HCC STUDENT LIBRARY SURVEY 2012

In collaboration with the Department of Institutional Research, the library staff conducted an online survey of HCC students in fall 2012. Using Snap WebHost survey software, email invitations were sent to 34,241 students on November 13, and reminder emails were sent on November 20 requesting students to complete the survey by 4 p.m. on Friday, November 30. Of the original emails, 1,735 bounced back as undeliverable. A total of 1,177 students completed the survey, and 85 additional students partially completed the survey. Two of the latter group did not respond to any of the items. Thus, the total number of students who responded to at least part of the survey was 1,260 (3.7% of all potential respondents; 3.9% of students who received the initial invitation).

Q1: Most of my classes this semester are:

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>at night</td>
<td>314</td>
<td>55</td>
<td>89</td>
<td>37</td>
<td>31</td>
<td>46</td>
</tr>
<tr>
<td>during the day</td>
<td>834</td>
<td>199</td>
<td>319</td>
<td>57</td>
<td>71</td>
<td>122</td>
</tr>
<tr>
<td>on weekends</td>
<td>17</td>
<td>2</td>
<td>4</td>
<td>2</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>online</td>
<td>95</td>
<td>17</td>
<td>33</td>
<td>4</td>
<td>4</td>
<td>9</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,260</td>
<td>273</td>
<td>445</td>
<td>100</td>
<td>106</td>
<td>181</td>
</tr>
</tbody>
</table>

Q2: Which campus library did you use most often during the past year?

<table>
<thead>
<tr>
<th>Campus</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon</td>
<td>273</td>
<td>24.7%</td>
</tr>
<tr>
<td>Dale Mabry</td>
<td>445</td>
<td>40.3%</td>
</tr>
<tr>
<td>Plant City</td>
<td>100</td>
<td>9.0%</td>
</tr>
<tr>
<td>SouthShore</td>
<td>106</td>
<td>9.6%</td>
</tr>
<tr>
<td>Ybor City</td>
<td>181</td>
<td>16.4%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,105</td>
<td></td>
</tr>
</tbody>
</table>

In addition, 155 students responded that they did not use an HCC library during the past year.

Q3: I use the ___ campus named in Q2 Library:

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>daily</td>
<td>188</td>
<td>64</td>
<td>76</td>
<td>15</td>
<td>17</td>
<td>16</td>
</tr>
<tr>
<td>weekly</td>
<td>334</td>
<td>77</td>
<td>130</td>
<td>32</td>
<td>38</td>
<td>56</td>
</tr>
<tr>
<td>a few times a semester</td>
<td>572</td>
<td>129</td>
<td>236</td>
<td>51</td>
<td>49</td>
<td>107</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,094</td>
<td>270</td>
<td>442</td>
<td>98</td>
<td>104</td>
<td>179</td>
</tr>
</tbody>
</table>

Q4: I use print resources from the ___ campus named in Q2 Library (books, reference books, magazines / journals / newspapers):

<table>
<thead>
<tr>
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<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>daily</td>
<td>60</td>
<td>13</td>
<td>26</td>
<td>9</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>weekly</td>
<td>192</td>
<td>45</td>
<td>62</td>
<td>18</td>
<td>23</td>
<td>44</td>
</tr>
<tr>
<td>a few times a semester</td>
<td>496</td>
<td>133</td>
<td>199</td>
<td>39</td>
<td>47</td>
<td>78</td>
</tr>
<tr>
<td>never</td>
<td>346</td>
<td>79</td>
<td>155</td>
<td>33</td>
<td>28</td>
<td>51</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,094</td>
<td>270</td>
<td>442</td>
<td>99</td>
<td>104</td>
<td>179</td>
</tr>
</tbody>
</table>

Q5: I use electronic resources from the ___ campus named in Q2 Library (e-books, article databases):

<table>
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<th>Brandon</th>
<th>Dale Mabry</th>
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<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>daily</td>
<td>67</td>
<td>14</td>
<td>27</td>
<td>6</td>
<td>7</td>
<td>13</td>
</tr>
<tr>
<td>weekly</td>
<td>181</td>
<td>44</td>
<td>63</td>
<td>18</td>
<td>18</td>
<td>38</td>
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<tr>
<td>a few times a semester</td>
<td>527</td>
<td>134</td>
<td>213</td>
<td>47</td>
<td>55</td>
<td>78</td>
</tr>
<tr>
<td>never</td>
<td>319</td>
<td>78</td>
<td>139</td>
<td>28</td>
<td>24</td>
<td>50</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,094</td>
<td>270</td>
<td>442</td>
<td>99</td>
<td>104</td>
<td>179</td>
</tr>
</tbody>
</table>
Q6: Which format would you prefer for books?

<table>
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<tr>
<th>Format</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>print</td>
<td>486</td>
<td>130</td>
<td>208</td>
<td>40</td>
<td>42</td>
<td>66</td>
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<tr>
<td>electronic</td>
<td>243</td>
<td>48</td>
<td>100</td>
<td>21</td>
<td>25</td>
<td>49</td>
</tr>
<tr>
<td>no preference</td>
<td>360</td>
<td>92</td>
<td>132</td>
<td>37</td>
<td>37</td>
<td>62</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,089</td>
<td>270</td>
<td>440</td>
<td>98</td>
<td>104</td>
<td>177</td>
</tr>
</tbody>
</table>

Q7: Which format would you prefer for articles (magazines / journals / newspapers)?

<table>
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<tr>
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<th>Dale Mabry</th>
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<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>print</td>
<td>364</td>
<td>100</td>
<td>142</td>
<td>35</td>
<td>32</td>
<td>55</td>
</tr>
<tr>
<td>electronic</td>
<td>377</td>
<td>84</td>
<td>163</td>
<td>33</td>
<td>33</td>
<td>64</td>
</tr>
<tr>
<td>no preference</td>
<td>348</td>
<td>86</td>
<td>135</td>
<td>30</td>
<td>39</td>
<td>58</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,089</td>
<td>270</td>
<td>440</td>
<td>98</td>
<td>104</td>
<td>177</td>
</tr>
</tbody>
</table>

Q8: Please rate the campus named in Q2, Library on each of the services listed below.

a. Staff availability

<table>
<thead>
<tr>
<th>Satisfaction</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>500</td>
<td>114</td>
<td>173</td>
<td>56</td>
<td>61</td>
<td>96</td>
</tr>
<tr>
<td>Satisfied</td>
<td>407</td>
<td>114</td>
<td>172</td>
<td>30</td>
<td>32</td>
<td>59</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>19</td>
<td>6</td>
<td>9</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>7</td>
<td>0</td>
<td>5</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>No Opinion / Unknown</td>
<td>128</td>
<td>28</td>
<td>69</td>
<td>9</td>
<td>7</td>
<td>15</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,061</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>102</td>
<td>172</td>
</tr>
</tbody>
</table>

b. Staff knowledge

<table>
<thead>
<tr>
<th>Satisfaction</th>
<th>HCC</th>
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<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>472</td>
<td>114</td>
<td>161</td>
<td>55</td>
<td>57</td>
<td>85</td>
</tr>
<tr>
<td>Satisfied</td>
<td>403</td>
<td>106</td>
<td>174</td>
<td>24</td>
<td>33</td>
<td>66</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>24</td>
<td>7</td>
<td>6</td>
<td>7</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>9</td>
<td>0</td>
<td>6</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>No Opinion / Unknown</td>
<td>153</td>
<td>35</td>
<td>81</td>
<td>11</td>
<td>7</td>
<td>19</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,061</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>102</td>
<td>172</td>
</tr>
</tbody>
</table>

c. Staff courtesy / helpfulness

<table>
<thead>
<tr>
<th>Satisfaction</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>532</td>
<td>126</td>
<td>186</td>
<td>60</td>
<td>62</td>
<td>98</td>
</tr>
<tr>
<td>Satisfied</td>
<td>370</td>
<td>99</td>
<td>161</td>
<td>24</td>
<td>33</td>
<td>53</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>33</td>
<td>9</td>
<td>12</td>
<td>5</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>9</td>
<td>0</td>
<td>7</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Unknown / No Opinion</td>
<td>117</td>
<td>28</td>
<td>62</td>
<td>8</td>
<td>4</td>
<td>15</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,061</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>102</td>
<td>172</td>
</tr>
</tbody>
</table>

d. Library hours

<table>
<thead>
<tr>
<th>Satisfaction</th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>430</td>
<td>116</td>
<td>145</td>
<td>46</td>
<td>44</td>
<td>79</td>
</tr>
<tr>
<td>Satisfied</td>
<td>415</td>
<td>107</td>
<td>176</td>
<td>32</td>
<td>37</td>
<td>63</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>88</td>
<td>15</td>
<td>43</td>
<td>10</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>55</td>
<td>11</td>
<td>28</td>
<td>3</td>
<td>8</td>
<td>5</td>
</tr>
<tr>
<td>Unknown / No Opinion</td>
<td>73</td>
<td>13</td>
<td>36</td>
<td>6</td>
<td>4</td>
<td>14</td>
</tr>
<tr>
<td>TOTAL</td>
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<td>262</td>
<td>428</td>
<td>97</td>
<td>102</td>
<td>172</td>
</tr>
</tbody>
</table>
### e. Availability of seating

