?”. The number that precedes each response is a number generated within Snap, the online survey software package. These numbers are included only for ease of reading, to determine where one comment ends and the next begins.

Q10: If you have done research in the library, what subject area did you last research? (Please write in the subject.)

Brandon:
8: English
27: I have never used the library for research or anything other than to study or do homework.
69: Education, Child Development, and the effects of Music on the Brain
100: anatomy
118: ENC 1102 using the online databases looking for materials to plagiarize for a paper
139: The Federalist Papers
150: study skills
157: Art
160: alcoholism
172: none
175: impact of violence in video games
187: N/A
188: reality tv
200: socratic method in psychiatry
202: NA
208: Governments involvement in the US economy
209: Mathematics
210: English Composition 2
227: math
232: anatomy
240: Western Humanities
245: education
259: history
269: asian humanities
280: Marine Biology
288: literature
302: Meteorology
353: literature
359: Medical Administration
364: Impact of 9/11 on America
388: Early american history
389: literary criticism
392: Speech
399: English
411: in the reference area for an english assignment
419: business
420: asian humanities :Indian
432: Islam
433: Sociology Marriage and Families
439: READING
440: writing
444: American Government
445: I am there to study.
449: Name it, I've done it ;)
450: speech
453: Carl Marx
454: Sociology
463: Asian Humanities/China
483: Math
489: English
494: english
504: English
507: English
515: not yet
520: Mathematics, via ILL
530: I just used the available course book because mine hadn't come in yet.
540: English
544: Asian Humanities
548: Health Science
551: n/a
558: early modern art history
575: EDUCATION
598: Environmental Science
602: history
613: philosophies in Education
625: Anatomy
626: Sociology
629: Anthropology
633: Stem Cell Research
651: technology
667: n/a
669: Anatomy
670: Father of Psychologist
672: Ocarinas
675: english
681: sociology
688: Human Anatomy
698: euthanasia
699: Dirac Delta Functions.
709: Research of the Brain... Psychology
710: Screwtape Letters
715: Campus knowledge
723: English
740: ancient egypt
754: Psychology
773: Chemistry, English
774: Education
781: Asian Humanities
782: Economics
802: Domestic Violence
859: Western Humanities
867: public speaking
875: American History
878: None
884: english
889: Environmental Science
892: C.S. Lewis
926: Psy
932: Sociology
939: N/A
943: Asian religions
949: English
973: Anthropology
976: Marine Biology, Information Technology
979: English
997: Music
1001: history-
1005: Renaissance Era Humanities
1009: SLS(1501)
1028: microbiology
1049: math
1064: childhood obesity
1082: Rheumatoid Arthritis
1100: N/A
1106: Computers
1113: writting
1122: illiteracy
1164: Jane Austin
1168: humanities on art
1176: English
1181: English Criticism
1193: Humanities
1198: European Humanities
1199: Psychologist
1225: Gre prep also library sciences at USF graduate program
1242: anatomy, psychology, sociology
1244: Research paper on Author for ENC 1102
1255: MLA Guidelines

Dale Mabry:
9: Literature
10: Human and Health Services
11: n/a
14: APA Writing Assignment
21: n/a
28: Education reform, Rock minerals, American History
30: becoming a physician
31: n/a
34: EAP- 1500L08792(Speech and Listening CDs.
38: business
41: Architecture
42: English Comp class...research on Tracy Chevalier and her works.
51: tennis report
53: none
54: Obesity and children
61: yes. English paper.
73: science
78: Radiology
88: Poetry
90: cultural differences in the school systems in America and in Asian countries.
91: Lovings vs VA
97: Video Game Addiction
99: Postpartum Depression
101: Speech
102: College Success
115: Literary criticism of specific author
116: none
121: English
122: Business
126: Have not done this.
127: English class
131: postpartum depression
136: Illegal immigration
137: English
138: childcare
142: Science and History
144: history
147: Psychology
148: English
149: Pelvic inflammation
158: History
159: I have not done research in the library
162: design methods
164: Humanities
165: ULTRASOUND
166: psychology
171: na
174: psych
178: Judicial branch
181: Engineering major
182: Psychology
183: Criminal Justice
193: reading EAP class
196: sports finances
197: none
198: public speaking
201: No
206: Network
218: Composition 2 literature
219: History
224: Dance Dance Revolution
225: History
242: Edgar Cayce, reincarnation, fate
243: history
246: psychology
247: English Literature
251: medieval medicines
258: occupational
262: American history
264: Philosophy
268: Psychology Journals
270: sociology
275: astronomy
276: Engineering principles
281: Shakespeare
287: history
300: Personal Finance
303: english
308: College algebra
310: College Algebra
311: Religion
321: How to write an essay, ENC 1101
322: research for public speaking and nursing
329: Business
331: Philosophy
333: Nursing
338: Literary Criticism
339: American government
340: psy
341: psychology
352: Psych
354: ENC1102 Paper about Shakespeare
357: Solar Energy
369: accounting
372: Mental health issues of civilian women in post-war afghanistan
383: education
386: sports injuries
394: Drug addiction and alcoholism
397: school bullying
422: health, disease porfiria
424: Algerian War
426: public speaking
427: for ENC 1102 formal research paper
437: Psychology
442: cystic fibrosis
452: "The importance of the library to American colleges and universities" Research for library essay cont
459: philosophy
462: English Honors
464: democracy
465: nursing
471: math
485: computer technology
486: aggression in children from playing violent video games
487: Speeches- for public speaking class
488: American Literature
491: Nursing
492: alzheimer's oral outline
498: college succes
500: Civil War
505: Theatre History, Anthropology, Interracial Stereotyping
522: Psychology
524: psychlogy
526: Psychology
527: sociology
529: The many places Wireless devices are found.
543: Microbiology
553: The Arts
554: Resereach on Ida B. Wells.
557: History
561: english(panhandling)
562: sociology
567: history
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<td>684:</td>
<td>tennis related</td>
</tr>
<tr>
<td>687:</td>
<td>psychology</td>
</tr>
<tr>
<td>692:</td>
<td>sociology</td>
</tr>
<tr>
<td>694:</td>
<td>history</td>
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<tr>
<td>701:</td>
<td>travel</td>
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<tr>
<td>706:</td>
<td>history</td>
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<td>707:</td>
<td>English</td>
</tr>
<tr>
<td>719:</td>
<td>psychology</td>
</tr>
<tr>
<td>726:</td>
<td>Nursing</td>
</tr>
<tr>
<td>729:</td>
<td>World Humanities</td>
</tr>
<tr>
<td>731:</td>
<td>slavery</td>
</tr>
<tr>
<td>741:</td>
<td>Multipe Intelligence</td>
</tr>
<tr>
<td>742:</td>
<td>Psychology</td>
</tr>
<tr>
<td>743:</td>
<td>Hemingway</td>
</tr>
<tr>
<td>746:</td>
<td>Speech delivery</td>
</tr>
<tr>
<td>749:</td>
<td>humanities</td>
</tr>
<tr>
<td>752:</td>
<td>psychology</td>
</tr>
<tr>
<td>753:</td>
<td>Podcasting</td>
</tr>
<tr>
<td>756:</td>
<td>none</td>
</tr>
<tr>
<td>758:</td>
<td>English</td>
</tr>
<tr>
<td>765:</td>
<td>Michelangelo</td>
</tr>
<tr>
<td>768:</td>
<td>ENC 1102</td>
</tr>
<tr>
<td>771:</td>
<td>N/A</td>
</tr>
<tr>
<td>794:</td>
<td>American History</td>
</tr>
<tr>
<td>798:</td>
<td>literature</td>
</tr>
<tr>
<td>805:</td>
<td>Enc 1102</td>
</tr>
<tr>
<td>806:</td>
<td>college success</td>
</tr>
<tr>
<td>808:</td>
<td>English Papers</td>
</tr>
<tr>
<td>809:</td>
<td>n/a</td>
</tr>
<tr>
<td>810:</td>
<td>electronics</td>
</tr>
</tbody>
</table>
815: American Sign Language
829: English 1102
834: American History and Psychology
839: Temporomandibular joint
840: Sociology
843: genetic testing
845: Research a database on Pearson/Powerpoint
849: English II, Literature
852: Religion, physics
856: English 2
866: Nursing issues
868: N/A
873: Education Articles for class
874: n/a
877: N/A
890: Intro to Sociology
894: none so far
897: No I haven't
914: reference section upstairs
915: English Composition
917: English
922: not yet
925: none
927: Psychology (Personal Growth)
929: Structures
934: Medical
944: Humanities
945: Sociology related
946: Humanities: Ancient Religion and Myths
950: Sociology
953: Dental Hygiene Related: head & neck anatomy, radiology & currently doing research project for clinic
954: which country was colonized by USA
959: Civil War
960: Science
962: Health related
972: English
978: English
981: Classroom manners
986: Science
992: Global Warming
995: reading comprehension
1014: Buddhism
1017: Hematological disorders
1018: English
1019: Hospitality Industry
1020: Chemistry
1022: Genetic counseling for the deaf.
1027: Writing
1031: Grammar
1035: History
1041: English
1042: Criminology
1044: American history
1053: Literature research paper
1057: Literature
1066: Lincc web
1067: War on Police
1075: n/a
1076: How to format a paper in APA style
1077: na
1079: Chemistry
1085: Social Service
1086: Psychology
1090: science
1091: English Comp II
1094: psychology
1096: ENC 1102
1111: College Sucess
1118: i haven't done
1124: English
1133: AMH 1101
1142: sociology
1146: Psychology
1149: Sociology
1151: Glass Blowing
1154: Biography Research Paper
1158: cleopatra
1170: Education and Rewards
1172: no
1178: Psychology
1182: Armaggedon (English class)
1183: design
1184: History
1186: art
1187: health, scoliosis and gastritis
1196: Art - The Birth of Venus.
1200: not complete
1205: computer security issues
1212: Darden
1213: african humanities
1215: English Composition
1216: business law
1222: deforestation
1236: philoshopy
1239: astronomy
1243: Marketing
1248: Famous black female patriarchs
1251: ENC 1102. Symbolism in short stories
1252: A lung disease called bronchiectasis
1253: electronicc engineering

