MyHCC Technical information:

Accessing MyHCC (Log-in Information)
Blackboard Website
https://hccfl.blackboard.com

Username
Your network ID which is the first part of your HCC email address (example: if your HCC email address is jsmith29@hawkmail.hccfl.edu; your network ID is jsmith29, which would be your username for accessing MyHCC)

Password
Uppercase first initial, lowercase last initial, 7-digit student ID number (example: Js1234567)

Browser Check and Pop-up Window

Browser Check
A browser check tool is on the My HCC tab (left column), once you log into Blackboard. We strongly recommend that you test your browser and make the necessary updates. This will avoid technical problems when using MyHCC. Note that Internet Explorer 7 and 8 are compatible with MyHCC, as well as Firefox 3.6. Google Chrome is not compatible. See Blackboard’s compatibility page for more details.

Pop-up Window
To avoid an Internet Explorer pop-up window that says Do You Want to View Only the Webpage Content that Was Delivered Securely, please do the following:

1. Launch your browser (example: Internet Explorer, Firefox, or Safari)
2. Click on Tools, Internet Options
3. Go to Security tab
4. Select Internet zone (default selection)
5. Click on Custom level... button under Security level for this zone section
6. Under Miscellaneous branch, for Display mixed content parameter, select the radio button of Enabled
7. Click OK when done, and click Yes when prompted are you sure you want to change the settings for this zone.

Questions Regarding Your Course
Please contact your instructor if you have questions about the course content and assignments.

Technical Difficulties
Please contact HCC Live (http://hcclive.hccfl.edu/) for all technology-related issues. Indicate to technical support that you are using MyHCC at https://hccfl.edu/blackboard.com.