If you have issues with your admission, your student records, log-in accounts, financial aid or other please see below:

For the following issues:

- Transcripts (High School and previous College)
- Change of Degree Code
- Prep-courses and Pre-requisites
- Registration Holds
- Scheduling Questions

Email: hccoptadmissions@hccfl.edu

When sending your email:

- Use your HCC Hawkmail Email Address only
- Include your FULL NAME, STUDENT ID# (or SS#), and that you are an HCC Opticianry Program Student.
- Explain specifically and in detail exactly what your admissions and/or registration issue is.

For the following issues:

- Update Application/ Admissions records
- Hawknet Webadvisor Log-in (User ID/ Passwords)
- Residency Classification
- Hawkmail Email Address
- Net ID Registration
- BlackBoard Log-in
- Financial Aid Issues

Students must contact HCC directly through HCC Live Support.

When you submit your HCC Live Support Ticket:

- Include your FULL NAME, STUDENT ID# (or SS#), and that you are an HCC Opticianry Program Student.
- Explain specifically and in detail exactly what your admissions and/or registration issue is.