Plant City:
71: Schizophrenia
75: J.D.Salinger
87: Health Care
123: american history.vitaman C. Sex. corrections. and much much more
135: sociology study
163: psy research articles
203: religion
205: english
214: Nursing
228: English paper
346: college success
363: article
374: english
417: nursing
480: Poetry Edgar Allan Poe
501: Psychology
512: none
516: Cigarette Smoke
573: computer
597: dep 1004
605: American History
606: ants
608: research paper for english
653: Microbiology
654: a & p
657: n/a
671: none
678: Congressional Pay
682: English
685: no
693: Literature
716: bulling via the internet
720: English-missing teenage girls
738: Literature
757: Motivation
801: Literature
825: Microbiology and Human Disease AND Anatomy and Physiology 1
837: Psychology
851: public speaking
860: psychology
871: Psychology
872: Psychology
900: Psychology
903: Animal Testing
958: how to prepare for an essay exam
993: pre-columbian
998: Ethics
1004: Literature
1013: a and p
1021: ENC 1101
1030: dream vacation for CGS100
1058: History
1059: Citations in essays
1068: Civil War
1069: psychology
1126: cant remember
1136: yes, psychology
1141: N/A
1177: literature
1192: English
1195: english composition
1204: Latin American Humanities
1223: SLS
1232: NONE
<table>
<thead>
<tr>
<th>SouthShore:</th>
</tr>
</thead>
<tbody>
<tr>
<td>22: Anatomy &amp; Physiology subjects</td>
</tr>
<tr>
<td>43: anatomy</td>
</tr>
<tr>
<td>57: blood transfusion</td>
</tr>
<tr>
<td>63: abdominal Aortic Aneurysm</td>
</tr>
<tr>
<td>77: Literature</td>
</tr>
<tr>
<td>84: n/a</td>
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<tr>
<td>110: Shakespeare</td>
</tr>
<tr>
<td>155: none</td>
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<tr>
<td>291: English microbiology</td>
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<tr>
<td>326: Thermodynamics and entropy, Tao te Ching</td>
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<tr>
<td>351: The Anatomy and Physiology of individuals with Alzheimer's Disease.</td>
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<td>365: Research paper on Martin Luther</td>
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<tr>
<td>373: Radiography</td>
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<tr>
<td>381: medical</td>
</tr>
<tr>
<td>398: English Comp research paper</td>
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<tr>
<td>434: no research yet</td>
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<tr>
<td>478: College Success</td>
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<tr>
<td>481: medical terminology</td>
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<tr>
<td>482: homework</td>
</tr>
<tr>
<td>518: Capital Punishment</td>
</tr>
<tr>
<td>588: N/A</td>
</tr>
<tr>
<td>634: literature</td>
</tr>
<tr>
<td>652: english and other classes</td>
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<tr>
<td>677: Socialized Healthcare</td>
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<tr>
<td>679: psychology</td>
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<tr>
<td>721: Systemic lupus erythematosus</td>
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<tr>
<td>728: Humanities/Art</td>
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<tr>
<td>745: enviromental science</td>
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<tr>
<td>777: English 1102</td>
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<td>797: English</td>
</tr>
<tr>
<td>816: English</td>
</tr>
<tr>
<td>826: American government, English II</td>
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<tr>
<td>853: Skin aging</td>
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<tr>
<td>870: microbiology</td>
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<tr>
<td>882: anatomy and physiology II</td>
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<tr>
<td>905: Nursing - medical info</td>
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<tr>
<td>940: Enc comp, A&amp;P, Microbiology</td>
</tr>
<tr>
<td>942: Plagerisim</td>
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<tr>
<td>974: Breast Cancer</td>
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<td>988: I was researching how to properly write poetry for my Connections class.</td>
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<td>1000: aristotle</td>
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<td>1002: English</td>
</tr>
<tr>
<td>1026: ovarian cancer</td>
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<tr>
<td>1032: psychology</td>
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<tr>
<td>1047: na</td>
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<tr>
<td>1051: Ecology</td>
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<td>1080: PFAPA Syndrome</td>
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<td>1092: Anatomy and physiology</td>
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<td>1115: Sociology</td>
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<td>1147: Microbiology</td>
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<td>1214: Dance</td>
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<td>1229: streptococcus pneumonia</td>
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<tr>
<td>1241: English 1101</td>
</tr>
<tr>
<td>1247: N/A</td>
</tr>
</tbody>
</table>
Ybor City:
15: Family law
16: medical - attention deficit
20: n/a
23: Sociology
24: Economic
40: American history
52: Spanish
58: English
59: Pharmacology
64: psychology
65: English literature
66: Criminal Justice
72: N/A - no research just study in the library
92: Sign Language
93: religion
98: ENC 1101
124: Law
128: Psychology
133: Ancient History: Pre-historic times
161: english
168: english
170: Murder
207: American Government
234: Mathematicians
253: substitute teaching
263: human trafficking
266: psychology
271: religion, native american background, wilma mankiller
283: English
285: Business Law I
342: American Government (POS 2041)
356: Florida statutes
382: ENC 1102
384: Spanish Culture
403: Classical Music
451: Florida statutes / law cases
457: English
458: medical diseases
466: Legal/Euthanasia
473: persecution of homosexuals
490: 911
493: English Composition 2 Research project.
503: english
513: hip-hop
528: Journalism
552: ok
563: Kate Chopin
578: College Success
579: United Arab Emirates
580: microbiology and algebra
595: computers
622: criminal investigation
630: English (Story of Hour)
649: Paralegal
Q13: Please provide any additional constructive comments that you believe would help improve the library named in Q2. Campus Library.

Brandon:

49: free printers readily available ....more helpful staff......better appearance.....
68: Stay open later at least to 10 pm and make the temperature according to the outside temperature.
70: Noise. Last semester a forklift once drove through the middle of the library when I was trying to study. This semester, there was construction going on in the library (sawing, hammering). I had to find a new study spot (earplugs didn't help). There just always seems to be something: banging around, people talking in the back, etc. The only other constructive comment I have is wireless access. The signal strength is fine, but it seems like the network is overloaded--it just doesn't connect sometimes or takes very long (20+ minutes) after connecting before the Internet actually arrives. I have confirmed this with other students.
94: I used the study carrels everyday for my classes. I was constantly interrupted by the noise level of the library, even by those using the private rooms, it was as if because they were in a private room they could be as loud as they wanted. I had to bring earplugs in order to stay focused on my studies. Also there were students talking on cell phones in the study carrel area which was very disruptive and frustrating. Another problem that I had was most of the computers were being used by students on social networks and I found myself fighting with the decision of asking them to get off the computer so I could use it for research or not do any research at all if I didn't want to get involved.
100: Needs to improve wiring due to difficulty in connecting sometimes. Otherwise a very good resource at the library.

118: The library as a building is pleasant, but the online portion is pretty worthless and difficult to navigate. I ended up using google scholar to find what I needed. I know HCC isn't a powerful entity like google, but I feel that some of these resources are worthless enough to not be renewed next year.

130: Too loud students on cell phones. Not enough working computers. Students most of the time on face book. Desk workers see you and dont ask you anything till you walk around the counter. Not a good place to study.

160: needs more space, more computers, better computers, the wireless system needs to be upgraded, and more books.

175: I think there should be workshops or something included in the new student orientation to teach students how to navigate and search through the numerous databases.

187: Fix the computers that do not work and give students who have to do work priority in using computers so that there are not people on Facebook and YouTube when others need to use the computers for school work.

202: My main concern is that students NEED TO STOP TALKING ON THEIR CELL PHONES IN THE LIBRARY and they need to stop talking out loud. It is very distracting and also frustrating when you are trying to study. Students who talk on their phone in the library should be asked to leave. I propose that a member of Security patrol the library at all times, to ensure the rules are followed. I believe this would also dramatically cut down on the graffiti or destruction of school property (the study cubicles are repulsive). Thank you. Here's to a brighter tomorrow!

209: A better selection of materials

210: Raise the temperature a bit, it is cold. Also, make it easier to find a book in the catalog computer.

216: I feel that they need to post up "Please be Quite" signs through out the library. Or have senior staff walk around the library to remind people. Its seems that every time I go to the library to use the computer lab there is a group of people being very loud and annoying. I ask the people nicely to please be quite because people are trying to do classwork, but it doesn't seem to work.

227: The library has the wrong edition of the text for mat0012

252: A lot of the time it's very noisy. I've seen the staff walk past people who were talking on their cell phones and not even say anything. It would be nice to expect the same level of quietness.

259: It's always a good time at the brandon library

267: I definitely think there should be unlimited printing privileges. Some students like myself, do not have a printer at home and can't afford to print at somewhere like Kinko's. And unfortunately many professors are asking us to come to class with an extensive amount of materials already printed out. I've also noticed students using library computers for purposes other than school work while other students who were waiting to get on a computer stood around. I may be wrong but I don't believe Facebook or checking out houses has anything to do with any subjects to be studied.

302: Staff is never really around - Always in back room. I would ask for help if there was ever anyone to ask!

343: I would like to see some better lighting and more energy efficiency. Also I have a hard time finding a computer to use. Although, I do think there are plenty of computers, many are usually not working. I think there could be several solutions to this. Have the computer classes work on them, or ask alumni that have graduated in the computer field to donate time to help with upgrades. A longterm goal would be to start doing some energy saving upgrades that will reduce the schools energy costs, which would generate more money needed for computer upgrades.

353: Librarians should be at the desk instead of in the office behind the desk more often because I don't feel like I can ask for help when they are in the office.

359: So far I like it the way it is.

364: Everything is good

388: More computers with internet access would be very nice. Other than that, great library.
392: Please provide longer hours of operation, especially on weekends and during exam time (up to midnight or later). Possibly cut hours on Friday to extend weekend hours. More and cleaner desk carrels, the desk graffiti can be distracting when trying to focus. FIX THE WI-FI! Connecting to the wireless signal takes so long that for almost a whole school year I didn't think the Brandon Campus had Wi-Fi. A better displaying of resources would be nice it's some times hard to see what's available with out digging or asking. A bigger collection of featured books would be appreciated and the availability of software for check out or for reference such as Rosetta Stone would be appreciated. A bigger library would be excellent but the space of this smaller campus library is used well. I use the South Shore and Dale Mabry Campus libraries as well and I'd rate the Brandon Library somewhere between the two. I've had difficulties finding periodicals such as The Economist and Harvard Business Review and am not sure if they are stocked at the Brandon location.

399: Some of the Student helpers can come off extremely rude and make you feel unwanted. I know im not the only one that feels this way, so thought you might want to know.

410: I hate going to the library because the people there are always too loud! The people that work there are so rude to me. Whenever I ask a question they would ignore me.

411: The Brandon campus Library has been very useful to me every time I go in to use it. If there is a question I need to ask it gets answered and the staff is nice and the appearance is welcoming. I enjoy spending what little time I have to study or hang out in the Brandon Campus library.

432: We have so many computers but so many of them aren't working were always having problems with the printer. Our study rooms are not sound proof for those who want to have study groups. Our students who work in the library are very unpleasant and have a mean look to them. The service of help from the librarian is very limited. The set up of the library could be a little More cleaned up and fixed up to make the library more spacious and cleaner.

433: Please do not get rid of the free printing!

439: GOING IN THE MORNING ON SATURDAYS IS PERFECT, NOBODYS THERE

444: Better wireless coverage and speed.

445: I give you an 8 of a 1-10 rate.

449: Wouldn't mind a little cafe for snacks and drinks during long research and group meeting sessions. :)

453: I think all is well at the Brandon Campus library.

476: no more construction. very annoying because its so loud and ridiculous. the construction should take place after hours.