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>408</td>
<td>104</td>
<td>125</td>
<td>40</td>
<td>40</td>
<td>99</td>
</tr>
<tr>
<td>Satisfied</td>
<td>422</td>
<td>113</td>
<td>179</td>
<td>36</td>
<td>36</td>
<td>58</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>110</td>
<td>26</td>
<td>58</td>
<td>10</td>
<td>13</td>
<td>19</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>47</td>
<td>7</td>
<td>31</td>
<td>1</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>Unknown / No Opinion</td>
<td>73</td>
<td>12</td>
<td>35</td>
<td>10</td>
<td>6</td>
<td>10</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>1,060</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>172</td>
<td></td>
</tr>
</tbody>
</table>

### f. General appearance of the library

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>519</td>
<td>129</td>
<td>180</td>
<td>55</td>
<td>57</td>
<td>98</td>
</tr>
<tr>
<td>Satisfied</td>
<td>446</td>
<td>116</td>
<td>203</td>
<td>35</td>
<td>39</td>
<td>65</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>28</td>
<td>6</td>
<td>14</td>
<td>4</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>12</td>
<td>1</td>
<td>7</td>
<td>0</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Unknown / No Opinion</td>
<td>55</td>
<td>10</td>
<td>26</td>
<td>5</td>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>1,060</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>172</td>
<td></td>
</tr>
</tbody>
</table>

### g. Temperature

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
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<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>447</td>
<td>111</td>
<td>146</td>
<td>49</td>
<td>54</td>
<td>87</td>
</tr>
<tr>
<td>Satisfied</td>
<td>450</td>
<td>108</td>
<td>203</td>
<td>35</td>
<td>39</td>
<td>65</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>78</td>
<td>26</td>
<td>36</td>
<td>6</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>25</td>
<td>6</td>
<td>12</td>
<td>2</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
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<td>61</td>
<td>11</td>
<td>31</td>
<td>5</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>1,061</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>172</td>
<td></td>
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</tbody>
</table>

### h. Noise level

<table>
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<tr>
<th></th>
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<th>Brandon</th>
<th>Dale Mabry</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>430</td>
<td>100</td>
<td>147</td>
<td>47</td>
<td>44</td>
<td>92</td>
</tr>
<tr>
<td>Satisfied</td>
<td>435</td>
<td>109</td>
<td>197</td>
<td>33</td>
<td>35</td>
<td>61</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>90</td>
<td>28</td>
<td>39</td>
<td>7</td>
<td>11</td>
<td>5</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>45</td>
<td>15</td>
<td>15</td>
<td>5</td>
<td>7</td>
<td>3</td>
</tr>
<tr>
<td>Unknown / No Opinion</td>
<td>61</td>
<td>10</td>
<td>30</td>
<td>5</td>
<td>5</td>
<td>11</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>1,061</td>
<td>262</td>
<td>428</td>
<td>97</td>
<td>172</td>
<td></td>
</tr>
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</table>

### i. Library orientation with my class

<table>
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<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>394</td>
<td>90</td>
<td>140</td>
<td>45</td>
<td>40</td>
<td>79</td>
</tr>
<tr>
<td>Satisfied</td>
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### j. Library instructional handouts

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k. Online library guides (LibGuides)

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Q9: Please rate the campus named in Q2 Library on each of the services listed below.

l. Interlibrary Loan (ILL)

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m. Print book collection

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n. Print collection of magazines and journals

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o. Audio / Visual collection

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### p. Online resources (e.g. databases, articles, videos, eBooks)

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### q. Availability of computers

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### r. Functionality of computers

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### s. Wireless access in the library

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### t. HCC library website:

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Q10: Have you done research in the library?

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Q11: What subject area did you last research? (Please write in the subject.) [Asked of students who indicated in Q10 that they had done research in the library. \( n = 557 \)]

*Responses are included with the comments at the end of the report.*

Q12: Did you find what you needed to complete the research at the campus named in Q2 Library?

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Q13: Did you ask for assistance to complete the research at the campus named in Q2 Library?

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Q14: Do you currently have Internet access at your home?

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<td>166</td>
</tr>
</tbody>
</table>

Q15: What type of Internet access do you have at home?

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Maby</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial-up Internet access</td>
<td>53</td>
<td>9</td>
<td>20</td>
<td>9</td>
<td>5</td>
<td>10</td>
</tr>
<tr>
<td>High-speed connection</td>
<td>901</td>
<td>228</td>
<td>377</td>
<td>80</td>
<td>85</td>
<td>131</td>
</tr>
<tr>
<td>TOTAL</td>
<td>954</td>
<td>237</td>
<td>397</td>
<td>89</td>
<td>90</td>
<td>141</td>
</tr>
</tbody>
</table>

Q16: Where do you do the majority of your course-related printing (e.g. course assignments, notes from an instructor)?

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Maby</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>At my home</td>
<td>556</td>
<td>141</td>
<td>250</td>
<td>41</td>
<td>44</td>
<td>80</td>
</tr>
<tr>
<td>Off campus – not home</td>
<td>69</td>
<td>18</td>
<td>30</td>
<td>6</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Campus library</td>
<td>194</td>
<td>63</td>
<td>51</td>
<td>31</td>
<td>19</td>
<td>30</td>
</tr>
<tr>
<td>Campus computer lab</td>
<td>122</td>
<td>25</td>
<td>47</td>
<td>2</td>
<td>17</td>
<td>31</td>
</tr>
<tr>
<td>Writing/Success Center</td>
<td>79</td>
<td>7</td>
<td>33</td>
<td>14</td>
<td>14</td>
<td>11</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,020</td>
<td>254</td>
<td>411</td>
<td>94</td>
<td>98</td>
<td>163</td>
</tr>
</tbody>
</table>

Q17: Which of the following devices do you own? (Please check all that apply.)

<table>
<thead>
<tr>
<th></th>
<th>HCC</th>
<th>Brandon</th>
<th>Dale Maby</th>
<th>Plant City</th>
<th>SouthShore</th>
<th>Ybor City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smartphone</td>
<td>695</td>
<td>185</td>
<td>284</td>
<td>67</td>
<td>62</td>
<td>97</td>
</tr>
<tr>
<td>Netbook</td>
<td>163</td>
<td>50</td>
<td>66</td>
<td>14</td>
<td>18</td>
<td>15</td>
</tr>
<tr>
<td>iPad</td>
<td>176</td>
<td>41</td>
<td>74</td>
<td>16</td>
<td>20</td>
<td>25</td>
</tr>
<tr>
<td>Kindle / Nook</td>
<td>146</td>
<td>31</td>
<td>65</td>
<td>20</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Tablet</td>
<td>134</td>
<td>34</td>
<td>56</td>
<td>13</td>
<td>14</td>
<td>17</td>
</tr>
<tr>
<td>Other</td>
<td>312</td>
<td>70</td>
<td>127</td>
<td>27</td>
<td>27</td>
<td>61</td>
</tr>
</tbody>
</table>

Q18: Please provide any additional constructive comments that you believe would help the campus named in Q2 Library. \( n = 366 \)

*Responses are included in the next section by campus listed in Q2.*
COMMENTS AND RESPONSES TO OPEN-ENDED ITEM

These comments and responses that are for public distribution have been imported exactly as they were typed by the respondents. Names of individual(s) who were identified in a positive context are included. However, in those cases that an individual could be identified in a negative context, either by name or by inference, a notation such as [name of staff member] is listed.

The number that precedes each response is generated within Snap, the online survey software package. These numbers are included only for ease of reading, to determine where one comment ends and the next begins.

