How do I obtain my student ID number? Look at your printed schedule or tuition receipt; visit Admissions, Records, and Registration (AR&R, YSSB 2nd floor); or contact HCC Live.

What is the deadline to register? Aug. 26; late fees apply after Aug. 21. See this and other important deadlines at www.hccfl.edu/current-students/academic-calendars.aspx.

Where is the college catalog? www.hccfl.edu/catalog.aspx

Where can I get my schedule? Check the syllabus or the faculty websites.

How do I drop or withdraw from a class? Use WebAdvisor or HawkNet, but if you are receiving financial aid, consult the Financial Aid Office (YSSB 2nd floor) first. Officially drop them by Aug. 26 (for 16-week classes; check schedule for others). You can withdraw until Oct. 31 (for 16-week classes), but your tuition will not be refunded. See www.hccfl.edu/current-students.

How do I see Admissions (AR&R), Financial Aid, Advising (for academic concerns and personal issues)? Visit the 2nd floor of YSSB Mon.-Tues. 8 a.m.-7 p.m., Wed.-Thurs. until 4:30 p.m., Fri. until noon (through Aug. 26; until 7 p.m. Wed.-Thurs., 4 p.m. Fri.).

What is the Hawk Card? It is your official HCC photo ID, library card, copy card, Hawks Landing access, and more. It can also be used for purchases in HCC bookstores and discounts at select off-campus merchants. Bring a government-issued photo ID to the bookstore (YSSB 111) Mon.-Tues. 7:45 a.m.-7 p.m., Wed.-Thurs. until 4 p.m., Fri. until 2 p.m. Your first free; see www.onecardgivesback.com/HCC.

Where are the labs and tutors? See bottom right of map on reverse. Ask your instructor about labs for particular class(es). Be sure to match the ISBN if you buy books elsewhere.

What is the Higher One Card? It is for financial aid disbursement and refunds. Call 866-663-2228 or visit YSSB 110. If you have ordered one but haven’t received it, click “Where’s my card?” at hcconecard.higheroneaccount.com.

How do I get a Federal Work Study Program job? Apply for financial aid, be enrolled in at least six credit hours, have a 2.0 GPA, and visit Financial Aid (YSSB 2nd floor).

What if I don’t have money to buy new books right now? Consider used or rented books, check the campus library for books reserved for classes, and/or ask a counselor (YSSB 2nd floor) about assistance for books or emergency funding.

Where can I access computers? Through Aug. 26, you can use computers in the YSSB lobby and SGA Lounge (YFAC 118) for parking permits and schedules. See map on reverse for other computer labs.

What is my HCC NetID? It’s your first initial, last name, and maybe a number, all lowercase. Your password is your seven-digit student ID. Use these to access WebAdvisor, MyHCC, Campus Cruiser, HCC wireless, and SmartThinking. You must register your NetID account at https://netid.hccfl.edu BEFORE you will be able to log into these systems.

How do I access my online course(s)? If you are taking a course using MyHCC (Blackboard Learn 9.1), know your NetID and go to http://hccfl.blackboard.com to log in.


How do I connect to HCC wireless? Have a wireless adapter (B or G, not Bluetooth) with drivers installed and wireless connection enabled. Be in a hotspot and know your NetID and student ID. Disable pop-up blocking. See http://hcclive.hccfl.edu/ics/support/default.asp?deptID=8283.

Where are the wireless network hotspots? YBOR 100, 124, and 303; YADM 219 and 3rd floor; YFAC 2nd floor; YLRC 115d, 131, and 202; YSSB 308; YFAC 118, 128, 201, 203B, 300B, and 300D; YSSB 308; YFAC 119, 128, 201, 203B, 300B, and 300D; YSSB 101, 103, 205, and 221.

How do I graduate? It isn't automatic? When you have completed 40 hours, meet with an academic advisor and submit a graduation application by Sept. 6. The ceremony for students who finish programs in Fall 2011, Spring 2012, or Summer 2012 is May 4. See www.hccfl.edu/graduation.
What if I need special accommodations? Contact Jeanette Starks (YSSB 109) at 253-7757, 253-7788 TDD, or jstarks2@hccfl.edu.

Where can I get food and drink? Visit the Cantina (YBOR 1st floor), Cyber Café (VLRC 131), or bookstore (YSSB 111). Vending machines are located in the YBOR (2nd floor center stairs) and YPST (1st floor) buildings.

How do I get a free parking decal? Complete and submit the form at hccfl.edu/ycc/parking-guidelines.aspx. Then, show your student ID at YFAC 109 between 7:30 a.m. and 3:30 p.m. to get the pass. After 3:30 p.m., call 253-7911 for service.

How do I dispute a parking citation? Call 253-7627.

Is there carpooling at HCC? Yes; see zimride.hccfl.edu.

Can I get a security escort to my car? If you feel unsafe, never hesitate to call 253-7911.

BE SAFE! Emergency phones are located in all classes, campus parking lots, and each floor of the student garage at the northeast end near the exit door.