496: Front desk staff was not able to answer any questions, she even asked someone else for help and they gave her answers but she could not relay the information well. This was a student helper I was speaking to.

504: Nothing

515: Orientation was very helpful...

520: There's only a few locations where library patrons, students and staff alike, can access electrical outlets. While the wireless LAN seems a lot more accessible than it was before, the lack of outlets drives a lot of students to mill about looking for an energized home to study in, or jump aggressively at departures of students, permanent or temporary (leaving, or just for restroom breaks). Maybe run lines down the vertical support beams?

548: More computers with internet/ print access and more volume control. People shouldn't be allowed to socialize in the library.

549: The study area is disgusting and downright profane!! There is the most horrible graffiti written all over the desks and it needs to be covered up or replaced. The noise level is unacceptable. There are people on cell phones, singing, talking loudly, not to mention the construction noise. People do not seem to know understand the etiquette of a library environment. There is even graffiti on some of the posters on the walls!! Some even by the doors. How did a library attendant not notice someone writing on the wall right next to the door?!! Its shameful and not what I expected to see in a college library at all. I can't believe that is what my money pays for!!

551: none

598: The library has performed satisfactory. The only problem is that the wireless connection seems to fall in and out on a regular basis. If you could improve the signal or provide ports so that the students could connect better, then that would fix the majority of the problems with the internet.

602: less noise

624: i wish there were more books to access online

651: I do not use the library enough to make a constructive commeny at this time.
667: The library is great, I just wish the hours better coordinated with students who take night classes.
670: None
672: It's a very good library, I've got nothing much to say about it.
698: it could use more books used in classrooms
699: The Wifi needs some work... but other than that, not half bad.
703: More outlets would be very nice. It is hard to find one for the tables in the center.
709: N/A
722: The staff is awesome. Need better wireless system and why do we need to change our password when using wireless for the first time.
774: The resources are always great and staff is always very helpful.
781: I like the library, however, let's improve on computer availability
783: It's a Library, It's fine.
802: Everything is OK, except sometimes is hard to find available computers. Also, some students are there loosing the time in facebook, and don't let others students that really need to use the computer for school work or assignments.
819: The Brandon Campus library is a great resource for students, however, the hours are difficult for some students, especially night students to manage. Also, perhaps the library could join with the campus book store to sell some college essentials, like Scan-Trons and Essay Booklets for night students. Otherwise, the library exceeds my expectations. Thank you for all of the services you provide.
831: You need partitions around certain areas to keep it quiet....
878: None
898: most computers are not being utilized for academic purposes or research. I have noticed people leave their study books at the computer, an go have a cigarette, and be gone for as long as 30 minutes. I am grateful for the services the Library provides, but more stringent rules should be put on personal use of computer!!!!
904: every thing good!!!
932: Everything that they have is very good and think there's no need for any changes.
939: More variety selection of movies, better wi-fi access and more seating in library.
943: I work full time and attend evening classes. Live in Riverview but attend wherever I can get the class I need -- Brandon, Ybor, Dale Mabry, possibly in future South Shore. I'm a member of the Honors Institute. Whenever I work on research papers I'd like to work Friday through Sunday, but the library is closed that entire period. If you look at a university library you would never accept those kind of hours! Sometimes I've had to go to USF library because I can't get access at HCC. I do use the online access, but the resources are limited. A lot of the material that would be helpful only has digests versus full text. Thanks for asking!
949: The Math Department at the Brandon Campus is abysmal and the professors should be fired and replaced. Especially [names of two faculty members] and anyone else who earned their degrees in [name of city]
979: More computers
996: more computers, more sitting available. Library website needs to be easy to access, at this moment is too complicated.
1001: Often I have used the Library computers and often find individuals accessing Facebook, etc., and was not able to get on to research for my class assignments
1005: Still too difficult to access the WiFi network.
1009: I would like to see more computers add to the library and I think the staff has done a great job.
1082: Not sure, I just couldn't find enough information on Rheumatoid Arthritis for my report. I had to look somewhere else.
1100: Please make it a point to strictly enforce that all cell phones be turned off upon entering the facility. Thank you.
1106: Better wifi access. Many times I have tried to log on to my personal computer and the service was unavailable. I also wish there would be some way to control the volume of people listening to headphones. It is distracting when you are trying to study to hear the person next to you listening to music loudly.
1119: more computers
1122: it is very cold in library sometimes to the point were i can not study or get any work done even with a jacket. it is a bit small and there isn't enough room to accommodate the growing number of students. that staff is some times rude and unhelpful, there have been many occasions were i have stood and waited for 5 or 10 minutes before was even noticed. i would be very nice if there were more text books available for view even if they were older outdated copies.
1130: It would be nice if there was a person to monitor the noise level in the Brandon library. It is annoying when I'm studying and there are students lounging in there, sleeping on couches, laughing while at the desks etc. It feels like romper room!

1164: Is very clean and invites you to work inside of it, its very comfortable.

1168: I don't really think that this applies to the library but better internet access in the commons area/smoking areas. I am the type of person who likes to sit outside when I do homework or I am studying and I can't seem to get internet out there half the time and sometimes I have problems in the library with getting access as well.

1193: It is right where it needs to be at the moment space is not an issue but during daytime hours it is very busy as one should expect in an on-campus library. Other then the hours of 9:00am to 3:15pm most of the resources are readily available for use.

1198: Post job openings that students may qualify for in the library.

1219: An additional printer.

1225: I believe that if it were possible to add additional electrical power strips per table and or around where there are electrical outlets it would be beneficial. I know this will sound petty but if it were possible to open the actual power outlets on the floors under the tables that would help too.

1242: Jeremy Bullian is a great asset to the Brandon HCC library. A few months back I gave him a list of suggestions with books that our library did not possess and he assured me that those we did not have he would do his best to order them. He explain the library loan process to me and was very very helpful with all of my needs. He is a very intelligent person and I hope he works at the Brando HCC library for a very long time. [Student's name and ID]

1244: I believe that the furniture is dirty, the table tops on the edges are full of dark grime. The furniture used in Dale Mabry campus library should be the same one in Brandon, it is much nicer at Dale Mabry. I noticed the initiative to change the main desk and the display case, very nice. I feel like they need to change the fictional books section in the back end more. The only three people in the entire library staff that I have ever seen helping people constantly are the lady who wears the red coat, the lady with glasses and tan skin, and the man with the blazer who is always helping students research in the middle desk. Everyone else I have never seen leave their desks in the back of the main desk.

1255: The hours are not too convenient. You should have the libraries open 24 hrs. I work days and would love to be able to go to the library at night to study

1257: no change

Dale Mabry:

10: Great

11: I think my worst complaint is that the 3rd floor does get hot on sunny days, but with the big windows, that should be expected. Wireless service doesn't always work on the third floor either, but I don't think that problem is restricted to the library building as I seem to have that problem in the Humanities building as well (brand new computer compatible with 3 or 4 types of wireless service).

14: Too many students using library computers for Social Networking while other students are needing quick information regarding school work. Monitor Library computers regularly to limit students monopolizing computers for non-school related use.

21: I tend to use the library of studying and group study. I bring my laptop so have not needed to use the public access computers.

31: WIFI is horrible all over DM campus. Went to ybor and had no issues. Would love to be able to bring my own computer to school to do work. I wish hours were later and wish that the whole campus (food and library included) wouldn't shut down. The school is becoming more populated now and access to these should be available. We pay for class no matter what day we come.

38: I love the library, my only suggestion is more computer labs with internet access and word...i dont like how some computers are limited in the programs you can use...there are certain school programs such as cengage and math xl that will not work on the computers on the second floor in the main lobby...

42: I was very satisfied with my experience at the HCC Library.

44: The library staff could be friendlier and more helpful. They don't act very approachable. They are reluctant to help students. They are often absent from the desk.

51: noise level to high

53: I work full time and do not get to campus until it is time for class and the library is closed when I get out of class, so I do not have an opportunity to use the library often.
55: My only complaint is the hours the library is open. The library needs to be open Sat and Sun...yes Sun. There are a lot of people that work full time and the weekends are a huge time for studying. I have found myself going to the USF library to study on the weekend because of the ridiculous HCC library hours on the weekend. I don't have internet access at USF nor are there materials that are directly pertaining to my courses. I actually had a classmate say to me recently "We pay our tuition and we should have access to the library." This issue needs to be resolved. It's embarrassing to go to another college's library to study.

56: More staff and WAY, WAY MORE seats and computers are needed especially on the Main floor, I'm not referring to the Learning Commons room or the Writing Center.

60: Divide group study areas according to noise levels.

61: The staff that HCC Dale Mabry Campus Library has on the second floor, where all of the computers are with printers (the room that you have to sign in to, to use the computers or tutoring) the staff is very unhelpful. Whether or not the staff are students or paid employees, the staff is very inattentive! Any time that I need help, they barely acknowledge me, especially the young individuals that work right behind the desk near the sign in computer.

80: It is a lovely, modern library. The noise level is not your fault; it is because the majority of students are children.

85: The upstairs "quiet" area was never quiet. Not sure how this could be improved though.

88: The web page is over crowded with links. If a login is required to access it needs to be prevalent on the page. As it appears that someone wants to track my (and everyone else's) activities at the library just make the login mandatory.

90: When it comes to the library, I believe this is the ONE area that HCC got perfect. My complaints would come down to the students, and the wireless access that I do not believe is the library's fault. Students napping, using the research computer for things other than research, not respecting the materials in the library, and not respecting other students, is not the library's fault either, just the parents.

95: I don't know how to get my student ID card. I was never offered one. I understand this is required to use the library. Therefore, I have never used this resource.

99: none.

105: I just use the library to read books and waste time. I would like more reading books for entertainment purposes.

114: I like the library! I wish it opened around 7:30 am instead of 8am Monday thru Saturday

115: In addition, I have used the librarry email to ask questions of librarians. Have gotten very prompt and helpful responses -- most recently from someone in the Brandon location.

116: I think that the HCC library is very modern and on par with the public library. As a new student, I cannot speak on how the library site was before but I do like the website and find it easy to navigate and find what I'm looking for. Keep up the good work.

122: I wish there was more seating in areas with and without computers, and private rooms as well for group work or study!

126: Unfortunately, I don't use the Library. I've been in there twice in two Semesters, therefore, I'm unable to provide any comments.

131: PLEASE LET STUDENTS CAT-NAP ON THE THIRD FLOOR.. if other students are anything like me, they have days where they are stuck on campus for 8-10 hours...and have to work afterwards! The ability to concentrate only lasts for 2-3 hours... HCC is a great school and I love going there, but when I saw those "Please no sleeping!" signs posted I have to say I felt jipped. There are more than enough tables and cubbies for people to study in, and I think those half a dozen couches are properly suited for quick brain-fresher-upper-naps. Thanks for reading.

140: hire better assistants in the math lab. they are very rude

149: The library staff is okay, but most staff in the bursar office, consuling, and financial aid office are rude and lack knowlegde of what they are hired for. I would love to see a survey do on those areas and employees.