Q11: What subject area did you last research?
1: ethics
3: Sociology
6: writing center
7: music
12: history
14: english
17: psychology
18: Writing
23: american literature
25: sociology-marriage relations
26: PSY-2012
28: History of MLA Formal
30: Public speaking
31: ENC 1102
33: Photography
34: poets
35: Psychology
37: Bio Med
40: Psychology
41: Chemistry
43: Guide to Operating Systems
44: Sigmund Freud
46: Literature
47: sweat
50: Veterinary Medicine
52: multiculturalism and Brizilian Immigrants in America
54: How to format a parent conference sheet needed for a project that was due.
55: Pregnancy in Third World Countries
58: Geology
59: Shinto
60: Enc1101
64: beautification projects
71: Healthcare
74: sociology - on the topic of chicanism@
76: psycology
78: Earth Science
83: Nutrition
84: Bullying- Public Speaking Course (Persuasive Speech)
86: History
87: Crises in Schools
88: sociology
90: Psychology
92: Anthropology
93: Religion
94: Dolphins
96: Ichthyology
97: Pompe's Disease
99: psychology
102: Sociology
103: speech
104: Middle Class America and Jobs
106: Humanities
107: Medicine
108: Literature
109: history
110: Authors
113: Advertisement to Children
115: history
117: legal
119: College Success
120: pre 1800's poetry author biography, business law subjects, small business management topics
128: English
130: HIV/AIDS
131: Medicine Books
136: PCOS
137: Politics
138: microbiology
142: Literature for english comp I and ethics
143: law books for researching law cases, library does not have all just some and Dale Mabry has none
145: history
146: Chemistry
148: Math
152: Domestic violence
155: United States Immigration
157: Literature
158: same-sex marriage
160: Literature
162: Thyroid Function
163: articles
167: History
170: research paper for Religion class
171: affirmative action
175: Microbiology
176: Math
177: public speaking
182: Developmental aspects of children with Aspergers in relation to bullying by peers
183: Nursing
186: Don't remember
190: Personal and educational. Just for recreation.
192: Autism
193: Gambling
194: World History
199: sociology
202: History
203: stem cell
207: business ethics
208: psychology
210: Economics
211: Music
215: domestic violence
216: Mental reasoning
on a definition essay about cancer
microbiology
American History
social worker
English
For Public Speaking
computer technology
violence
I don't remember.
Persuasive Action Speech
Infant punishment
victoria secret for class research
English
History
Anatomy and Physiology
foster care
Diabetes type one
Arts
Developmental Psychology
Florida's Stand your ground law
microbiology
Human Anatomy and Physiology
Music
Psychological Counseling
Medical
American Dream
Enc 1101 - Research paper on the Beat writers
Global Warming
Spanish
extraterrestrial life
solar power/martin solar field
College Success
College Sucesse
American Sign Language
psychology
Maya Angelou
art
history
underage drinking
enc
Art
History of Music
Earth and Science
Philosophy
Story of an Hour
american governement
English
Linguistics
reading
Salt mines of Detroit
Public Speaking
Civil War
Biology
Psychology
dont remember
criminal justice
585: depression
586: Stagecraft
587: Biology
589: Nursing/ Health
591: Sociology
594: enc 1101
596: The Country of Norway, and their government structure.
597: English
598: Alzheimer's
600: Humanities
601: World War 2
602: when you need help nobody is able
603: The element Tungsten
606: researched the topic of gun violence for English essay
610: Congestive Heart Failure
611: sociology
615: Smarthinking Service
616: Dep 1004
617: College hazing rituals (for General Psychology)
621: Vedda Tribes of Sri Lanka
624: Criminal Disobedience
625: Obama Care
626: English
630: Media Biased
632: online telephone crisis counseling
633: Sherman Alexie
635: Salvador Dali
637: Psychology
638: English
639: sociology
645: Cochlear implant
647: Sociology
648: Japan Culture
649: how to write a paper apa for office 2010
650: english
651: public speaking topics
653: Belgium culture
654: social issues
655: Film
657: divorce statistics in america
659: Research papers
662: Nursing
663: Business Ethics
665: humanities
667: Microbiology
669: reading
670: Humanities
671: the presidential candidates this past election
672: Computers in the aircraft cockpits
674: ependymoma
678: Sociology
680: psychology
683: Education
685: Modern American History
687: English
688: all
689: history
690: College success
691: Environmental Science
693: English
694: Nuer
695: introduction to world religion/ PUBLIC SPEECHING
700: Math
701: Literature
703: Sociology
707: CCJ Domestic Violence
711: MLA Format
715: Early American History
716: Jane Eyre
718: English
719: Calculus
722: reading
726: micro
727: anthropology
728: sociology
730: Biology
731: I don't understand the complete term for research but I looked for 10 articles
732: PHY
735: Communicating with Strangers
739: Engineering
742: Computers
744: Smoking
749: sociology
751: The American Middle Class
752: Music/Beethoven
754: reading 0017
757: Humanities
759: humanities
760: Literature
761: early childhood
762: Biology
763: english comp 2.....and sociology
765: english
769: Early American History
770: World Religions
772: English Comp 2
773: Speech
777: Literature, Contemporary
778: History
779: Scholarships
782: The effects of spanking
784: N/A
785: Anthropology
786: Public speaking
787: clorox
788: criminal justice
792: job
793: cant remember
796: Research paper on jfk
798: censorship
803: sociology
child matter
college success
sociology
Psychology
History
SLS1501 33258 and Prep Writing II
The Color Purple
Ethics
alcoholism
Puerto Rican Government
english
Social Sciences
nursing
ENC 1102
Edgar Allen Poe, Charles Struart University, Anatomy and Physiology
English 1102, Ethic's
Foreign Body Aspiration
the role of women in music during the romantic period
math
english 1101
Psychology
History
American History
GMO's genetically modified foods
english
ENC
writing
literature analysis
English
Diseases of the body
history
Space
none
english
Phycology, A&P
science
ENC 1102
Biology
Rome
career paths
Transformers
Human Euthenasia
Langston Hughes
Marine Biology
Mordern american history
Art
psychology
Public Speaking
Psychology in the field of Sign Language interpreting
ybor
college success
Things about my career that I needed for my english class
psy
Ancient Greek Civilization
short story critisim
writing essay on the book Little Women
public speaking
english paper, uniforms
Literature
English Composition II - Universal Heath Care Research Paper
History 1001
My study-in-depth topic for my graduation paper.
humanities
BIRTH ORDER THEORY
History
sociology
career search
Literature
English 2
Healthcare
cancer
Use of Cellphones while driving
Anatomy
Paralegal
American History
law
Astronomy
Ethics
Astronomy AND Intro Marketing
History
Psychology
Accounting
Criminology
gay marriage
Scientology
legal outsourcing for a research paper
History
Law
President John Quincy Adams
Ireland
english
Legal
English
criminal justice
Psychology
College success
Criminology
English
Dental Assisting
criminals
religion
history
religion
English
Biological Foundations
research paper for writing II
talking or texting at the same time
Cherokee Religion
cyber-bullying, teen suicide, workplace bullying
Physics / Engineering
Philosophy
English 2
Articles for English Research Paper
Research paper
english
psychology
personal finance
drugs
Anatomy & Physiology
Psychology
english
Psychology
growing old and substance abuse
history articles from jstor
American history
Alcohol
Continuing education for Veterinary technichains
Psychology
english 1102
college success course
American Government
Food Stamp Fraud
anthropology
universal morals
english
Criminal Justice related topics
Early American history
English
college success
human development
Psychology
Person's biography
writing prep 2
Enc2
domestic violence
Calc.
Business communication
english comp
Psychology
sociology
music production
sociology
Psychology
Forensic Psychology
math
muckraking journalism
psychology
Drug Substance
Politics. To write an argumentative essay
the brain
Religion
Obesity
enc 1102
Affirmative Action
Nuremberg Trials
history
Sociology
early american lit
criminology
Q18: Please provide any additional constructive comments that you believe would help the campus named in Q2.

BRANDON

11: There have been many times where I have been in the Brandon Campus Library and people are loud, talking, laughing, and discussing things other than school related topics. When I am slim on time and need a quick study I have come to the library in hopes of a decent "cram" session before a class. Unfortunately during the month of October students had the impression that running around in the library dressed up in costumes was acceptable. The staff addressed the problem after several minutes of this carrying on. Several precious minutes of my time lost hearing someone's outrageous conversation and not on my studies. The wireless internet service at HCC is horrible. I don't even bring my computer because for some reason I can NEVER get a connection. I have tried everything and even have had the computer checked out. Unfortunately I just find it useless.

37: The workers in the library need to monitor the students in the back computer area better. There are always very noisy people and people playing very loud music through head phones. It is very distracting and rude, it makes it almost impossible for the good students to be able to study. This has been an ongoing problem that I have had to deal with for my 2 years at the Brandon campus.

58: I love the Library

75: Printing in the Brandon campus library should remain free to HCC students, especially with the high price of tuition that students have to pay.

88: It's a stretch, but I would suggest the school use Ubuntu instead of Windows :/

93: Keep going

95: Better hours especially during the weekend would be helpful.

99: Even though student wear head phones, the volume is so loud that I find it distracting. I have gone in to use the computers for school related work and someone will be playing video games on it or facebooking. Most of my research papers are longer then ten pages (including cover, abstract, and work cited) and if we have more then one assignment due, we are only allowed to print ten pages which I find very frustrating.

105: I would have liked a larger selection of books, and additional online resources about the course that I was attending at the time which was new Testament survey. Their was very little availability of material concerning that course.

111: To have available staff(s) at the front desk at all times.

128: It is a good library with good staff. I think they need more computer stations and a better variety of books.

136: The study rooms at the Brandon library are for group study but because they have no roof or covering, the noise carries. We find that we have to be even more quiet simply because it carries. There is also a [staff member] that works in there that is less than friendly and tends to be harsh with the majority of the people that come in- definitely not customer service oriented.

142: In general there have been a few instances of computer malfunction and some use issues. Most of library is set up very well with most of paper products available when needed. This is my library of choice out of all the HCC campuses.

146: My experience at the library has been good however printing has been an issue recently because it is required for one of my classes and the whole "Pay for Print" is confusing.

150: I have found the library at Brandon very functional and the staff very congenial. Thank you.

156: When a librarian lets students into the study group rooms, it would be good for the librarian to briefly explain that loud talking is not allowed and that their voices will be heard across the library if they speak too loudly. Audibly telling students this rule will greatly reduce some of the loud talking in the library rather than printed signs that tell students not to speak loudly.
170: I really liked going to the Brandon Library. The only thing I didn't like was the lighting in the Library. The lighting is harsh, but everything else was very nice including the librarians.

171: The charge for printing that is trying to be implemented is ridiculous. If students could afford to pay for printing they would not need to print from the library.

