FACTOR D: QUALITY ASSURANCE

Key things to know....

- 48% of the institution’s 2005-07 objectives have been accomplished or partially accomplished as of the fall 2005 progress report.
- 14% of academic/nonacademic units have been reviewed since the beginning of the 5-year cycle in 2004-05.
- 95% of full-time faculty hold graduate degrees.
- Faculty & staff are most satisfied with services rendered by the print shops.
- Faculty & staff are least satisfied with classroom equipment.

D-1, Strategic Accomplishment

The 2005-07 Institutional Effectiveness Plan of the college encompasses a strategic plan with six college goals (see page 3). The operational units across the institution have developed tactical plans that collectively include 295 objectives striving toward fulfillment of the six goals. The chart below reflects the status of those objectives as of fall semester 2005.

D-2, Review of Programs and Services

Year 2004-05 began a new five-year review cycle of 42 academic, administrative, and educational support programs. The table displays the number and cumulative percent of all programs that have completed a review thus far. On average four reviews are to be completed per each semester with the exception of spring semester 2005 in which a new review model was piloted. Two progress reports follow each review. Recommendations not achieved after the 2nd progress reports are incorporated into unit plans as objectives (see D-1, Strategic Accomplishment).

<table>
<thead>
<tr>
<th>Term</th>
<th># of Reviews</th>
<th>Cumulative %</th>
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</thead>
<tbody>
<tr>
<td>Spring 2005</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Fall 2005</td>
<td>4</td>
<td>14</td>
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