156: I like the library

158: The last couple of times I was at the library, I was trying to write a paper for my history class but I couldn't concentrate. There were people whispering loudly; they had absolutely no courtesy for those who were trying to study. There were also numerous people eating and they were eating bags of chips which tend to crinkle really loudly. I actually had to go and sit on one of the chair outside because I couldn't concentrate with all that noise. Libraries should be quiet so that people can study and concentrate.

159: Hillsborough Community College Dale Mabry needs MORE PARKING SPACES!!!

162: More computers with word processor capability.
165: IF THE HOURS COULD BE A LITTLE LATER THAN THEY ARE. I WOULD REALLY BE A CONVENIENCE TO THE NIGHT STUDENT, OR MAYBE LONGER HOURS ON SATURDAY AND ADD SUNDAYS. I THINK IF MORE HOURS BECAME AVAILABLE MOST STUDENTS WOULD USE OUR HCC LIBRARY INSTEAD OF HAVING TO GO TO OTHER LIBRARIES, SUCH AS; USF!

167: No

173: I think the library should stay open later and on the weekend. For some students need the extra hours.

174: The 'silent' rooms in the library need to be monitored more closely. I've never been in one during which it is quiet enough for me to get my work done.

178: Overall a good experience, I miss books in print but am learning to use electronic books. Research seems more time consuming on electronic books.

179: What needs to be improved the most is the internet wireless connection; it is very slow --if you get connected at all. Seatings are too very limited.

183: More computers would be helpful. The wait time for a computer to be available is ridiculous making me several minutes late to class. It has gotten to the point now where if I don't see a computer available, I leave. A nice paint job would be nice. The colors that it has now makes it look old and run down. More vibrant colors makes it more enjoyable and may have more students come in.

193: have nothing to said , this library is good for the improvement for student

196: Expand the computer lab on the 4th floor.

198: Enforcing the no talking rule in the library. It is too loud to concentrate in the library. I find myself moving around the library in constant search of a quiet area.

201: N/A

213: There have been several times this year that I have needed to use the computer and print options. the library had no computers available for 2 hours. I had to go to the computer lab on the 4th floor of the technology building, although an inconvenience, I am grateful it was available.

218: PLEASE KEEP PEOPLE FROM TALKING LOUD, ELIMINATE RADIO HEADSETS AND CELL PHONE CONVERSATIONS. ESPECIALLY PEOPLE TALKING LOUD IN "SPANISH"

219: Get rid of [a staff member].

224: It would be nice to have more check out books.

236: Many students use the middle computer that have access to the printer to log on to facebook or leisure. If they are not going to print they should use the other computers and let the students that do need to print use them.

244: The library needs more computers.

246: Talk-friendly group study area should be expanded. Perhaps some smaller tables suitable for two people could be installed, thereby freeing the larger tables for larger groups to work together. I also notice that lone individuals are often using a large table in the area and our group of 4 has to wait for an opening before we can work together.

247: Some students including myself have late/evening classes as well as weekend classes. Hence, the library should be open for late hours even during the weekends. More books of latest editions should be available in the Reserves section and allowed for students to take out.

250: staff is rude

262: fix the wireless availability because students try to connect with their laptops and it does not work.

264: I would suggest that the Writing Center put in additional computers with Microsoft Office. I use this area a lot to write papers and there can be a shortage of working computers with the right software.

268: I think the staff at the Dale Mabry campus library do a wonderful job! I have all of the resources I may need for any assignment. The only thing I can think of as far as an improvement would be the hours of operation. It'd be nice to have a few extra hours in the evening. And maybe bringing back the seating in the breezeway. I really enjoyed being able to sit there and read. Other than that, I am completely satisfied. Thank you.

273: The space is moderately cramped. The computers are also always taken because of the amount of students in the library at one time. I feel that it would be great to have the area expanded, even if the expansion were a couple of feet it would improve the cramped feeling one gets when sitting so close to other students.

282: please let the library open one hour longer on the weekends or put a discount on the printer.

286: My experiences at the HCC Library have always been productive. The environment is very good and only minimal improvements need to be made at this time. It is modern and functional with a solid layout.

299: the wireless is very awful even in library.. i would fix that if possible. i know it is slow and a lot of people are complaining
310: I am satisfied with Dale Mabry Library. ☺

321: Seems that at certain times it's hard to maneuver because it's so crowded, that's the only thing that could be improved. All and all the library system and all the assistance that is offered like the writing commons and for math help is just wonderful, I think the college is doing a good job.

322: There needs to be more computers with microsoft word not only the computers on the 3rd floor and also more computers that are able to print, everything else seems to be going great.

327: the "quiet" area of the 2nd floor is anything but quiet - and NO ONE monitors it - students talk with no consideration of others - have group discussions (that should not be going on on this floor - they have downstairs for that), talk on their cell phones, etc. There needs to be someone that controls this area (sadly enough). In addition - the "ding" of the elevator is SO loud and often - why does the elevator have to "ding" at all!! I end up going to my car to study now that it is cooler - the library is way too noisy.

328: noise level

329: There are far to few computers with internet access. There are thousands of students at HCC-DM and 40 computers. If I do not get to the library by 8am I cannot get a computer all day. Furthermore, I could not get my laptop connected no wireless access anywhere on campus. It is rather useless.

331: The chairs are not comfortable for sitting more than 10 minutes at a time.

333: I don't really have any complaints.

339: Needs more computers, overall everything else is good.

340: Because a few kids were tired and lyed down Some neanlatho knuckel dragging passive aggressive thing took out couches in the front area where people with handicaps could rest. THANK YOU ..... GET A LIFE!!!!!!!

347: Library must be a quiet place. Students eat, talk over the phone etc...

352: The main issue with the library and the resources is that the pay for print system is garbage...no one knows how it works when I was told that I had to get money on my HCC ID from the Bursars office to print I did so, then no where on campus was there a working pay for print system. Then the Bursars office does not refund money from the HCC ID, which is highly aggravating. Overall the library is barely efficient and not helpful. The school should not put the cart in front of the horse when it comes to implementing new systems because I am out $40.00 and that angers me. [Student's name, ID, and phone number] Please contact me to discuss my refund I still have my receipt for my refund.

354: Some of my friends complain about the wi-fi especially on their Mac computers. I think there should be more computers or at least 2-3 computers that are reserved for quick access to hawknet or for printing something up quick for one of your classes, since sometimes all of the computers are being used.

357: Always have a print version of every electronic book available. When you need to quickly scan through a book, or just flip through a few pages to look for something useful, the electronic forms are a pain as you have to load every page! and the search tool is useless if you not exactly sure what your looking for. I've found myself very frustrated and spending hours going through electronic books, when I could have found the same information in minutes with a print version.

369: friday-sunday should operate longer hours

378: Much too often find people talking in second floor "quiet study area!" Really wish people who want to talk would stay downstairs!!!

386: They made the mistake of telling me I never returned a book when I actually did return it.

391: The Writing Commons is the biggest joke of a "help center" I've ever encountered. You have "employees" who sit around and play on the library, either playing games or shopping for themselves instead of being ready and able to help fellow peers with any questions or computer issues. When you're finally able to pry someone away from their computer for help, they fumble around with the equipment and pretend to fix it and then walk away, but in reality they couldn't tell the difference between a computer and a breadstick. It would be wonderful if there were competent people working in the lab that knew how to trouble shoot all issues and fix a printer. That is all. Thank you.

393: None... But i like how you stated 'constructive' lol.

405: Library hours could be better and so could bookstore hours

422: The computers in the library should be able to print power point and pdf formats. Also, there should not be a page limit since we are now paying for what we print.

424: At the front desk, please have people who really know about the library. Thank you. The hours are not great for the people who have to work! I like the setting.

426: The librarian is the best.
435: have later hours of closure, because I feel that if you have classes that do not end until 9:30 pm, then your library should be available until 10:00 pm, not everyone has the luxury of having a PC or transportation of coming back and forth at different hours of the day.

442: THE LIBRARY IS VERY BUSY AT DALE MAYBRY CAMPUS. I LIVE NEAR SOUTHSHORE WHERE THE LIBRARY IS SMALL BUT THE STAFF THERE IS EXCELLENT AND EXTREMELY HELPFUL. I WISH THAT THE DALE MAYBRY CAMPUS STAFF WAS MORE LIKE THE SOUTHSHORE STAFF.

452: From my observations of other students in the library, the library is basically being used for individual and group study purposes only. I have rarely seen anyone actually walking among the book racks or periodicals in search of reading materials. The courses are all packaged in a way that all of the research is either contained within the course package or the research is available online. Additionally, my research in conjunction with the library essay, on the role of libraries in colleges and universities has served to further cement my observations of students in the library. I believe the future viability of libraries will reside in a combination with the information technology department to efficiently dispense specialized media and digitized versions of print materials. It's just the wave of the future! Take the book racks out and use the space for more study tables and chairs and install more computer work stations. And while you are at it, increase the capacity of the wireless log-on system. It is woefully deficient given the number of students who need access at any given time.

459: Think it might be good to have some way of better advertising all the services of the library.

462: I went to the Dale Mabry Campus; I was looking for a French movie. I asked the librarian if the library carried French movies. He told me that he didn't know and to check the on-line catalogue. I told him that I am not very computer savvy, and I asked for his assistance. He didn't help much. He only told me that I needed to join the last century. I walked out without any assistance. I WILL NEVER use Dale Mabry Campus' Library again.

465: I think the Library should be open later and should be open on Sunday.

485: you need alot more computers for internet

487: Hire a cleaning crew to wipe down the surfaces throughout the library and the school at minimum once a week. I had to bring my own wipes from home to wipe a stain off of one of the tables that was there for 2 weeks. Disinfect the computer mouses and keyboards daily. Add more computers to the writing commons room.

488: it would be nice to have a consistent tutor for Pre calculus. I am an athlete and have a very busy schedule. Muhammad is a very good tutor.

497: The two women at the desk seemed more interested in their conversation, than assisting when asked a question. The response was accurate, but unsincere.

500: Employ more Librarians like Jody Ward. Excellent resource and very respectful

505: Second level has very squeaky chairs. Just shifting in the chairs, students are apologizing to each other. Quiet Study (Periodical) Room on main level had child running around on Thursday last, ladies chattering on their cells and lively conversations. Library really needs adequate true quiet areas for study and reading, not comfy chair space for sleeping and cell talking as is the case.

526: Staff is super friendly!

527: this lady heped me wsnt eally hepfull

529: The Library is a very useful tool to me and for me to complete assigned class assignments.

536: I complete aware tat I not use the library very often; however, I think that students should have any general information relate with library web-site in order to research or find specific information regarding with any topic or simply get reference in any paper or project.

538: More seats with access to electrical outlets in the silent floor of the library

553: Make data bases more user friendly.

554: Nothing for me. Every thing is good.