177: Other than a few stray people who were noisy, I find the library to be a very orderly and peaceful place to do work. I've found many books that interest me, but personally I would like more graphic novels. Also, the computers were full-up last time I was there.

187: It would be helpful if the library opened at least until 10 pm.

215: Love the Brandon Library!!!

221: The staff of the Brandon library is phenomenal. They are always extremely helpful and friendly. However, there isn't much of a variety of books.

223: HCC needs to have more printers in the libraries. Also, HCC libraries should have faster internet connection at all times just like all the faculty. A bigger collection of movies and shows would be nice. Lastly, materials for projects would really help.

235: Honestly, I feel awkward when I go in the library. I feel there should be tours available of the library when a student first starts, or at random that we can attend. I've been at HCC for 3 semesters and just found out that we can check out movies and books, I thought they were just there for us to use while in there. One of my professors taught me how to use the online database and I LOVE THAT. The staff are not very friendly, they just kind of look at you like what do you want now as you enter. I have no idea if we are allowed to print, does it cost or how that works. I think a library information tour or something would be nice so we know what is available to us.

239: Great place!!

246: That is great for student to do research paper.

262: I believe having more computers available at library would help many students. Whenever I have visited the library during the peak time (around noon), I have noticed many students, including me, struggling to find a computer to use. Additionally, having computers just "for printing use" would allow many students to use computer to print quickly and move on with other tasks.

268: I think the Library although cold at times, and seats aren't as readily available it is a great place to get work done. Usually if I didn't have time at home because of work I spend my free time in between classes at the library studying. The noise level isn't too bad some days although I wish it could be quieter but other then that the Brandon campus Library is great. I am not too thrilled about the pay for print thats coming up but I do understand the reason behind it. Im not too sure I'll be printing as much anymore ut I guess thats okay.

271: Please control the level of noise in the Brandon Library. I go there to study and sometimes find myself either moving around the library or leaving to avoid the noise of laughing, loud students. Only one time out of many have I seen one of the library staff actually ask the student to turn her music down as she was listening to music and singing out loud, very loudly, for sometime before he asked her to stop. I believe the library staff is helpful in every other aspect except for keeping the noise level down for students who are actually there to do homework or study as oppose to just going there to socialize.

292: I am extremely unhappy with the noise level at Brandon Campus Library. I often go there to study and sometimes find myself either moving around the library or leaving to avoid the noise of laughing, loud students. Only one time out of many have I seen one of the library staff actually ask the student to turn her music down as she was listening to music and singing out loud, very loudly, for sometime before he asked her to stop. I believe the library staff is helpful in every other aspect except for keeping the noise level down for students who are actually there to do homework or study as oppose to just going there to socialize.

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347: Pay for printing is going to put a dent in my wallet :( Thought those types of services were included with the enrollment like at other colleges.

348: Printing at the library should continue to be free because most of my teachers post notes on blackboard and I have to print them for class.

364: I don't use the campus a lot, because I take online courses. But the online database is very helpful! :(
372: Clean the entrance area of the library, the area directly outside the library is dirty and very, very, dusty as though it hasn’t been cleaned in years.

379: none

387: I think the Brandon Campus Library should have more studying cubicals, so people can get together and start studying together and not have to worry if the room is taken up. I think there should be more than three.

391: good service

394: The internet does not work ever in the library. It is useless to bring my laptop to do work due to this problem.

407: The printer and copier needs to work, its always going down and they need to keep a close eye on those who abuses our printing limit.

414: I think Brandon Library is a great place to do research with all the useful tools to help make all my research easy and quick.

416: Q4 I use print resources from the Brandon Campus Library (books, reference books, magazines / journals / newspapers): daily a few times a semester *This should be looked at carefully as we know your planning to charge for paper again soon. My problem isn’t that you will charge but that you have not tackled the paying with cash problem. Most anyone that uses the library but on occasion will have money on their cards, I know I wouldn't. Please create a method in which you can accept cash for printings. As I see this as being a major problem (again) with the system. Otherwise the Brandon library is awesome.

429: The computers have been glitched out for some reason left and right this semester. As I understand how hard this can be to handle it is a problem. I still really like going to the library.

438: I read a lot and some new releases would be nice. I cant even find any of the James Patterson, Alex Cross series and its not really new.

451: Temperature is sometimes cold.

470: The staff needs to be up to date on where the buildings are located and should be more willing to help the students.

480: Jeremy has always been helper when needed. He is approachable, and stops what ever he's doing to assist you. He kind, enthusiastic. The lady with short blonde hair from Michigan is helpful as well. I have been to many Libraries in my day, and if I could I would clone these two. Mike Kenyon

494: There seems to be lately a lot of computers that are shut down and are students are unable to use.

511: I get to the Brandon campus early and the staff tends to be late opening the library. If I can get there in time, then so should they.

520: None

528: The resources in the library have always been helpful, and I love that I can print out my assignments when needed. This semester more then any other I have attended at HCC Brandon campus I feel like I could never find an available computer. I appreciate that I can check non school related things while on campus but I feel this year that too many students abused that and the time limits on the computers. It made me feel very frustrated since I mainly use the computers on campus for school related projects while I am on campus.

531: Not a lot of available computers. I always have to go upstairs. When I get there the printing color is terrible! I love the upstairs computer room more.

538: wifi was real bad early in semester, it has improved...

545: The Library need more computers, I also think people should stop drawing on the seating tables.

555: Maybe more small tables. There are four chairs at every table, which isn't helpful when usually people sit alone.

587: Other students have a tendency to be very distracting and noisy at times and nobody says anything to them.

655: Expand your paranormal research and religion/spirituality section. Make article in databases easier to read in full. Many times I click and the page goes nowhere or I cant read the article if I do get moved to another site.

681: N/A

691: I am highly appreciative of our library staff at Brandon Campus. They area always helpful with any problem I bring to them, even if it is not their area of expertise. I also believe that the student staff is undervalued, they are a fantastic resource and are very personable to the other students. It's important to have someone that understands what you're going through when you're working on an assignment.
711: I am a "non-traditional" returning student, I am 54 Yrs of age. The staff at the Brandon campus is amazing. Jeremy is always pleasant, from the first time he showed our class the system and how to use it. Jake, and Sharice are always helpful too! I actually enjoy my time in the library very much, while studying with other students, working on my homework, or just taking a reading break. The IT guys were great when we were having problems connecting to the school's WiFi, they were kind, patient and very helpful. I have had an overall excellent experience with the Brandon Campus Library!! Thank you, Mary Miele

731: The staff was very noisy they talked across the room and it bothered me.

751: Library staff should try to regulate the noise by getting the attention of the noisy individuals. The conversations had nothing to do with education. There were many times that I had to leave the library because I couldn't study. To many computers were constanly down, and that limited computers available.

759: free snacks

762: The noise level needs to be controlled. Not all students that go to the library study or do research, and its distracting when students speak extremely loud and answer their phones while others are doing research and studying.

773: Overall always is a pleasure to go to the Brandon Library

780: My recommendation in the future have two front desk person to help.

798: AWESOME!

808: I am a very busy mom of eight. When my kids kill my computer, like kids do occasionally, I expect there to be enough computers for me not to have to wait when three of the computers are not working. I value my time at home with my kids while I continue to build a great start for my family. I find it very inconvenient to have to wait to get my homework done before I can leave campus.

818: I recently started at the Dale Mabry campus, but have not used their library in some time. Before I started this campus, I was at the Brandon Campus (within the past year) and used the library probably once a week. I like the way the Brandon Library is set up. Very quiet, plenty of seating, plenty of staff to help, I like the atmosphere.

842: I think all HCC websites could use some help to be more user friendly, especially in labeling and such. And the Brandon Campus Resources online are difficult to search. Other than that I am very satisfied with the Library. It is a nice environment physically and most the workers there are very kind.

867: The library needs to be open a little later than 8pm. It should be open as long as the classes are open. I think the latest one is at least lasts till 10pm. Some days classes are cancelled and I would like to be able to study, use the comptor or even just use the facility for books or other materials. If you can have later hours I would absolutely love it. Thank You, Wijdan Mustafa

891: Library hours needs to be longer as well try improving the availability of the computers.

895: needs to be more contral to keep silent at the library, i go there to study sicne I need silence, library is the perfect place to study as individual, not as a group, they should have a room for group study, thanks.

1006: The computers get very busy. Also the login and password to get into the computers is not provided anywhere, and those around me didn't know either, making it impossible to access the computer if someone else had selected for the computer to log off.
1013: A few more computers. Easier printing options.
1057: Quiet the younger students down and catch the ones using phones while in the library.
1059: Increase wifi user cap For the first month of every semester it is very difficult to access the internet via wifi. My reason is that many students take the available positions by simply walking on campus and having their phone automatically connect without them ever using it. Thus the bandwidth is never used up but the amount of spaces allotted goes very quickly. So any student who enters campus after around 11 am can not connect via wifi until around 2-3 pm.
1069: Student services needs more people OR faster service
1092: Instead of trying to charge students a fee for printing, I believe money from our admission fees could be better spent here instead of on that useless monstrosity you just had built. What a shameful waste of several hundred thousand dollars!
1096: It is always EXTREMELY cold in the library. I wish it was more comfortable so I would be able to study for long periods of time.
1098: more computers.
1122: We need more information about culture issues
1133: You guys are awesome - thanks. It's always a pleasure!
1141: N/A
1160: For the most part the library is quiet but at times it can get a little loud and distracting. When this happens no one really does anything which can be frustrating when you're trying to do homework or study for a test. Also there is a lot of graffiti on the section of tables in the back of the library that really is off-putting.
1176: Turn the AC down
1247: I really do not like the idea of the printing pilot. Printing in the library should be governed by the HCC student ID, but be able to get free 10 page black print per day. A lot of students don't have enough money for the printing pilot idea.