557: I think the Dale Mabry Campus library is excellent; however, the Ybor campus is lacking. Three out of the four times I went, to the Ybor Campus library, for the Gordon Rule tutor they were not there. I made sure I was there during the Gordon rule tutor's scheduled hours. I can understand once or twice but not 75% of the time.

574: The "no drinks or food" in the library is ridiculous...if you leave your seat for a quick snack or lunch, you can never get another one. Also, more plugs/extension cords would be great

576: When I first start going to the dale mabry campus, the library is kind of hard to find when you are standing on the ground level.
577: Please expand the office hour of the library until midnight or if possible, please open overnight.

584: Please add more wi-fi routers; I've had to wait for an hour once to get a wi-fi connection, and I was sitting right next to the router!

586: There are students who may've taken a break from their studies for an extended period of time that have become unfamiliar with older services or are ignorant of new services offered. As library orientation is only down once, to my knowledge, when first a student begins attending, it would be helpful and requested if there was some way students could receive formal instruction on how to use all of the library's resources. I am personally unfamiliar with using the online database (especially literary journals), visual aides, and the tutoring center.

590: The distinction between the group and individual study areas should be more defined and overt.

592: An easier way to identify librarians and where they would be located. I was never sure who I should ask to help me find a book.

599: The only "problem" I had was the staff person's lack of knowledge about the copier/printer. Thankfully I use a similar one at work so it wasn't a difficulty.

610: Please make sure all records are updated from the past I had a problem with my records not showing until I was half way done with same class I took 10yrs ago.. Some staff members were very rude to me as if I made the mistake.. Need more people in the finl aid office and in consl. Area.. Also the elevator in the (hum building) is very slow...we need more lighting by the builds... More cashier reg. In the book store. Maybe stay open an extra hour on Saturdays at the library. The Tudors are great! And I love all my teachers!

615: Well I want to comment on Ybor City librarians. Carolyn, Alicia/Orgai/Joe have been the best help in my courses and all my teachers their. You need a 4yr legal Program their with Dr. Shelia Merchant in charge. You goint to wait 20 yrs to do this to get Dr. Sheila's 4yr. legal Program. Other state Jr. colleges have 4yr. programs and we last of 'Mohiguns.' Do not get rid of library print. Some can not use computerrrs very well. Your should consider quickly more later hours. Even on Sundays because of job interfernece in the week. I will not attend USF library,because HCC students are treated as second class persons and do not have use of computer as student-You treated as public. Yet, USF students come to HCC and use computer all day. That is not fair and [an administrator] who no HCC campus presidents want to stand to. I told Dr. Robinson this at Ybor. Your goveroors committee turns their heads the other way when this subject comes up. Then HCC students get treated as second hand class when it comes to parking at USF-when we have a state college permit on our windshield. It costs over 10 per day at USF to use library for HCC students. One libraian at HCC she said will never go back to USF. Yet, she has to treat the "High Society" golden students who do no wrong FSU students anything USF student needs at Ybor. Yet, HCC students are not treated equally at USF. I have told this to Dean Alford also. USF is only full library HCC students can go to because some assignments are very long and your library is closed on weekends and no late hours passed 10. I could care less if the whole parking at USF burned up the way HCC or other state college students are treated their about parking. I did not know FSU students were higher class students. Too bad I guess, we not as smart as High Society FSU students are. You can send this E-mail to all the campus Presidents and govenors board and new HCC President who will do nothing like the other on HCC students treated as second class students at USF. My name [student's name].

616: The noise level gets to loud often and can not focus so I do not attend often. The computers are usually taken if they even work. Need to get new computers and get ride of windows explorer or update explorer. They often run slow maybe boost internet speeds..I do not have time to wait on the computer to load so I often do research at home where the computer loads quicker. The facility is nice has various resources. It would be nice to have many of the course reading books for students to use. I often have to wait to use the text books. I often don't have money to buy books right away for classes because I must wait for HCC to verify my enrollment before I get my book stipend so I use the required text at the library and often I am not alone and have to wait on books because only one or two books exist. I hope my opinions have helped

618: The internet access needs to be improved because for some reason I cannot log on to the server in the library.

619: make the library bigger

631: A chart with the spteps of how use the copy machine.

632: I like the Dale Mabry Campus Library so much that I still use it even though my classes are at the Ybor campus. The Ybor Campus Library just seem so far to walk to, and the building is all confusing inside. The people don't seem as nice there either.

644: Amount of seats available in the library are not enough
655: I wish they would just charge to print just so I can print everything I need instead of having to go outside because of the 10 pages limit.
661: The noise level is just unreal, no one controls it.
664: Enforce the "no eating" policy. Maybe have a staff walk around and call on students caught with food on the tables.
666: I found that the students who work in the library are usually very helpful, though there were some paid staff at the front desk that could have definitely been more helpful. Also if students are in a study area, it is not 'loud gossip time'. I would appreciate it if staff would take notice if there are people being noisy, and ask them to step outside. I really like that the library offers textbooks. That was extremely helpful to me last semester.
668: The man that works at the desk in the front of the library, second floor, not the reference desk is soo very helpful everytime I have ever asked. I dont know his name but he is almost always there and he is great.
670: I enjoy the computer access at the Dale Mabry campus on a regular basis. It is quite and the computers are always in great operating condition. It is a great tool for me as a student!
680: I would like to be able to use/buy feminine hygiene products when necessary. Maybe you can get a donation box to help with the cost of printer ink, does the library recycle their printer ink. I would like to see more recycle bins around the campus and in the library as well.
684: I would like the library to be open on weekends.
687: Since when did the library allow so much talking? Computer areas need to be quiet too! I am aware that there is a section where talking is allowed, close to the bathrooms on the 2nd floor. But the area by the front desk is too too loud! People, younger people are so rude and abnoxious!!!!!!! They spend too much time using the computers for my space crap, and face book crap. are you sure this is not an extended version of high school!!! Please do something about the talking. Some people are in here to study, the chairs up on the 3rd floor are too hard, and they are noisy too.
692: An increase in bandwith for internet access would be very beneficial
707: very helpful
719: I like the fact that the library has multiple areas of functioning (ie, study quiet, computer usage, group study w/low level noise, restrooms, and copier-printer-shredder-office like area)
726: Computers are never available due to kids using the computers for Facebook and social websites. These need to be blocked. People need the computers for research purposes and not to play games. Working on your social life should be done outside the library. It is not fair to students who need to do work for their classes. Also, cell phone use in the computer area is never enforced and it is highly inappropriate.
729: Ability to check out required text for classes, at least for a 24 hr period.
735: I think the library needs better hours, including nights and weekends. Also, when I have tried to use the library to research scholarly articles, I had very little success. I think that the lack of library hours and poor quality of research materials are just a reflection of the low standards that HCC sets for its students.
741: The library could use better decoration; More flowers, paints and better sofas. Also, the library could use more computers, maybe in the upstairs of the library.
743: The wireless signal could be better. Make sure the students treat the furniture with respect. The library needs a PR campaign to show how awesome it really is. I just wish the Brandon library could compare.
746: Too many computers being used for facebook. And there is one lady that works the front desk that tells people to be quite in the section of the library that is meant for groups to talk and work together.
752: A larger supply of books
758: They can put the long couches in front of the library back, and add a few more computers.
767: Block facebook access on computers so that students who need the computer can have access to it instead of other students spending hours checking their facebook account or playing games.
768: Happy with the service provided.
780: It would be nice if the library extended its hours on Saturday and open on a Sunday (12-5).
In all I used the second floor area the most to study, and when I do I like the personal cubical because it takes distractions away from me. During the last part of the semester (mid-late November 2010) there was a tour that went around, now most of them are quick and quiet. This was not like that one, the person doing the walk around was talking in an outside voice and letting the students in the group that this was the quiet zone. What this person was thinking I don't know but she spent about 1-2 min talking to the group and it would have been something to laugh about if I was not studying for finals. Other than that, it seems that this area is well kept and the staff... well they just seem like it's another job and are never really happy to see people on the second floor. My only suggestion for all of the computer help lab's would be to monitor the computer use better. at the time I did not have a computer at my house and needed to use the one on campus and I would go in and see people on Face-book, or even one time looking up there criminal record on line and talking about how dumb the cop was who arrested them with 2-3 other students in there group. Not something I was looking forward to when I was trying to write a paper. If the staff could police the groups up and keep it to working only that would be great. Maybe you should have to sign in at the computer with your student ID, that might help the situation out and then you might be able to restrict the web access to a learning environment and not a place to just hang out and talk.

More computers with internet access. More information about how to use library resources.

Not enough computers on the first floor, the writing comments waiting line is 1,5hr on weekdays.

n/a

this is my first semester back in 28 years. I haven't used the library yet. I am not very qualified to answer your questions.

Other students holding personal conversations should be limited. The library should stay open till 9pm instead of 8pm. More computers would be better, that way no one will have to wait for someone to finish. Thank you if anything is changed by this survey.

It would be so helpful for us students if we can print powerpoint documents as well, not just Word documents. Majority of professors/instructors require students to come to class with their powerpoint.

more computers with internet access available

Possible extended hrs through week. Longer nights would be great.

The Resource Room in the PC lab is overcrowded with little assistance. I was offended when the manager came around asking if my PC use was 'for the school'. It was an invasion of privacy.

everything is great

Sometimes i do not have my student id available to present to check out a book. Meanwhile, i would have my FL Driver License, however. only student id is accepted- big inconvenience!! Especially when i need a test book to study for an upcoming test.

The library at HCC Dale Mabry is a great resource and very helpful, especially when books are so expensive, it is nice to be able to get some of them at the library.

Sometimes the students that are using the main computers are EXTREMELY noisy and rude. They carry on conversations via phone or with a friend sitting next to them and it can be difficult to read articles, do online homework, study or concentrate. Staff is generally very helpful and friendly.

Better descriptions of what is contained in the online databases.

I used the copier once and had some difficulty with it only printing on one side. Couldn't figure it out.

I love the library

What will help improve the Dale Mabry campus would be adding more computers available for the students. There are about 49,000 students who studies at the Dale Mabry campus and limited computers. Students need computers during the school day.

none needed

Bigger signs in the "quiet" study area- people are either blind, stupid, or too self-entitled to follow the rules about the fact that it is supposed to be noise-free. There are people that sit in there and talk, or play their headphones so loud that you can hear it. Also the people that insist on taking up the whole couch to sleep are pretty annoying too.

The information on the database must be more organized with colors when you open the article. the letter are to small to read and every thing so tight no space even to see the next topic. no enough books in the library I have to wait 3 days to order them....
Honestly the only things that I would change are library hours, I don't understand why the library closes at 8, I think that they should be open later and on Sundays. I have gone to USF which is 40 min from my house to study because the HCC Dale Mabry Library is closed. I also work full time so the hours the library is open aren't as useful as they would be if the library was open earlier or later when I am studying. Also the noise level on the "quiet" floor, or third floor can be distracting, although that isn't a library issue as much as its a student issue.