DALE MABRY

24: More Computers to fit all the library visitor
25: level two of the library has the cubicle-looking desks which I love to use to study. However, nearest to the windows, there are always MANY ants crawling around. I couldn't imagine they are there because of crumbs...the second level always looks spotless/deserted. If you can please address this issue-these ants crawl on my shoes and sting my ankles, so I sit with my legs crossed on the hard wooden chairs to try to avoid them. This is very uncomfortable, so I don't last very long studying in that spot. Perhaps another solution would be to get comfier chairs ;) Overall, I love the library and all the resources you provide.
48: More computers, more quiet areas
52: I appreciated the availability of the ILL resource, the staff there were helpful, but [a staff member] was less curteous and seemed unaware of the ILL resources. having a desktop quick link to the databases would be nice, we have to go through the process of loggin in and Im guessing that is to restrict it to HCC students, but its somewhat combersome to do this all the time.
62: Students should be able to print at the library. Not go somewhere else to do it, some students are new like I was this semester and have not been able to print there because of the other locations that are not as known.
74: I've been asked to leave the library due to the water cup that I use, and I found that extremely irritating. It's the type of cup that is hard plastic with a screw on lid - the only thing it has is a straw hole, for the straw...if I were to knock it over (which I have done in numerous other places) it does not spill! I have stopped utilizing the library (which ultimately is my loss) just so I don't get harassed over my water cup. I understand there are water fountains, however, on a daily basis I would spend 2+ hours in the library working, so having the ability to sip on my water while I work is a very, very convenient privilege. I would like to suggest that you re-consider they types of reusable drinking cups one is allowed to bring in, really. Otherwise, the library is nice...oh, and the chairs are super squeaky in the quiet area (2nd floor), that's also irritating.
78: I know it is hard to maintain a proper noise level in a library if people are unwilling to follow a simple common sense rule of thumb to just either be quiet or talk quietly amongst their group without bothering others. It is also childish to save a cubicle for a friend when someone who is actually there needs it to do their work, first come-first served. The one issue I have seen is the bathroom could be cleaner and the lights brighter. Lastly, wish there were more outlets to plug in your computer in case there is not a cubicle open by an outlet.
87: The temperature can be adjusted +2 to 4 degrees. It is a waste of energy & finances to keep the buildings soooo cold!

97: Some of the staff (students) are rude to those who have questions or need help with something. It is discouraging to have that kind of behavior in a library environment. I would check who my employees are in a constant manner.

110: Print to pay is ridiculous. Also, the tutors in the tutoring center are not very nice, more specifically [a staff member]. Even some of the staff don't want to approach him and if they refer you to him, ask that you don't mention that they sent you because he is moody. This is a more serious issue that needs fixing.

113: The printer usually never work, I always have to walk to the technology building 4th floor. The computers at the library run slow.

120: I believe that there should be greater emphasis on connectivity to computer databases within the library. The wireless system on campus is easily overwhelmed and locks out wireless access to many students at critical times when needed. I believe the books on the shelves that are current and relevant to the needs of today's students should be digitized and made available on line to all students. I believe the concept of the lending library is obsolete. I believe the source requirements for research papers should no longer be required to include print resources. I believe that funding resources should be redirected away from purchasing new desk top units and work stations and toward rental laptop computers or credit vouchers for partial payment toward the purchase of a laptop computer of the student's choice. I believe far too much funding is being brought to bear on permanent desk top work stations, their upkeep, and updating. Most of the people using the library computer stations are playing on line games or simply searching the web rather than doing their research. It's a great big waste of funding resources! The age of information IS the age of the computer. The two are inseperable. The features of the computer facilitate information management far more efficiently than going through the process of finding physical books, having to be concerned about returning books on time, and (even) dedicated media sources.

134: I love the quietness of the library.

147: I do not use the library, but a faster internet to our tables or iPads will be nice.

152: The online database is very confusing

160: I have been disappointed in how long the printers have been "temporarily down" (all semester). I often have to wait for a computer in the other areas of the library for printing purposes.

161: Overall, my limited exposure to the library has been decent. I haven't checked anything out of the library. I've only used the online databases. But I have found time between classes to sit and do some classwork, and the atmosphere is pleasant. Hope this is of some help.

165: Late night hours then I would use the library more. Maybe hiring students to work a night shift or something

172: n/a

173: Computer peripherals are always greasy, so I rarely ever want to touch them. It is always way too cold in the library.

178: DM tutoring center is VERY difficult to work with... the appointment method required to see a tutor is ineffective more than not when needing this service.

182: The Dale Mabry Library is constantly loud. Even the study area upstairs is louder than it should be, and the staff does little to maintain the atmosphere of study. The cubicles for study are constantly full (never enough of them) and people constantly trash them out with garbage, food particles, and spills from soda. The bathrooms most times are beyond unsanitary and most days either never cleaned or someone looks at them for ten seconds.

188: The printers have been "temporarily down" all semester. Either FIX THE PRINTERS, Or Drop Our Tuition. This is ridiculous, you pay for all these cosmetic renovations, but won't work on functionality and educational resources. I'm tired of teachers complaining about money when you waste it on cosmetics, fix the printers, give the teachers some money, or Drop Our Tuition.

189: The students that tutor are great, and are very helpful. The students at the front desk on my visit last Saturday, were very loud, and you could hear all about their holiday plans and parties. This noise make it difficult to concentrate for anyone in the library. So I left after a while.
190: Basically, the ladies bathroom door makes noise every time someone goes in and out of the bathroom. It needs urgent maintenance! If your sitting close to the ladies b.r. and need some quiet time to study or do work, it's very distracting. This is on the 3rd floor, where silence is golden! Some students tend to leave a bit of a snack mess on tables, and cubicles, etc. No complaints, just these issues need to be raised as concerns. Everything else is good, but I spend most of my time reading articles, books, etc., or studying on the 3rd floor.

194: I would be nice to have a few more power plugs to be able to power a laptop and be able to work and a quiet area too... the Internet also seems to get REALLY slow when it seem there are a lot of students, NOT good if some one is taking a test on BlackBoard or watching Videos for a class... it has been a problem for me in the past. Thank you.

195: A few more computers would be nice. Also printing from websites even if they are monitored would be convenient. I needed to print a scholarship application and was not able to do so because you can only print from "Word". After trying to copy and paste the format did not transfer correctly. Overall I am satisfied with this library :)

203: *More availability of printers - Printers always seem to "not be working". *Allow students to print more pages from the library - 10 pages per day is not enough. *Less restriction on what you're allowed to print - Many computers in the library only allow to print from Microsoft Word.

207: I hope there could be some improvement on the hours the library is open, and I have heard Professor agreed about this too. The current library schedule limits the options for research, study, and/or tutoring to those students who attend school at night and work during the day or, like myself have kids during the day and are not allowed in campus to even do a print job. I see this as very discouraging to those who do not have many resources (family, gadgets, time) to do well academically.

236: I like it the way it is because if I'm not able to get a computer I can also go to tutoring and get help on the second floor of the library. I thank HCC for all the support they provide for us students it's no excuse for failing with all the help at our finger tips.

237: Make the entrance from the ground level more noticeable.

240: The new adjunct librarians need to work on improving their attitude towards their jobs and manners with the students. [A staff member] in particular has been outright mean for no good reason to unsuspecting library patrons. Beyond that, I wish someone was paying more attention to the actual book collection in the library. This area lags behind several other libraries in the HCC system and in the region as well. I'd like to see a subscription to the New York Times, and also perhaps some library-sponsored special events or groups.

241: I am very satisfied with the service.

247: Make available printing PDF and powerpoint documents in the library

266: I have nothing to add. I love libraries, I am surprised I haven't taken advantage of the nearly enough.

269: the library is important for the student and advance . the people work in the library is good

275: It would be nice if there were more computers available.

278: The computer mouse needs to be replaced on all the computers in the writing center. They do not function properly.

286: I am satisfied with the library and all that it offers. I especially enjoyed the art show in the HCC art gallery.

305: Maybe they could have more than 30 available computers in the library for thousands of students. And perhaps having longer library hours would make sense since most classes don't get out until 10 o' clock while the library closes at 8.

317: I would love for the library to be open 24 hours a day, but I know that's not possible. I guess that's how much I like the concentration level that I can achieve while in the library.

319: Staff seem to have the attitude that the students are a pain to their JOBS, failing to forget THEY have a job due to the STUDENTS going to college. Rather deal pulling teeth from a wide awake tiger than deal with most HCC staff and instructors! At least I know what I'm dealing with!

320: Your internet access on campus sucks. Student/guest access might as well not exist.