I know that this is a community college so the library is small. However I feel that the library needs more seating. Private stateions would be more helpful instead of just full tables. It is kind of uncomfortable to share a table with people you do not know. A lot of time people will just take up the whole table. These areas could be a seat with dividers around to make it more private. I was not impressed with the setup. Coming from Auburn's library to HCC was a big change. With a little expansion for seating for private studying can make a huge difference.

I don't think the Dale Mabry Capus Library needs to improve!!! I love it just the way that it is!!!! It's easy for me to find what I need, and whatever I can't find they have good staff to where they'll me find it!!! I'm always in the library, whether I'm doing research for a paper or speech, or just hanging out waiting to go to my next class or just waiting for friends, it's a really nice library!!!!!! KEEP UP THE GOOD WORK!!!!!!!!!

I'M HAPPY WITH THE SERVICES THANK YOU

I tried to study in the library one time but there was NO wi-fi at all. Today we need internet to properly access things in a timely manner and study. I found this to be unacceptable and haven't been back since.

Needs a few more online computers. Also most people cannot access wireless inside the library on their own computers, increasing the need for library online PCs. Noise level upstairs sometimes gets high.

The noise level in the "quiet study area is ridiculous. I wish that there was someone up there at a desk to tell these people to please be quiet. No one is ever there to tell people to be quiet, and also it would be nice to have someone up there just in case someone does need a question answered. But the noise level is quite high on the 3rd floor, mostly by people talking on there phones at the elevator and at other areas on there too that I think should be fixed.

The staff is a little rude and tend to get annoyed by questions...

It would be of assistance to have increased hours of the library, and more computers with internet available for class projects. Also, a decent printer for those printing of class projects.(2nd FL/DM/Library)

I have used the library whenever I had a need to and I find that during peak times it is difficult to get on a computer. I also have a particularly long break on Wednesdays and I used to enjoy taking a nap on the third floor. I recently went into the library to find signs saying "as a courtesy to others please do not sleep". It is a campus library and I doubt that sleeping students bother anyone but the staff (although I cannot fathom why), I was quite upset by those signs. I do not NEED the library to study or take a nap, but I prefer it to camping out in my car. Please take down the signs.

I don't know why we (students) can't print papers. I think it would be helpfully if we can print assisments.

What would be useful would be a guided tour of the library for all new students before we start taking classes. This was done at a previous college I had attended and made the library more of a viable option for research needs. Older students like myself are not that familiar with the electronic or computerized media options. Maybe mandatory or optional classes that teach use of electronic data would be helpful.

Ms. Muffley was wonderful and very helpful.

I use the library to do my studying and I find it very adequate. I appreciate it being open at 7:30AM.

we are need more tutors for writing,because if we are try to get help for writing, we have to wait more than one or two hours.

get more math tutors,more compueters, and better internet reception everything else is really good

I perfer to pay cash for copy machine.Not only use student ID card.

The library is so cold when outside is warm and when outside is cold inside is hot..

I have always had problems with my lap top getting on-line. please provide infortmation on the telephone number required for I.T.

More computers would always help.

Great job everyone!

The library has been very helpfull to me, I am very satisfied with the service, specially Mrs. Marcela she is a sweetheart

i like it
1091: I think the library hours should be open the same time night classes are open and the weekend hours should be open until 5:00pm

1098: Better library hours at night.

1100: More print materials. The electronic way of doing things is most helpful but i would to be able to cozy up and read the material in my hand rather than on the screen.

1124: Please boost wireless bandwidth; on the library third-floor and campus-wide!!!

1133: Overall Library Is a helpful resource

1151: I run into a problem sometimes with having a mac computer at home when there is only windows at school. I usually work around the problems though.

1172: Be able to take books out!

1173: Keep up the good work!

1178: I have not used the campus library to its full potential, but it is great know that it is there at my disposal. The staff are very friendly, helpful, and have a the patience to explain whatever you need help with. It's nice to have a quiet place to really study.

1182: More seats at the "talking section" of the library should be available.

1187: everybody was help full. Sometimes I used the brandon library computer, but some students all they used it for is facebook, I think staff should be more aware of this.

1200: need more assistant

1205: I enjoy the library.

1212: Good Job. Thank You

1213: good work

1236: more available tutors, free printing, all course textbooks available to checkout in library, more Word computers. I like the art exhibit a lot.

1248: I really enjoy my experiences at the Library and quality help is a plus. Job well done, thanks, keep up the good work.

1251: not enough computers in writing commons

1252: All staff has been very helpful.

1253: None, everything is segregated well, and the direction to places is available via personnel, signs, and posted information.

**Plant City:**

47: Very satisfied.

71: None. Library staff often ask me what materials nursing students can use and/or need.

75: Our library is a fantastic resource for the students here at HCCPC. My only issue is with the library hours; if there are classes until 9:40pm then keep the library open later. Not necessarily until 10pm, but later than what it is. Otherwise, I am very happy with my HCCPC library experience.

81: Some employees there should keep better track of the books have to stay in the library, I have seen many times a class mate of mine remove the book from the library for our class and when i tried to do it they would not allow me to. So they should not have this conflict.

87: More Hours, possibly on the weekend; more computers with internet access; bigger writing lab

123: I love Hcc plant city Library!!!!!!!

135: it is very hard to connect a laptop to the internet any where at the school.

163: I would like to see a few areas improved. One when people are using the computers they should be using them for research and the library should monitor this. Some people put on headset-ipod and are on fabebook for hours while others are waiting to use a computer. Thhis should be better monitored. Then I cant wait for it to go pay to print becasue some people are printing powerpoints. There should be a sign somewhere with instructing people how to print a powerpoint on less than 20pages. Also someone has to monitor that this is a library. The noise level can get loud when you have 2-3 people at one computer lookign at facebook. I dont want the library staff to be the police, but when you see 2 library staff sitting at the desk and you have several people standing waiting for a computer there needs to be a walk around and those on facebook need to be told to go somewhere else that is not research.

203: Stricter enforcement of quiet. More information on electronic books, magazines, etc.

214: Not enough computer for students.

417: Additional computers with online access

425: more computers / more dvds

456: possibly some more computers?
480: I wish the library would have more computers for people to get on to because there are certain times in the day when the success center computers and the library computers are full and students have no were else to go to do their work.

572: Open longer.
573: I Have None
608: The staff should really enjoy their jobs. Two of the ladies a blonde and brunett who do the orientation are great the others, who i believe are students seem unwilling to assist. when you approach them it appears you are a bother—even if it is for paper for the printer. Maybe they get grants to do that, but they should not take the job if its not them. Also I think too many people use the computers for personal use not HCC work.

653: Not any
654: It is very nice and helpful thanks
682: WI FI readily avail inside & outside, hours on Sat. 9am - 12noon, more up-to-date subject text-books
716: I think the staff at our Plant City Library take pride in their jobs which always makes for a pleasant atmosphere.

720: I enjoy using the library on campus. The only down fall is that there is limited computers and i wish they would be located all around the library instead of just the front for students who do not want to hear the door open and close every time a student enters or leaves the library.

801: Everyone has been helpful anytime they are asked
825: They could be a little less stingy with the paper. When you have 8 or more students working on the computers, 12-15 sheets of paper for the printer is ridiculous. It ends up just being easier to go to the Success Center to do work.

871: Perhaps the labeling of the aisle where the books are can be improved.
872: The temperature is sometimes too cold to stay in the library for any extended period of time. I don't even want to stay in the library to complete my research or homework assignments because of how uncomfortable it is.

900: As far as books go, this campus library needs to have a wider selection of science, agriculture, technology, and engineering books. The setup of the library is pretty good, but seems discombobulated in other areas; an example being along the wall going towards the new presentation area, I guarantee there's useful information over there, but doesn't catch the attention of anybody walking by. Another prime example is a bunch of computers and desks shoved in the back by the glass wall when you walk in. Service has never been a problem at this library with librarians helping you each step of your work. One thing I believe that should be done with this library is longer library hours, extending it till 9 or 10 PM.

903: More computers, and weekend hours! Thanks!
991: great service
998: printed out APA and MLA citations would be helpful
1004: I think they need more computers in the library, so more students can use the computers when needed.
1021: Wireless access is a HUGE problem, or lack of wireless access, is the reality! I should be able to use MY computer anywhere on campus, being restricked to very small locations is very frustrating and a waste of tuition money and my time. HCC does provide computers to use but the way they are set up does not allow enough privacy or desk space to function. BTY, when is the last time the keyboards or "spaces" were cleaned or sprayed with Lysol? I don't like working behind someone who has been ill or just inconsiderate. I find the library to have VERY poor lighting, not enough electrical outlets (to plug in laptops) and lack of wireless access and uncomfortable seating, making it necessary to go outside the library. I should not have to go to a public library while attending HCC for my needs to be met, am I enrolled in a professional, well equipped college or not? It seems to me that some simple re-arranging, creative lighting and REAL WIRELESS installed would be a good start. In this day and age this type of issue should not exist, school is tough enough without all these frustrations! I keep hearing the school is going wireless "CAMPUS WIDE SOON" as being the reason some common sense issues are not fixed, in the same breath say that won't happen for a least a couple years even though the money is there, which is it? These issues get resolved by starting at the top and respectfully and responsibly mapping a quick plan and then getting it done. No need to punish the ones doing the work, they can ONLY do what they are given permission to do! HCC has some awesome staff, when will our dean deligate using accountability in a positive way? Its NOT rocket science, it does not need to go past 15 desks for signature, JUST DO IT!! Good grief. It seems [an administrator] is telling us he really could care less by not managing this issue, I for one feel very disappointed. I will be watching for announcements in hopes I am all wrong and these issues are being taken care of. Actions speak louder than words, and HCC is losing credibility with a lot of students as a result of...
these issues. Also, the wireless router (in Success Center) location is all wrong. It is up on the wall above
the computers that don't need wireless access and the available desks, tables that students would like to use
to spread out and study using personal laptops are as far away from the router as they can be, does this really
make ANY sense?! With all the seating in the PADM building it's a shame they can not always be used as
intended. Moving the router (maybe add one or two more) would make sense but again, what is the answer
concerning when the entire campus will be wireless? Don't you think the students should be told of the
progress? Real progress, not lip service. Who has the truthful answer to this? I believe the dean should, why
can't this issue be addressed today? I'd bet that there are many students that would be willing to help this
work out, why not just ask and lets get it done? The lack of action says loudly that students do not matter,
only the money that students bring to the school does. I LOVE the teachers here in Plant City and do not
want to go elsewhere but I need to function. Thank you for allowing my concerns to be voiced.

1069: I enjoy the people working in the library but we could use updated material, and more computers
1141: N/A
1167: There's lots of times I go to so my school work and there are people sitting there on Facebook or something
and there are no open computers. I believe something should be done about that. Also the fact that the
printer is always out of paper is annoying, but I don't really think you can do anything about that. Also
there's writings on the individual study area, those need to be cleaned or something.
1195: The library is boring
1204: There needs to be more computers with internet access. The computer stations need more room to work
instead of just room for a monitor, keyboard and mouse. I don't understand why the computer lab is only
used for computer class. Seems to me that they don't get much use and are a waste of the resource's
potential.
1209: Limited printing.
1220: I think we need more computers set up for use of students, I have walked an there were no computers to use.
I also think we need more of a selection of animal books since we are the campus with the Vet Tech
courses. I have mainly only seen dog and cat books I want to see more exotic animal books.
1232: Since I don't use the library that often I feel as if I can't give any feedback to this.

SouthShore:
3: The library needs a quieter environment. The staff tend to be too loud when conversing with each other.
Also, the students should use the Resource center for studying aloud with one another or the outside areas
to socialize. However, the resources available in the library have been very useful.
22: The noise level during the day can become very disruptive due to fellow students who have a complete
disregard for others. On Wednesday February 10, 2011 I was attempting to study for a Microbiology test
and while in the library a group of students became very loud.
43: privacy
84: n/a
217: Staff is very friendly and helpful.
351: I am so happy with the beautiful Library at the SouthShore Campus. The staff is so knowlegable and
friendly. They are always willing to go the extra mile, when I have a problem or question. The physical
layout is so conducive to learning. The atmosphere is much like being at home. The large open windows
are very nice, and the seating is comfortable. I always find the books I need, and I never have to wait for a
computer. But, what really makes going to the Library a positive experience, are the people who work at
SouthShore Library. I am very pleased with the SouthShore Campus Library, and will continue to use its
resources on a weekly basis. Sincerely, [name of student] I am currently enrolled at Hillborough
Community College. Medical Diagnostic Ultrasound Program
381: Library is a hangout room. Desks are too small and too few. Noise is very high making it hard to study
398: The noise level has been loud several times that I've gone in to study and read. Just a lot of chatter from
other students. They just need to turn the volume down on their conversations.
481: I would like to see more textbooks for the students to use, while they are waiting for their student loans.
HCC is a very good school. A big part of that is the library. I really like the tables so I can spread out my
homework. I like the view, the openness, and light. The library is always very clean. I like all the computers
that are available in addition to the books. The most important part of the library is the staff. They are
always very helpful and knowledgeable. Thank you.
482: The staff is excellent and the library is beautiful. The seating and the noise level is not very good.
511: It would be beneficial to have weekend hours at the library. I know HCC/SS is not a residential campus, but I spent a lot of time studying in the library when I was working on my Bachelor's degree at Miami University. Many weekends I have wished that the library were open so I could use the resources there.

588: thank you for the nice library at the South campus.

652: it might help if there will be more book to check out =)

677: The folks in the library are very no-legible and helpful and am very thankful for them.

679: A wider selection of books would be great!

728: Service is good, staff seems genuinely helpful.

745: need more computers too many students to few computers

777: I greatly appreciate all of the assistance that I have received from the library staff at SouthShore.

816: No comments

821: my experience using the library has been fine

853: Would be great if library hours be extended through the weekends

882: The students need more computers avalaible in the libraries because we not always have time for waitting so long for one computer. Thanks

905: The library is extremely loud. We try to study for exams and work quietly on projects when other students are sitting in a circle talking loudly. Unfortunately this school doesn't really have a cafeteria where students can sit down and talk. Instead the library is used especially during times when it is cold or hot outside to make it impractical to sit outside. The library has become the social hangout so instead of studying together there this fall I have gone to the Southshore public library...even between classes...

974: I love the South Shore Campus Libray. The staff is always available and willing to help. They treat like a person not an interuption in thier day. I have had some pretty poor service at Brandon. I just wish they had more computers there.

988: The library greatly needs to be expanded. There are only a couple of shelves of books, and that's sad. There is too many students trying to get on the computers, and that is days and nights. There is no place for students to go and visit, and stay out of the elements. The library is just too small for the demands and needs of the campus. The library staff are extremely knowledgeable, and friendly. On the architecture of the building I have to say I love it! I enjoy the openness, and all the windows with a view. Too many older libraries are dark and dismal, where this one is open and welcoming. Thank you for your time.

1002: Our librarians are great! They are always available when I have questions and are incredibly friendly. I would really like to see more print resources.

1072: i would like to see later hours at the library

1115: There are not enough seating and most of the time I try to use the computers, they tell me I only have like 5 minutes until a class is coming in. But the library is very helpful and useful to me.

1147: There are too many people on facebook when I need to print something

1214: A few more computers wouldn't hurt.

1229: Library staff are the best at Southshore. During my 2 years at Southshore campus the staff has helped me so much. Words can not express my gratitude. Thanks!

1241: none

1247: The library is extremely noisy. It is very hard to study. The SS campus should make 2 areas to study (one where group studying/talking is allowed and one where there is silence for private study). I have been deterred from coming to the library because of the noise level. Libraries are usually quiet, but not the SS library!

Ybor City:

1: New location for library, not easy to access

16: I think we need more computers w/internet access.

23: There are a lot of empty spaces on the shelves. We need more and better and newer books. There are a lot of sections of the LCC that are missing, or represented by only one book. For example, the HQ 75 subclass. I wish this library were more like the one at Brandon, which has a *FANTASTIC* collection. I know you're going to be ripping up the library soon, but, please, PLEASE keep space for books. I don't want to see a library that's just an ocean of computers.

24: There need to be extended hours in the library so that students can study and find more information on more subject matter.

59: I believe the library is great just the way it is. Although I wish the hours were longer
72: The book shelves in the Ybor City Campus library are practically empty. I would like to see more books, journals and articles.

92: Thank you for your service

93: You suppose to provide computer inside the library that should help a lot.

124: Prohibit all cell phone conversations in the reference and circulation areas. Keep printing free.

128: Assistance can be a little more leant

170: The reference room, the one with the computers, is always too warm, throughout that entire room. A suggestion I have is to lower the temperature of that room a few degrees or possibly use an oscillating fan as a cheap solution to get better air circulation. Besides the room being a little too warm, everything else is great, including the staff.

184: It's a nice library. Nothing really needs to change.

253: Increase the number of copies per day. Some classes have printable handouts of over 10 pages and some students don't have computers or the time to go to the HCC library daily.

263: I love to go to the library to study, unfortunately it closes way too early for a college campus library. I am a full time teacher and take night classes. When night classes get out there is no where to go to study because the library is closed so I am forced to study at home with more distractions. I know there are numerous campuses but maybe if one of the centrally located campuses kept late hours it would help out the night students and those who like to study at night!

271: I am very thankful for having the Library to go to and the help that is recieved from the people who are there.

342: A modern feel for the library would be much appreciated, although the current setting is satisfactory. I believe that there should be more computers for student use in the library. As well as an extension of current library hours, that would make sense since we have more individuals coming to our college each semester, thus you must serve a larger population. I am realistic that, that may be difficult to accomplish due to budget cuts. In conclusion the Ybor Library is nice enough for a community college setting.

356: Library staff has always been very helpful and courteous in my few years of studies.

382: Needs to have quiet rooms, or a more quiet area, and more computers available.

403: Ms. Alicia Ellison is an amazing staff member to have in the library. She is extremely helpful and always has a cheerful yet professional disposition. She certainly knows how to go the extra mile. Also, I like that I can print things in the library at no charge and the library is always neat and tidy when I go there.

451: Classes run till later than 8 pm the library should be open a hour or more later than the latest class that semester

502: I use the library every day after class and often stay until closing time to study. I would like the library to stay open an hour later at least 2-3 times a week. This would help me get all my studying done. Overall I am satisfied with the library environment at HCC.

503: unable to use financial aid to buy books after a certain timeframe

513: The Librarbians are always nice and helpful. I really enjoy them.

528: [A staff member] has a huge attitude problem and has made every library experience unpleasant for me. You need more courteous staff!

552: everythin is fine

614: The only thing I would like to see is for the library to stay open until at least 9:00 pm. I have children and have to leave school to pick them up from school. I then have to wait until my husband gets home to go back to the library to do research.

630: I think everythink was very good and I see anything that need to be changed.

638: The lidrary at the ybor campus has generally met all I needed for my classes. At times computers were not available, that and the charging for printing items is a concern of mine. I rarely need to print anything and the one time I needed something quickly I was unable to print it because I was unaware that I must pay to print a two page documents.

649: I do not use the resources frequently enough to give any constructive comments.

712: The Student Staff is always unfriendly and unhelpful. The girl working in the library at [date and time] was very rude and unhelpful she laughed at me and made fun of me. I only go to the resource center to get help from an actual employee of the school. They are the only one helpful.

718: everytging is good
Ms. Sorrentino is the most wonderful, and intelligent woman I have ever met. The Brandon and, mostly Plant City library on the other hand always has a computer malfunction or not enough seating. Brandon campus tutoring center is the WORST! they are always backed up or no one is available. I only get the best help at ybor, its worth the travel.

THE YBOR CITY CAMPUS LIBRARY NEEDS MORE SEATING FOR STUDENTS, UPDATED RESOURCES, PRINT BOOKS(ONLINE BOOKS SHOULD BE AVAILABLE SO A NUMBER OF STUDENTS CAN HAVE ACCESS TO THE BOOK AT THE SAME TIME), AND LAST BUT NOT LEAST NEWER AUDIO BOOKS. STUDENTS SHOULD ALSO BE ABLE TO GO GREEN, SAVE TIME, AND MONEY BY BEING ABLE TO ACCESS ALL THE COLLEGES LIBRARY BOOKS WHETHER THEY BE AUDIO OR PRINT ONLINE.

The only thing I can think of is... there were some days last semester when I was trying to read my Algebra book and some of the students near me were talking and that was distracting. When that happens I usually just get up and move. I just like things quiet when I'm trying to read.

My only complaint is that the noise levels could be enforced in a better way. There are some study groups that utilize the main part of the YBOR library for study groups which tend to be loud. Many people come to the library to escape such noise and complete their assignments in a more discrete fashion. Ybor library does offer areas where interactive study sessions can be held so maybe there could be some more communication between librarians and students to guide them to the proper area in which the student may conduct his or her work. Thank you for reading my survey.

THERE HAS TO BE A WAY TO KEEP HOMELESS PEOPLE RISTRICTED IN THE LIBRARY. 2 TIMES I HAVE COME BY AND THE FIRST TIME WAS A HOMELESS PERSON "BIRD BATHING" IN THE REST ROOM, WITH THE BATHROOM DOOR LOCKED. THE SECOND IS IF YOU ARE NOT ATTENDING HCC YOU SHOULD NOT BE ON THE COMPUTER, SO LIMIT THE ACESS FOR PEOPLE NOT ATTENDING HCC OR EVEN USF. TOO MANY TIMES HOMELESS PEOPLE ARE CAMPED OUT IN THE LIBRARY , OR AT LEAST DO AN INTEGRITY CHECK FOR SOME SORT OF PROPER ID. . [Student’s name, ID, and phone number]

should to make more activities and lecture groups i think that way is much better electronic books and more tv with earphone to wash movies or documentaries

I do not have any constructive comments that I believe would help improve the Ybor City Campus Library because I do not use the Library for research, to check out books or magazines, or any of the like.