321: The chairs on the third floor of the library can become very uncomfortable and annoying. First of all the chairs are very hard because it is like sitting on plywood. Then when you are sitting in the chairs the slightest movement makes the chairs squeak, I would say this goes for about 75% of the chairs on the third floor.

325: I just want to thank all the staff at the library because whenever I've needed help, they helped me with pleasure and total knowledge. Thank you.
332: The only thing I can think of is more books, especially in the sciences section. I understand that it's hard to get many copies, especially now, but some of the books provided in the library contain discredited or outright false information, especially in regards to cosmology. I'm afraid that students who check them out will be absorbing false information about controversial subjects like the Big Bang, etc. Books like those by Eric J. Lerner have been repeatedly discredited by cosmologists and astrophysicist, and they don't belong in a library devoted to research materials that relate to reality.

338: On the third level of the Library I have such a hard time connecting to the wireless. Anywhere else on the campus I connect automatically. I have sent numerous emails to the campus and it has not improved. I need that time to study and I do not always carry my books with me so I need the online book for homework. I spend 30 to an hour trying to connect. IT is always cold in the library as well. Other than that I really enjoy the quiet on the third floor and the way the library looks.

342: na
360: None at this moment
376: n/a
384: The Dale Mabry Campus Library is very nice to do school work in. The staff is also very friendly and helpful.
395: longer hours.
411: I think there should be more computer in the library and that they should be sectioned for students who are working and for those who are just surfing the web. I also think that they should be in a closed off room so that students can focus better without all the disruption.
413: none
422: hours of library need to be longer during the week starting 8am to 8pm monday through fridany.
426: upgrade computer system
430: As a student, I know many of my friends and myself would love to see know that the Library and computers are abailable if we need them. Even though we have computers at home, there are times things go wrong at home with tech support or our systems just goes down for what ever reason. We need to have a safe place to come and complete reports, research, papers, any assignments that are do. There are times we forget that even on Fridays the Library and Computer Lab is closed and we have research to do and can not do them on campus. It would be nice even if Library and Computer labs and writing labs were open during final month, not week. The month before Finals come up and the month of Finals. Thanks for asking the students.
449: The library could use rooms for study groups.
453: I wish the library was opened until 4:00pm on Fridays and also opened some hours on Saturday's. I Like the service I recieved the staff was very helpful.
457: Library is an exceptional place to study and to assist the student.
459: no comment
462: More computers available that actually print.
472: The Library needs to exted its hours all night students I know have jobs like myself so we are unable to utilize the Library during day time hours and then we get to campus just in time to make our classes and then the Library closes. We are unable to use the Library and I think this is unfair.
475: good
479: The 10 pages printing rules is a bad ideals. I register for five classes per semester. I am unable to print my class documents in a timely manner because the printing resources are not available to me in the school.
481: Many students, who attend HCC, have children. It would be nice if, some how, the library could accommodate this. Many times I've had to print out an essay and could not. I would have to go all the way to the public library, (where they do allow children).
485: Hello library staff, My only comments would be for the library hours to increase about four hours more during mid-term and finals weeks. I like the library very much, but I just do not have enough hours to be in it researching and studying. Please, if you can add four more hours to the library hours please. May the Lord bless you and your family.
497: I think that with the growing population of students, there should be more computers with Office installed and connected with printers. During certain times of the day it takes a long time to get one of those computers.
507: The study carrels are all facing a weird way. They're meant for privacy, yet the entire library can see what you're doing. Very limited space, not very many books at all. A large open space dedicated to artwork? Really? It's nice, but does not belong in a library.
The library staff that help with the resources were very helpful and went out of their way to make sure I have what I need. I was impressed with the caring attitude portrayed.

In order of importance... 1. Get a power outlet at each table/desk/workstation for people to charge their devices while using them. 2. Enable wireless print options so we can work on documents on our own devices and then print right away without having to wait for a computer to become available. 3. Limit the amount of people to a group work area to four. If it gets over that they natural get louder and I have had to leave multiple times because of it. 4. I know that drinks aren't allowed but that is just silly if they have a screw lid.

I always have trouble connecting to the wifi with my laptop. There seems to be no way to manually get to the login screen, I can only get there if my computer automatically redirects me to it, which seldom occurs.

There is barely any internet connection in the library.

The printing in this campus is ridiculous. The printers in the main floor of the learning center have been broken since the beginning of the semester and are still broken. Then I go to the writing commons and I can only print one sheet. The software in the learning commons is dumb! and disorganized to use power-point you have to go somewhere else then to use word its only at the writing commons. seriously when it comes to software you guys should not be cheap people are trying to do their work done without having to search the whole campus.

My issue is with the computers. Every time I want to use one they are all taken up by people looking at some sort of socal media or they seem to be hanging out with their friens more than using the computers for some sort of constructive purpose. I thk access should be more controlled. My only other issue is when students that tend to congestrate in the quiet study are like they are at highschool gym class. other than that the I love it. tudering center is excelent, I always enjoy the art exhibits.

Sometimes the AC is put too high during the summer and spring semesters.

many classes start at 8am it would be great if the library was opened earlier for those of us who need that last minute research.

There should be more printing access available and the MS word in the writing commons is a little outdated. It will be more benificial to students if they can print something they type at home and not have to re-format it in order to edit and/or print it on campus. And the internet access on campus in general needs improvement.

The collection of books in print is a bit of a let down. I was, however, pleasantly surprised to hear that we are able to utilize the library at USF by being HCC students.

I have always had problems understanding online dead lines, the classes are not current they are old videos that have old dates and confuse me as far as what time I have to complete my classes or when my finals are. I have always had problems with the financial aid department. We have dead lines as far as what we need to do to receive financial aid, but the office take their time and get to approving your financial aid at times that make it very difficult for the student to manage his/her registration.

I absolutely hate trying to do my homework in the library. I have several hours between classes and have many essays, online homework and research articles to do. I have all of my work on my personal laptop, but I can never sit inside the library, with climate control to do my work. I've wasted over 20 hours sitting around because I cannot connect to the internet and it has gotten worse through this semester. As of now, I will not go into the library unless it is to print or to read a personal book because its a waste of time to set up and leave. There is also not enough power outlets available to students. Many times, I have to limit my computer usage to 2 hours a day before my computer dies due to lack of energy.

Perhaps providing student orientations to the Library's services during students' indoctrination to HCC campuses--before start of the semester. Continue promoting international academic resources through newspapers and foreign arts, literature, culture, and speakers.

I really would appreciate if the library would send a message to haw-mail if the printers are not working.

wish the library was open longer hours during evening hours at least til midnight during the week and saturday and sunday.

Library staff in the computer room is a bit rude. And very limited amount of computers available. But other than that, everything's fine. Thanks.

n/a

none..

Keep library open til 6 on Fridays
I feel that whatever aspect I need the library for the information will be there. I have used the library from studying, tutor instruction, computer usage, printing to name a few, and I have a comfort zone in the library. Thank you.

Currently students have very limited access when trying to connect to the internet using their personal device.

Maybe a more climate control library. At times it is too cold and on cold days the ac is on.

AS FOR PRINTING MATERIALS REQUIRED BY PROFESSORS I THINK THEIR SHOULD BE A LARGER AMOUNT ALLOWED TO PRINT FREE. BECAUSE MOST CLASSES REQUIRE A LOT TO BE PRINTED.

I think you should open the library before 8:00am. There are some students who have 8:00am classes but sometimes need to print something for class that they were not able to do at home. I hate being late for class so you should really think of those students who have 8:00am classes and open the library doors a little earlier.

I dislike intensely how squeaky the chairs are on the 3rd floor. Have you sat in them? You cannot move the slightest bit without hearing them squeak, it is very distracting. I don't like the wireless in the SGS Lounge, the Cafe, or the library. The Technology building on the fourth floor is where I will do most of my work because the internet there seems to be the best out of all of the places. I really like the online databases we have access too. I wish that there were a lot more newer books in the sciences and math in the library. I wish that there was more honors classes in our science and math programs too. I will look for guidance from my program leader as to which books will best prepare me and hope that we have them there next semester. I like that USF is 24 hours and it was disappointing to find that our library is not but it is understandable.

Overall, I think the library operates well. The only complaint I have is that the noise level on the 3rd floor (quiet area) is not adhered to. Also, there is not any place on the Dale Mabry campus that will let someone print instructor's lecture notes. I understand that the school can not supply every student with printing lecture notes. However, there are other HCC campuses that allow students to do this.