Mrs. Alicis is GREAT! she's very kind and helpful!

There should be more books for leisure there needs to be more space, its not big enough at any campus the computers are always taken in the library the staff is nice i dont even go to the online portion because it never seems to be updated with the actual library

nothing

Not everyone is completely computer savvy. I think it would be nice to actually have books in the library. I was astounded at how few there actually are.

we need to improve the computers RAM memory

The loud campus events are very disruptive. For example, the music from campus activities has prevented my studies. Other than noise level I have had a very good experience.

There has been great improvement in the setting of the library for the past years. There should be more computers for the student use to avoid long lines.

I think the ybor city campus library is organize good enough

The online database is a great tool but it can be had to log on at times. The log-in was changed from your social to your ID number it was very frustating trying to log on when i didnt know.

I believe the schedule is too short, in other words the library and resource centers should close at a later time, but not necessarily on weekends. I appreciate greatly the fact that the library buys recent research books such as the Opposing View Series and such. I also appreciate that you can alter the printer's settings to get exactly what you need. I appreciate that enourmously.

How to access the library from the computer.
Q14: Please briefly explain why you didn't use an HCC library during the past year.
[Asked only of students who responded 'I did not use an HCC library during the past year.' on item Q2.]
5: I haven't had the need to use the services provided by the HCC library
18: I study at home
19: I use the internet for research purposes. Also, my time is limited. I work M-F 7 am to 5 pm and have class at night. I don't really have many opportunities to use the library.
26: Because I was not in school.
29: I guess I don't have a very good reason. I just end up studying from home most of the time.
32: Used other resources.
33: did not have a need
36: did not have time to get to library when it was open. I work during day and have class at night
39: I was required to do my research through the HCC Online Library. I did not find it very easy to use. Most of the articles were abstract, and/or not available.
50: I don't studied in the past year.
83: It is not clear where the library is located. Thus its hard to use it.
103: I am in the HCC/UCH Cohort Nursing program. All of our classes are held at the hospital.
111: i did not need to go
112: I didn't use it because I work in the morning, therefore, I have no time to visit the library. As a recommendation, would be extremely useful to get all the library sources available online.
119: I did not take classes in the past year
125: It was not necessary to utilize the library. I have access to internet and to resources without having to go to the library. I also do not have the time to go to the library.
145: I have had no reason to use the library.
153: I took an online class that did not require me to do any research, so there was no need.
180: Haven't needed to.
186: Due to my work and school schedule I was unable to get to the library before it closed at night. I would hope that one day in the near future at least one library is designated to be open later or even 24 hrs to help students with busy work and school schedules that can not make it there during the day.
189: All the information I needed could be found online.
190: I had no use for it at this time
191: Did not have the need to utilize the HCC library
212: Because I am taught my courses at my highschool and we have our own library
221: This is my first year in HCC.
222: I've heard it's pretty noisy there so I stayed away.
226: I have not used the HCC library yet because I have my own computer and I go to a different library.
241: no need
249: Do a lot of research online- tried at one point to get registered with HCC Library online and never could (even emailed and received no response)
272: didnt think that they would have resources for nursing program
279: I never needed to go to the library
293: I haven't use the HCC library during the past year because I am a new student so I don't really need the library at the moment but I do plan on going in the soon.
297: Because I just came here U.S.A.
298: The library I used most often was MacDill AFB library. Most of my evening and weekend classes are at MacDill. I also live near the Safety Harbor library and visit it often for research. In the past I had used the Brandon library the most. I liked that they offered a few class books in the reference section -- when I didn't have the funds to purchase a new book. I was able to get my homework from the reference book and keep up with my work. I do not know if all libraries offer this service? One thing I hope the school reconsiders is the location of prayer room in the library area. I would like "not to see" a prayer room specifically for one religion. If the school is going to offer a religious room --- offer it for everyone. Felt the prayer room was for one religion.
306: Didn't feel the need.
318: I didn't have the need to use the library.
320: Whenever I had time the library was closed.
324: I have not began my classes yet but as soon as I do I plan on visiting the library.
325: I haven't had the time to go there yet. I just started classes this Spring 11 and will for sure stop in soon.
330: I was not an student of HCC
334: I have only been registered for classes for two months or so. I have not had a need to use the campus library at this time.
335: Textbooks are purchased. No other reading or research assignments required me to go to the library.
337: I never had the need to. I have a laptop and can wor at home. If i deperatly need a book i can go to the library down the street from my home, but usually i just look things up at home.
361: I havn't needed to use the library this past year to check out any books. Between classes i do have plenty of time when i could use the libray to study and do homework, so i do hope to use the libray at some point.
367: No time to go onto campus, too far to travel. Have not been able to get online unable to locate password or name for online library
377: I wasn't in school during the past year.
387: I have not yet needed to go to the HCC library yet.I will go when I need to.
390: This is my first semester..Let me take this opportunity to request that the library and or resource center be available for student use as i had the unfortunate experience of needing the use of one of those facilities this Saturday, because i do have classes on Saturdays and they were not available to me..after talking to a few other students they also expressed the same sentiment that one or both should be open to the students who have classes on Saturdays..thank you for reading my request
404: not a student
414: didnt have time too
421: I haven't needed to yet
428: I didn't have a reason to
441: There was no option for the Macdill Library. I attend classes at HCC Macdill.
446: I visit my local library when needed,and have access to the internet daily
447: I am a new student at HCC and only have one class on campus.
472: I do not have time to go to school early or stay after my classes
475: No need.
477: The classes I am taking this semester are College Algebra, Intro to Computers and Technology online, and Psychology. These classes do not require me to do any research in the library.
479: This is my first semester at HCC.
499: Haven't had any need for it yet.
508: I didn't have time to go to the library
521: did not know it was available new student first semester
525: never needed to.
535: I bought my textbooks, and I had no assignments that required outside reading.
541: No time, but I do use the MacDill Library prior to class start for additional study and homework review and completion.
542: I don't know where they are located on the campuses plus I had no need to use it this past year. There are several public libraries closer to my house then the campus ones so if I need to use a library I would use them.
556: The course(s)that I took did not require the use of the library. The current course that I am taking does require a computer link through the library and the staff was very helpful and not to mention timely with setting up and establishing my connection through the libraray seeing that I am a part time, non-degree seeking student for many years and had not used the library before.
582: I never really had the time to visit the library.
585: I had no classes which required use of library materials.
593: Had all the books I needed
600: I just did not have a use for it.
601: didn't need it
603: used online resources, school at night makes it more difficult to use the library, public libraries are open 7 days a week
607: I haven't needed too.
611: The hours of operation are very limited.
623: havent had too been meaning to go an check it out
635: because this my first semster in school
643: This is my first semester at HCC
it was due to time constraints. Also there where other labs that gave me access to computers and assistance.

I have no need for it

Do not know where it is located.

all of my classes are online, i only visit the campus for exams

This is my first semester so i havent had to yet.

The online resources are extremely hard to use and not user friendly what so ever. I am a very tech savvy person but often become frustrated as the online library search will lead me in a circle back to where I started and never provide the information I need. I have attended short seminars at both South Shore and Brandon campuses regarding how to use the system and still cannot accomplish what I need to do. In my opinion the system is heavily flawed and although has access to many other information systems I end up wasting time trying to get any information I need.

Did not need any resources the library provides.

There has been any need for library usage thus far. The books required are only sold for the fire service tech classes, as far as i know.

Time restraints between working and taking evening classes

Just signed up for classes and they just started.

because i didn't have the time to make it there work to late.

Wasn't attending HCC

I Haven't had the opportunity to stop by the library yet. I haven't needed to.

I was not a student at the school

I have not needed to.

I had no reason with the classes I had to actualy be in the library.

I didn't because my classes did not require the use of the library, however this semester I will be using it. I have a couple of papers to write. I went to orientation in the library and was given a tour and informed about the many resources available to students. Thank you

The classes that I was taking did not require any library usage.

Did not need to use it.

No need

I only took classes at The Corporate Training Center.

I did not need library access for any of my classes so far.

There is plenty of other outside sources. I also utilize the public library located close to my house instead.

I use the library at MacDill AFB or research from home.

Dont know where it is at.

I go to the campus at MacDill

I did not need to use it.

Just started taking classes last Summer, and am only taking 1 per semester. Working on the Math classes right now, and can get help in the Math Lab.

What about online access?

I have only went to the library for a class I have this semester for a tutorial.

All my courses were online. Therefore all needed material needed was available to me online.

internet at home

I haven't found the time to get there..I am not even sure where the library is located on the capmus

It's my first semester at HCC

I am in the Ultrasound program and my time is non-exisistent. I do any research I need to do online at night. If I had time to go to our library, I would use the time to study.

was not very aware of it. also figured that i would not have access to the books i would need. i don't know if there is a online catalog for the HCC library but if there was i would be much more likely to use it

This is my first semester

I use the internet or the hcplc if I need to find a book or research something.

No need

Did research on the online library.

because i begin this year in hcc

I am a new student in HCC. I registered on January,2011.

This is my first semester and I haven't need to use the library facilities as yet.

Was not attending school.
961: I am a new student to HCC Spring 2011 and the classes at this time have not required the use of a library. When summer term starts I am almost positive I will be utilizing the library.
964: because I didn't live in Tampa at the time
967: My classes are online and I haven't had to use the campus library.
984: haven't had the need to use the library
987: Haven't had a need to use it.
989: Because I just start class this year.
994: I'm in dual enrollment, so I've actually never been on the campus.
1003: I have had no reason to use the library.
1008: Did not have a need to.
1016: Never needed to
1025: There was not a need for it.
1033: I am not on campus enough to use the library.
1038: I didn't have to
1061: Not at college at all
1063: it's hard to use.
1073: I haven't had time to explore what the HCC Library has to offer.
1074: only here this semester and I just went in the resource center to use the table to study
1083: I have not needed the library for my classes. I have been able to research what I needed online.
1099: I just did not have a need. I take all of my classes online because it is hard to get to the campus.
1101: was not enrolled in school last year
1102: I had online classes and the class I had on campus, I didn't need it.
1120: hours of operation
1131: Because my time is limited, so when I need to research something I typically use the internet at home.
1143: The hours and time it took for me to drive from work to the campus. I would have used the library more if it had some weekend hours.
1157: work - school = no time
1159: I use the internet for the most part.
1160: This is my first semester at HCC.
1162: There was no need for me to go to the library.
1166: I mainly used the success center in the past year. The courses I took past year did not require the use of the Library.
1174: I didn't have to use the library
1179: I wasn't in school in the past year
1191: Just started back in January of this year
1194: I've never had a HCC card to check things out
1202: There was no cause for use. I use the library when it is called for - currently the majority of my classes supply all the materials I need to complete the course.
1206: No need
1207: I did not take classes.
1227: I use a local library.
1256: I don't have any classes right now that needed me to do any research.