I was satisfied with my experience at the Dale Mabry Library.
849: the library is needed so students can find resources and research.
860: Nothing, it's great the way it is.
862: I wish there was more computers that you can print off...wish they had computers set aside for just "quick print jobs". Students should also be monitored...I don't think that I can't work on a paper because another student is youtubing the latest dance moves...
893: I found the staff at the Brandon Library to be more helpful and friendly than those at the Dale Mabry Library.
909: I don't have any comments, I haven't been there in a while.
911: Every time I have gone to the library to print something out, the printer has always been broken. I now go to the learning lab but, you can only print out 10 pages at a time. Now, I plan ahead and try to never use either one of them.
919: I reg. use USF library due to its hours of operation, strong wi-fi connection, and they allow food and drinks. There is a Starbucks inside as well. HCC libraries hours of operation are conducive to students' study habits. I stopped using the library at Dale Mabry. It does not serve my purpose.
931: I would like to have more computers in the tutoring area. And more tutors available, so that is not an obligation to do an appointment.
934: We need more computers and more space in the Writing Commons Lab. We need to be able to print PDF and Powerpoint sources from the writing lab.
937: Allow drinks and food into the study sections of the library, not the circulation section. It is difficult to be studying, without nourishment. Campus library is busy enough, you get up to leave for a snack, you must pack up to leave. No guarantee of your spot when you return. Plus a table of drinks as you enter the library, it looks pitiful. Also, will there ever be a way to pay for what you print? Public libraries have them, but HCC does not? And I am left with a 5 page print limit? I had to use Kinko's to print a paper for submittal because of this.
938: no
968: Open longer on Fridays.
973: I think the library resource room should be bigger. I don't mean like BIG with 1000 computers. Just a few more computers for more students to work, instead of waiting for others to finish.
974: The Head Librarian is easily the best asset the library has. She has ALWAYS been courteous, and if you had a question about ANYTHING she has the answer. I RARELY if EVER need her assistance, because she taught me how to interface with the library so well that I'm a prodigal master of the place. Make sure she sticks around. Also, I would like to see an interface/overhaul of the computer labs/printing areas. My concern is that depending solely on my research or school projects I have to go to up to three different computer labs over the Dale Mabry Campus; and all this activity is solely for academic work. Now I recognize the cover-your-behind behavior when I see it - which leads me to believe somebody (probably already) ruined it for the rest of us, but I would like to see an all-inclusive computer area where EVERY printing activity and EVERY research activity can be carefully monitored from a host of computers in one centralized location. Perhaps, on the second floor of the library. I would also like it to be more "lounge-y", warm and inviting... less clinical like the other computer areas around the campus. That's my two cents. Thank you for your time.
984: Please work on the wireless connection it is a struggle to get on and stay on during peak times of the day.
993: I would like to see more academic journals/articles that are VIEW-ABLE ONLINE. Sometimes I find perfect articles that don't offer PDF or HTML text for further reading.
998: Maybe you could add Microsoft journals/articles that are VIEW-ABLE ONLINE. Sometimes I find perfect articles that don't offer PDF or HTML text for further reading.
999: I would like more student activities to draw more students into the library and help students meet others.
1014: I enjoyed my library experience. Nothing needs to be changed.
1024: I cannot access the database from home and it will not let me reset the password.
1044: The hcc library is a very peaceful and relaxing environment.
1045: Staff at the front registers tend to carry on conversations as well as text on the phone when people are either needing assistance or ready to purchase. Have felt that the staff would not want to be interrupted, I have personally walked up to the register and not one word was spoken to me other than the total of my purchase due to the employee having a very involved conversation on their phone via text. Would like to see a more helpful and professional attitude.
1046: More seating area would be great
1051: Keep ghetto kids from being ghetto kids and acting like hooligans in the library when people are trying to study.
1056: It would be beneficial if the library was open later on Fridays and Saturdays, and for even a few hours on Sunday.
1065: none at this time
1072: everything been very well
1076: Enforce the quiet areas
1095: Ariel Margarito has helped me on a few occasions. The only time I go to the library is when she is there. She is very friendly and helpful and most important knowledgeable.
1099: I really appreciate all the services that the library offers. The librarians are also very helpful at all times.
1117: just keep getting better.
1131: availability of computers and seating.
1135: great
1139: i am highly satisfied with the library.
1144: I find the online service for the library ebooks confusing to use. But if needed in next term I will continue to try to use.
1149: As a first time dual enrollment student, I found the library adequate for my online courses.
1164: i really love our HCC library i tell all my class mates to check it out  LOVE the third floor Quiet floor` yah please continue to enforce QUIET it is a wonderful place to study! Love the books :)
1177: Doing a very good job!

PLANT CITY

23: My only recommendation would be to add a few more computer stations and to have more paper readily available to expedite printing services. Otherwise, I absolutely love the Plant City campus library and find it to be superior and more welcoming than the other campus libraries.
50: Kristin Heathcoock is amazing.
66: HCC permits people to use their internet to connect with their material/websites at the school on school computers or on people's own computer. This makes a terrible atmosphere/environment for others who want to learn.
141: I think the online library could stand to be updated. The interface is difficult to navigate.
175: The staff is great and always has a smile on their face and happy to help in any way possible.
183: Cubbies, or nooks for studying- as in- the kind they have in City libraries would be very beneficial. If one person needed a table top space to study but also wanted the privacy of a cubbie, it would make the library much more useful for studying.
192: The staff is more than helpful when it comes to anything at all.
199: if the online library was easier to locate articles. Very hard to find snyting specific, takes a long time.
218: A portion of the time when in library there seems to be a constant issue with printer being out of paper. Then when you ask for assistance its impersonal and barely make eye contact with you to acknowledge you. You kind of get a point and get it your self. On couple occasions computers were not signaling printer to print or maybe limited access to computers. Library hours aren't the most convenient, especially for night or weekend classes.
222: Everything was good
224: The staff at the Plant City Campus Library are amazing. They are very helpful and are dedicated to your needs. My favorite staff member there is Ms. Kristen, well I'm pretty sure that is her name. She has the natural blonde hair. She helps me every tuesday and thursday night by getting me my math book that I use in the library. She is an awesome staff member because she remembers my name whenever I walk in and ask her for the book. Overall, this campus library is just amazing. I have nothing, but great words for them.
243: It is too cold in the conference room
253: needs more power outlets, more availibilty of computers, people are too loud, more seating, and the HCC online library is just not user friendly in general
281: I wish we had a bigger library with more books. But other than that its been great.
299: the only thing is that the people that work in the library. Should control the noise level.
307: I went to Brandon Library last week and I saw signs that stated the campus will be testing out a system where students will soon have to pay for what they print. I strongly discourage that. I know that many students print out information that is personal or unnecessary, but many students print out power points that their instructors provide. No student should have to pay for power points, or materials that is provided by the instructor for success in the course. Please rethink this option. Many students that do not have the money to pay for printing will really have any issue with this. I suggest that student in a "program" such as the RN program should have a code or password (like the instructor's name or course number) so they can access the printers free of charge. It sounds silly, but anything will help. Please don't have us pay. Thank you.

377: I find the Plant City Library Staff to be very friendly and helpful :). My only objections are that corrective actions are not being taken to keep the noise level down. I am consistently at the library and at times, when there are "groups" of people sitting together at tables, etc. you would think that you were at a Pep Rally, not a library. And I personally know that I am not the only student in the library that does not appreciate these distractions.

477: the printer sometimes doesn't work.

516: no comment

534: I am satisfied with the library but sometimes i feel that access to certain parts of the database are hard to get to. The search box doesn't help that much when i am lost, but talk to a librarian is wonderful.

611: There are never enough computers with printer access, and paper is always out.

758: None. Very satisfied with Plant City campus overall.

814: When I did use the library I was really disappointed. First of all it was hot and noisy. There wasn't enough large tables to spread out books. A suggestion would be to have coffee available in comfortable study rooms that had temp control. I would rather spend money at HCC than to go elsewhere to study for long hours!!

866: I feel the room temperature of the library could be a little higher, instead of me having to bring a hooded sweater every time I use the computers in the library because it is always so cold. Also the computer seating is absolutely horrible, literally almost every single time I've needed to use a computer in the library I have always had to wait at least a half hour to an hour because everyone is either doing honest work, watching youtube videos or straight up playing games on the computers. I feel there should be either a time limit or a total of much more computers in the library if people will be going on with that non sense. Other than that the staff was helpful, the information was more than enough and availability of sources for papers that I wrote were endless!

921: none

940: This library needs plugs that work, so that I can work off of my laptop in the library. I couldn't believe how loud people were speaking in this library, a guy was even singing out loud with his headphones on and the on duty librarians said nothing. I couldn't even concentrate, what to the days when libraries were symbolic of quietness. This is unacceptable, please do something about this.

962: The heating and cooling need to be adjusted according to the seasons; the air conditioning does not need to be on full blast in the winter. P.S. Some heat would be a nice change in the conference room at the Plant City Campus library.

967: Not really much I could say. The one thing that can be somewhat annoying is parking (especially when it's raining) but that is something that can't really be fixed.

976: Staff is very friendly and helpful!

979: I couldn't locate the login link on the website; tried calling a couple of campus's and couldn't get a hold of anyone to assist me. I gave up & would not recommend the website to anyone.

1086: More computers not necessarily in the middle of everything.

1111: Some students can get very loud. It would be nice if they would be told to shut up, considering the people in the success center are so loud and it is mostly the staff. Where can I work in silence while at campus?

SOUTHSHORE

123: More books. Less spent on fiction and more on non-fiction as it relates to material taught at HCC. Otherwise, I come to the library once a week to check out your free book offers. I haven't yet checked anything out.

208: Cut down on the noise and move the SLC back to where it was. Library is too noisy to truly study.
216: The noise level in South Shore Library is too much, I think the library should be a no noise environment and the library assistant should ensure this,

242: It would be greatly appreciated if they separated the Success Center from the library, it is usually really noisy and disrupts my studying with the students/faculty talking. It would also be appreciated if there were more wall outlets for plugging in my phone or laptop to charge... there's practically none at all except for the ones that the desktops use. One of my biggest issues with this campus library are the librarians' voice level, they talk WAY too loudly for being in a library; I honestly don't care for their conversations and it distracts me from doing my research/studying. I find that the student cafe is much quieter than the library, even with the vending machines running!

265: I cannot understand why the success center was out unstairs with the library. The library is supposed to be a quite place to study.Instead there are students in and out all day getting help with class work. I no-longer go to the library to study anymore. I understand the success center needs to be bigger, however it does not belong unstairs in the library. One more thing it is unfortunate that towards the end of the semester computers are not working at-least four or five computers in the sucess center are not working at this very moment.

365: Please have the library open on Saturdays and longer hours during the week. Also, provide a larger space and more tables and chairs for the library.

375: Noise level makes it impossible to study in the library. Several times I have attempted to study in the library and had to leave due to the noise. I utilize public libraries instead. I understand that it is a small campus and half the library is used to help students with their studies, but it is very difficult to study unless you request the small room (which is usually only available for group study). It would help greatly if the campus was able to expand enough to separate the student assistance/teaching and the library. I do, however, want to leave with a positive comment: I am extremely pleased with the friendliness and helpfulness of those that work in the library area. I have never had a negative experience with the staff. I feel they all go above and beyond to help the students.

380: It would be nice if more textbooks were available to use. Also, CD's to check out, as is available at Brandon.

406: I love the SOUTHSHORE CAMPUS LIBRARY!!!!!!!!!!!!

408: I am very pleased with all aspects of the library. Everyone is always very happy and polite and always willing to help when needed.

418: There are quite a few computers at the southshore library but they all are not hooked up. Only about 8 are working so they are always full. If the others were to be turned on, there would be more avail. computers for students.

530: Would like computers up and running consistently. Also would like to be able to save files on my USB drive.

570: the South Shore Library is great

574: Keep reminding students how to print on both sides and provide instructions.

598: More seating for group study

610: Hours that allow students to work while the campus is open. My classes generally run over the time frame for the current hours or they are not open on weekends when I can use the services.

647: Great library. Compared to other campuses, it is rather small but the quality of the library makes up for that! I will be upset next semester when I have to leave this campus.

670: Even though we live in a high tech society, printed material is seriously lacking. There have been several occasions when the I telnet has been down, and assessing material is not possible. Books in the library also allow for more in depth knowledge of material,without having to buy a book online. I found that during several of my research papers that the county libraries had a plethora of resources at finger tips reach.

679: i need library on weekends

823: I believe that the SS library is very useful when doing research or studying for any class. The HCC Online library data base is great and I have used it many times through the last couple of semesters.

883: HCC’s SouthShore Campus Library is great, but it seems that every visit there more than half of the computers are "out of service", and the computers that are working are occupied for hours by the same students.

960: No constructive comments.

964: The addition of the Academic success center being in our library is ridiculous. The ACS should have been kept in an area where it does not disturb students who are studying. I can not study with people talking right across from where I am studying.
More seating

ever since the tutoring lab moved into the library the noise level is horrible. I can't even retain what I am reading. I can't learning anything there because of all the movement and noise going on. I usually print what I need and get out of there quickly. I feel that we the students are not benifiting from the resources the library has.

It needs to be more computers available and faster internet.

More of the current textbooks, and Philosophy books

It would help if the South Shore Library was open on Saturday's between 08:00am to 1:00PM.

Diane Grey and Kathy Braund are excellent! They always make time for students and are very helpful. They answer any questions to their best knowledge. I am very thankful that they are employed with HCC, they have helped me out a lot with any questions or concerns I have had. Words can not describe these two wonderful ladies. [Text redacted.]

more on music education, theory and academic related materials etc...Hard cover books wider variety

Everything is just perfect the way it is.

no comment

i dont really have any other comments.

more hours on the weekend. I have a computer at home with a printer but there are too many distractions at home like neighbors, roommates, and the pets. Sometimes you want to get away from there. I find myself looking around to buy a smartphone, tablet,or other wifi electronic to maybe help the situation. That is an expense to have especially if the student already already at home and at school. My suggestions are more library hours and weekend hours. More computers.

its nothing wrong the way it is now

The only library that I have visited is the Ybor Campus library and it is very clean and comfortable. I'm not familiar with the libraries at the other campuses, but there don't seem to be too many books at this one. I know that ILL's are possible so that is not a major issue, but I like to look at books that I can hold and not books that are on a computer.

I hope that the Library website will be easier to navigate in the future. The way the numerous links on the LibGuide page are formatted, it is easy to get flustered about where to look on the screen. It doesn't have to be visually pleasing, just formatted so the links make more sense. Also, there are tabs on the main library page for the different campuses' libraries...on the SAME main page, at the bottom, there are links that do the same thing. I think this is just redundant and as a suggestion, I think the space would be better utilized if it was a list of frequently used resources (by students). The live chat box should also be at the top of the page. The page for citation resources should also be re-organized, some of the current links do not function correctly. I was looking for an example of how to APA format (and all of the components that make up a research paper) my Psychology paper all over the internet and it took too much time, if the HCC library is able to make the APA and MLA (most used citation formats) handbooks available to view online (I don't know about the legalities of that but if it's possible) as ebooks, it would make a WORLD of difference to my school life.

Keep doing the same job I satisfied.

I wouldn't mind if the library opened a little earlier.

I also use Dale Mabry Campus ASC also.

Needs no improvement. The staff and resources are AWESOME!!

I want people who use this place to turn of the music and answer their phone outside.

its satisfactory.

While attending HCC Ybor Campus it has been a pleasure doing homework in the library. I have had challenging projects but thanks to the librarian's they all turn out successfully. I hope that the students who use the library find it as rewarding as I did.

open @ 7:30 am instead of 8:00 am

N/A...Everything runs smoothly and it's always quite pleasant to do your studies in the environment given at Ybor Campus.

I love having free printing in the library. Ink is very expensive and I cannot afford to pay for classes and printing.
525: Nice service.
550: We need more books in the library, a lot more.
594: Don't like the fact that we have to bring our own USB drive. We are not allowed to save work on the computer.
596: I would like more designated quiet zones in the library. Some students and staff talk a bit too much in some areas of the library. Also the internet is somewhat slow for my needs. I have great internet access at home and would like to see better access at school.
602: personal who work here need be ready to the students
608: later hours
654: libraries need a bit of an up-date
659: I am proud of the HCC staff.
693: None
695: I am very satisfied with the library service. Especially, the transferring the book that I found at other campus to my home campus made my research paper process much easier. Thank you very much!
707: more resources
722: keep up the good work and I believe they should make the library just a little bigger so they can eventually put in more computers since a lot of people come there often.
746: Hours might better reflect those of the regular public libraries. Students' hours are also taken with work and other commitments and finding library time is difficult with the current schedule.
772: Temperature is really hot, AC will help out drastically.
777: I really enjoy the Lib Guides and hope that it will be utilized for some of my future courses.
779: Some books required for English course are not supplied or too damaged for rental.
788: no complaints, very helpful librarians.
796: Update the library catalog so it can be used outside of school. Was unable to determine if the books I needed were at school because the website continued to crash so I went to the public library instead.
821: The Librarians are very helpful and nice. Although I stopped going because of the noise level. It is impossible to study there when people are talking or having group study time. There are rooms available for that and the Librarian should control that. Also, it does not help with children right downstairs screaming and playing. Lastly, the computers in the library were down at least a month this semester, which was ridiculous.
847: as far as I can see it have improve for the time I started school
863: I think more librarians would be better.
905: I Love the library! I also would like the books to not disappear! Please keep them as much as possible!
910: I have classes at Dale Mabry on M/W - I find that library is too small and does not have enough computer to accommodate the number of students. The staff there never ask you if you need assistance, as the ones do at Ybor.
970: I thought that instructors had to have at least one copy of their textbook on file for those who are waiting to get their books at the beginning or during the semester, and the times I've gone to the library to inquire about that, no book was available for the classes I took.
980: I mainly use the online resources. Anything that expands on those is helpful.
982: Maybe provide a stapler at every other table couldn't seem to find one. Had to ask the front desk for one. I didn't mind asking but others may find it as an inconvenience.
995: keep up the good work.
997: None
1003: N/A
1032: better selection of updated adult literature african american, and other wise. people will read if the selection is better to choose from as well as if they find the types of books they're looking for.
1033: We could use more information on what is available at the library. Thank You!
1093: Hcc needs to expand the cafeteria. The library need to be renovated.
1101: The area where the computers are located can sometimes get really crowded. I really like how the Brandon Campus has there set up. The aisles aren't as tight and cramped as the Ybor City Campus.
1114: for now its good no input at this time.
1128: They need to fix the printer machine it seems to have one problem after the other. Thank you
1146: The printing is always down. I like the library better than the campus computer lab because it has more resources for everything to get done in that one place if printing was available more often it would be even better.
1152: n/a
1166: The library is a good library. I like it a lot.
1174: visit all campus libraries except PC and they're all great regarding assistance, information, tools, etc